

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 14 July 2022 2:25 PM  
**To:** david.phua@income.com.sg  
**Cc:** Sashe Go  
**Subject:** RE: Chain Collision involving Government Vehicle No. SCJ2781C, Other Vehicle No. SGT636C and SGY5392X Along PIE on 15 Dec 2016 (Our ref: MT/0926742)

Without Prejudice

Dear Sirs/mdm,

We are appointed by Immigration & Checkpoints Authority (ICA) to handle all traffic accident claims involving ICA vehicle.

We would like to follow up on the email below.

SGY5392X(NTUC) -> SCJ2781C(ICA)-> SGT636C

We are seeking for 100% contribution for SCJ2781C repair cost at \$2,000.00.

Please let us have your offer.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Guo Yong EE (ICA) <EE\_Guo\_Yong@ica.gov.sg>  
**Sent:** Monday, 3 June 2019 10:59 AM  
**To:** david.phua@income.com.sg  
**Cc:** Sashe Go <sashe.go@income.com.sg>  
**Subject:** RE: Chain Collision involving Government Vehicle No. SCJ2781C, Other Vehicle No. SGT636C and SGY5392X Along PIE on 15 Dec 2016 (Our ref: MT/0926742)

Message Classification : **Restricted**

WITHOUT PREJUDICE

Dear David

I refer to the preceding email on the offered amount of \$1,600 (contribution of 80%) for the claim against your insured vehicle : SGY5392X.

2 We will not be able to accept the offered amount, as the accident was wholly due to the negligent driving and/or management of your insured driver. Therefore, we seek 100% contribution for the repairs cost.

3 As for the claim for SGT636C, please liaise with the workshop (Quan De Trading ) directly. There will be no contribution on our side for this claim.

4 We would appreciate your favorable reply, please.

Thank you.

**Ee Guo Yong**

Senior Logistics & Transport Executive  
Corporate Services Div  
DID: (65) 6391 6566



**Immigration & Checkpoints Authority** [W ica.gov.sg](http://www.ica.gov.sg) [FB fb.com/Immigration.Checkpoints.Authority](https://www.facebook.com/Immigration.Checkpoints.Authority)

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**From:** Jeff Lin [<mailto:Jeff.Lin@income.com.sg>]

**Sent:** Thursday, 18 January 2018 5:03 PM

**To:** Guo Yong EE (ICA) <[EE\\_Guo\\_Yong@ica.gov.sg](mailto:EE_Guo_Yong@ica.gov.sg)>

**Cc:** Sashe Go <[sashe.go@income.com.sg](mailto:sashe.go@income.com.sg)>

**Subject:** RE: Chain Collision involving Government Vehicle No. SCJ2781C, Other Vehicle No. SGT636C and SGY5392X Along PIE on 15 Dec 2016 (Our ref: MT/0926742)

'Without Prejudice'

Dear Guo Yong,

For amicable settlement purpose, our offer as follows:-

1. For SCJ2781C, \$1600 (contribution of 80%)
2. For SGT636C, \$1700 (contribution of 50%)

Please confirm acceptance and we will send our Discharge voucher to your good office.

Thank you.

Best regards,

**Jeff Lin**

Claims Executive

Motor Insurance

T +65 6430 7872

[www.income.com.sg](http://www.income.com.sg)



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**From:** Guo Yong EE (ICA) [[mailto:EE\\_Guo\\_Yong@ica.gov.sg](mailto:EE_Guo_Yong@ica.gov.sg)]

**Sent:** Friday, January 12, 2018 9:21 AM

**To:** Jeff Lin <[Jeff.Lin@income.com.sg](mailto:Jeff.Lin@income.com.sg)>

**Cc:** Sashe Go <[sashe.go@income.com.sg](mailto:sashe.go@income.com.sg)>

**Subject:** RE: Chain Collision involving Government Vehicle No. SCJ2781C, Other Vehicle No. SGT636C and SGY5392X  
Along PIE on 15 Dec 2016 (Our ref: MT/0926742)

Message Classification : Restricted

WITHOUT PREJUDICE

Dear Jeff

Appreciate an update to the claim, pls.

We had received another 2 enquiries from Quan De Trading. Pls liaise with Quan De Trading directly.

Thank you.

**Ee Guo Yong**

Senior Logistics & Transport Executive

Corporate Services Div

DID: (65) 6391 6566



**Immigration & Checkpoints Authority** **W** [ica.gov.sg](http://ica.gov.sg) **FB** [fb.com/Immigration.Checkpoints.Authority](https://fb.com/Immigration.Checkpoints.Authority)

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**From:** Guo Yong EE (ICA)  
**Sent:** Tuesday, 5 December 2017 11:55 AM  
**To:** 'Jeff Lin' <[Jeff.Lin@income.com.sg](mailto:Jeff.Lin@income.com.sg)>  
**Cc:** 'Sashe Go' <[sashe.go@income.com.sg](mailto:sashe.go@income.com.sg)>  
**Subject:** RE: Chain Collision involving Government Vehicle No. SCJ2781C, Other Vehicle No. SGT636C and SGY5392X Along PIE on 15 Dec 2016 (Our ref: MT/0926742)

Message Classification : Restricted

WITHOUT PREJUDICE

Dear Jeff

Appreciate an update to the claim, pls.

We had received enquiries from Quan De Trading. I recalled that you mentioned over the phone that NTUC will be settling their claim and liaise with ICA on their portion subsequently.

Thank you.

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**Ee Guo Yong**  
**Senior Logistics and Transport**  
**Executive**  
**CS Div**  
**Immigration & Checkpoints Authority**  
**DID: (65) 6391 6566**

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**From:** Guo Yong EE (ICA)  
**Sent:** Thursday, 26 October 2017 9:17 AM  
**To:** 'Jeff Lin' <[Jeff.Lin@income.com.sg](mailto:Jeff.Lin@income.com.sg)>  
**Cc:** 'Sashe Go' <[sashe.go@income.com.sg](mailto:sashe.go@income.com.sg)>  
**Subject:** RE: Chain Collision involving Government Vehicle No. SCJ2781C, Other Vehicle No. SGT636C and SGY5392X Along PIE on 15 Dec 2016 (Our ref: MT/0926742)

Message Classification : Restricted

WITHOUT PREJUDICE

Dear Jeff

Appreciate an update on the claim, pls.

Thank you.

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Ee Guo Yong  
Senior Logistics and Transport  
Executive  
CS Div  
Immigration & Checkpoints Authority  
DID: (65) 6391 6566

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**From:** Guo Yong EE (ICA)

**Sent:** Tuesday, 3 October 2017 11:35 PM

**To:** 'Jeff Lin' <[Jeff.Lin@income.com.sg](mailto:Jeff.Lin@income.com.sg)>

**Cc:** Sashe Go <[sashe.go@income.com.sg](mailto:sashe.go@income.com.sg)>

**Subject:** RE: Chain Collision involving Government Vehicle No. SCJ2781C, Other Vehicle No. SGT636C and SGY5392X  
Along PIE on 15 Dec 2016 (Our ref: MT/0926742)

Message Classification : Restricted

WITHOUT PREJUDICE

Dear Jeff

Thank you for your call.

2 As requested, I attached the required documents below for your assessment.

3 Do provide updates once available.

Thank you.

For SCJ2781C

Photo of accident scene << File: Quotation.pdf >>

<< File: ICA (scj2781c).pdf >>

Supplier : SMRT Automotive Services Pte Ltd

Note : QX821U is ICA's vehicle involved in the accident.

Quotation

<< File: 0008-ICA-4W-QX 821U - 15 12 16.pdf >>

Supplier : King Auto

<< File: vehicle damage.pdf >>

Supplier : Lim Tan Motor

SGT636C

Survey Report << File: LKK Survey Report.pdf >>  
Claim Documents from << File: Quan De Trading Claim  
Quan De Motor Trading Documents05042017103839.pdf >>

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**From:** Jeff Lin [<mailto:Jeff.Lin@income.com.sg>]

**Sent:** Tuesday, 3 October 2017 4:40 PM

**To:** Guo Yong EE (ICA) <[EE\\_Guo\\_Yong@ica.gov.sg](mailto:EE_Guo_Yong@ica.gov.sg)>

**Cc:** Sashe Go <[sashe.go@income.com.sg](mailto:sashe.go@income.com.sg)>

**Subject:** RE: Chain Collision involving Government Vehicle No. SCJ2781C, Other Vehicle No. SGT636C and SGY5392X  
Along PIE on 15 Dec 2016 (Our ref: MT/0926742)

‘Without Prejudice’

Dear Mr Ee,

We refer to our earlier telephone conversation.

As spoken, please let us have the following documents for SCJ2781C:-

1. Damage photographs
2. 3 quotations

As for SGT636C, please forward us a copy of the following:-

1. Survey report
2. Letter of Demand

Thank you.

Best regards,

**Jeff Lin**  
Claims Executive  
Motor Department  
T +65 6430 7872

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**From:** Guo Yong EE (ICA) [[mailto:EE\\_Guo\\_Yong@ica.gov.sg](mailto:EE_Guo_Yong@ica.gov.sg)]

**Sent:** Monday, October 02, 2017 3:22 PM

**To:** NTUC Income Motor Dept <[motor@income.com.sg](mailto:motor@income.com.sg)>

**Subject:** RE: Chain Collision involving Government Vehicle No. SCJ2781C, Other Vehicle No. SGT636C and SGY5392X Along PIE on 15 Dec 2016

Message Classification : Restricted

WITHOUT PREJUDICE

Dear Sir/Mdm

I had requested a callback from the claim officer last week. However, I did not received call from Income.

I believe your insured had passed all the documents to Income for processing.

Appreciate if updates can be provided.

Thank you.

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and  
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Executive  
CS Div  
Immigration  
&  
Checkpoints  
Authority  
DID: (65)  
6391 6566

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**From:** Guo Yong EE (ICA)

**Sent:** Wednesday, 28 June 2017 4:44 PM

**To:** 'motor@income.com.sg' <[motor@income.com.sg](mailto:motor@income.com.sg)>

**Subject:** Chain Collision involving Government Vehicle No. SCJ2781C, Other Vehicle No. SGT636C and SGY5392X Along PIE on 15 Dec 2016

Message Classification : [Restricted](#)

Dear Sir/Mdm

**CHAIN COLLISION INVOLVING GOVERNMENT VEHICLE NO. SCJ 2781C, OTHER VEHICLE NO. SGT 636C AND SGY 5392X ALONG PIE ON 15 DECEMBER 2016**

We refer to the above-captioned matter.

2. The Government of the Republic of Singapore c/o Immigration & Checkpoints Authority ("**the Government**") hereby claims contribution and damages against the insurance of SGY5392X in connection with a road traffic accident that occurred on 15 December 2016 at about 9.53 am along Pan Island Expressway ("**PIE**") in the direction of Changi Airport near the Eng Neo Avenue exit. The driver of your insured vehicle had been notified via registered-post ,dated 12 Jun 2017.

3. The chain collision involved:

- a. Your insured vehicle (SGY 5392X), which was the rearmost vehicle in the chain ("**PV2**");
- b. Government vehicle bearing registration number SCJ 2781C (the "**Government Vehicle**"), which was the second vehicle in the chain; and
- c. Another private vehicle bearing registration number SGT 636C, which was the first vehicle in the chain ("**PV1**").

*PV1's claim*

5. The agents of PV1 have sought recovery of their client's damages from the Government.

6. The Government is of the view that the accident was wholly due to your negligent driving and/or management of your vehicle and, accordingly seeks full contribution of the claim from you.

*The Government's claim*

7. In addition, as a result of the accident, the Government has been put to loss and expense, particulars of which are as follows:

- a. Cost of Repair - \$2,000.00

**Total** - **[\$2,000.00]**

8. A copy of each of the following supporting documents had been sent to the driver of the insured vehicle.



- a. Traffic Accident Report of Jeremy Chua Han Wen dated 15 December 2016;
- b. Invoice for repair works issued by King Auto Supplies dated 22 December 2016; and
- c. Coloured photographs (1 set) of the collision scene

10. We understand from the driver of your insured vehicle that all the above documents had been sent to NTUC Income for processing.

11. Would appreciate your favourable and reply on the above, pls.

Thanks.

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DID: (65)  
6391 6566**

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