

Mei Kwan (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, July 6, 2022 3:31 PM
To: Mei Kwan (LKKAuto)
Cc: MT_Claim_SG; Asher Sng (LKKAuto); Admin A
Subject: RE: Arrange for survey on 05/07/2022 - SHD5802D *** LKK REF :
CC4/LPC22006334/Kea3 Our Ref: 21/22/22/VC00/025986
Attachments: XD9070H OI GIA REPORT.pdf

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ONG LI LI
Sent: Wednesday, 6 July 2022 3:05 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Arrange for survey on 05/07/2022 - SHD5802D *** LKK REF : CC4/LPC22006334/Kea3 Our Ref: 21/22/22/VC00/025986

Lonpac External - General

Dear Mei Kwan

Our Insured has not reported the accident to us.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 6 July 2022 12:39 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Arrange for survey on 05/07/2022 - SHD5802D *** LKK REF : CC4/LPC22006334/Kea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- TP GIA report

Kindly advise whether insured has reported. If so, Please let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, July 4, 2022 2:32 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Arrange for survey on 05/07/2022 - SHD5802D

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 5.7.22.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 4 July 2022 1:50 PM
To: Zhe Wei Kek <zhewei.kek@transcab.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: FW: Arrange for survey on 05/07/2022 - SHD5802D

Lonpac External - General

Dear Zhewei,

The surveyor appointed is LKK and not Appraisal Associates.

Aside to LKK – Attn : Yan,

FYNA

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN
Sent: Monday, 4 July 2022 1:42 pm
To: Zhe Wei Kek <zhewei.kek@transcab.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Information aapl <info@aaplpro.com>
Subject: RE: Arrange for survey on 05/07/2022 - SHD5802D

Lonpac External - General

WITHOUT PREJUDICE

Dear Zhewei,

We shall appoint Appraisal Associates for the survey.

In the meantime, please let us have a copy of your client's report as our insured has yet to lodge the report.

Aside to Appraisal Associates – Attn : Jasmine

FYNA

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Zhe Wei Kek <zhewei.kek@transcab.com.sg>
Sent: Monday, 4 July 2022 1:33 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Claims <claims@transcab.com.sg>
Subject: RE: Arrange for survey on 05/07/2022 - SHD5802D

Dear all,

Please arrange LKK Auto Consultant Pte Ltd as below :

XD9070H – 05/03/2022 AT 0530Hrs - SHD5802D

Lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate."

Best Regards,
Kek Zhewei
Claims Officer



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Website: www.transcab.com.sg

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