

EzLyna (LKKAuto)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Wednesday, 14 December 2022 11:16 AM
To: EzLyna (LKKAuto); GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] Survey on SML7522Y / DOA: 04/07/2022 *** LKK REF: CC4/LPC22006335/Kea3 II Lonpac ref: 21/22/22/VC00/025983

Lonpac External - General

Hi Lyna,

Please proceed as per your proposal. \$8,070.45

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Monday, 12 December 2022 4:00 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: [SEEK MANDATE] Survey on SML7522Y / DOA: 04/07/2022 *** LKK REF: CC4/LPC22006335/Kea3 II Lonpac ref: 21/22/22/VC00/025983

Your Ref: 21/22/22/VC00/025983

We refer to the above matter.

ACCIDENT INVOLVING SML7522Y AND GBL4238T ON 04.07.2022

We have highlighted to your good office on 06/07/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended TP (BOLA 27 applicable).

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 17,772.34	\$ 7,383.00
2. Loss of Use (8 days x \$85)	\$ 680.00	\$ 680.00 (8 days x \$85 -rental rate)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 18,458.79	<u>\$ 8,070.45</u>

**6 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 10.10.22 is only for mandate purpose.

The above is for your approval please.

Thank You.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Wednesday, 6 July 2022 8:38 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Survey on SML7522Y / DOA: 04/07/2022 *** LKK REF: CC4/LPC22006335/Kea3 II Lonpac ref: 21/22/22/VC00/025983

Lonpac External - Confidential

Hi Mei Kwan,

Thank you for the prelim advice and other claim documents

We attach OI GIA for your perusal.

Thank you.

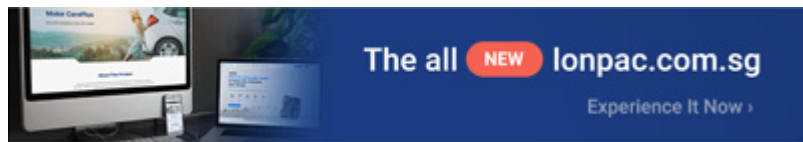
Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Tuesday, 5 July 2022 5:00 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Survey on SML7522Y / DOA: 04/07/2022 *** LKK REF: CC4/LPC22006335/Kea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- TP GIA report
- TP video footage

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)

Sent: Monday, July 4, 2022 2:26 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Survey on SML7522Y / DOA: 04/07/2022

Hi Gerald,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.

Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 4 July 2022 1:21 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; survey1@lkkauto.com

Subject: FW: Survey on SML7522Y / DOA: 04/07/2022

Importance: High

Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hui Yang Motor <hui_yang_motor@hotmail.com>

Sent: Monday, 4 July 2022 12:52 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Survey on SML7522Y / DOA: 04/07/2022

Importance: High

Dear Sir/Mdm,

Please refer to attached estimate and help to arrange surveyor soonest possible cos vehicle already in our workshop.

We will pass the surveyor a copy of the GIA report during survey.

Date of Accident: 04/07/2022

Our client's vehicle: SML7522Y

Your Insured vehicle: GBL4238T

Best Regards,

Bel

Blk 176 Sin Ming Drive

#04-09 Sin Ming Autocare

Singapore 575721

[Tel:64515752](tel:64515752)