

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 8 November 2022 11:05 AM
To: 'Guo Yong EE (ICA)'
Cc: Olivia Lau (LKKAUTO)
Subject: RE: ICA Vehicle involved in a chain collision[SGY5392X(NTUC) -> SCJ2781C(ICA)-> SGT636C] // LKK Ref: CC2/ICA22006323/p
Attachments: Quan De Trading Claim Documents05042017103839.pdf; OFFER LETTER FROM NTUC(SGY5392X).pdf

Dear Mr Ee,

Apologised for late response.

SGY5392X(NTUC) -> SCJ2781C(ICA)-> SGT636C(Workshop: Quan De)

1) For claim submitted by SGT636C(Workshop: Quan De)

We would like to seek your approval to offer 20% - \$680.00(all-in) towards the claim submitted by workshop Quan De Motor Trading, summary as follow: -

1. Cost of Repair	\$ 2,900.00
2. Loss of Use (5days x \$100.00)	\$ 500.00
Total	\$ 3,400.00
@ 20%	\$ 680.00

2) ICA claim against NTUC

Kindly refer to the offer letter from NTUC. They have offered at \$1,600.00. Please advise if you are considered to accept the offer. Thanks.

We await your further advise/instruction. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Guo Yong EE (ICA) <EE_Guo_Yong@ica.gov.sg>
Sent: Wednesday, 19 October 2022 4:17 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: ICA Vehicle involved in a chain collision // LKK Ref: CC2/ICA22006323/p

Message Classification: *Restricted*

Hsiao Tong

Pls update on the claims.

Thanks.

Ee Guo Yong

Senior Executive (Infra Planning and Services)
Logistics, Infrastructure and Finance Div
DID: (65) 6391 6566



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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Thursday, 14 July 2022 11:09 AM

To: Guo Yong EE (ICA) <EE_Guo_Yong@ica.gov.sg>

Subject: RE: ICA Vehicle involved in a chain collision // LKK Ref: CC2/ICA22006323/p

Hi Mr Ee,

Kindly call me at 6742 3197. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Guo Yong EE (ICA) <EE_Guo_Yong@ica.gov.sg>

Sent: Wednesday, 6 July 2022 10:54 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: ICA Vehicle involved in a chain collision // LKK Ref: CC2/ICA22006323/p

Message Classification: *Restricted*

Hsiao Tong

Thanks for following up.

Can I know if there's update about our claim from NTUC?

As these 2 claims are from the same accident, I will get both approval at the same time.

Thank you.

Ee Guo Yong

Senior Executive (Infrastructure Planning & Services)

Logistics, Infrastructure & Finance Division (LIFD)

DID: (65) 6391 6566



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 4 July 2022 12:22 PM

To: Guo Yong EE (ICA) <EE_Guo_Yong@ica.gov.sg>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: ICA Vehicle involved in a chain collision // LKK Ref: CC2/ICA22006323/p

Dear Mr Ee,

Noted. We have spoken to Quan De last Friday regards to this matter.

SGY5392X(NTUC) -> SCJ2781C(ICA)-> SGT636C(Workshop: Quan De)

We would like to seek your approval to offer 20% - \$680.00(all-in) towards the claim submitted by workshop Quan De Motor Trading, summary as follow: -

1. Cost of Repair	\$ 2,900.00
2. Loss of Use (5days x \$100.00)	\$ 500.00
Total	\$ 3,400.00
@ 20%	\$ 680.00

For your approval.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Guo Yong EE (ICA) <EE_Guo_Yong@ica.gov.sg>

Sent: Thursday, 30 June 2022 5:46 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: ICA Vehicle involved in a chain collision

Message Classification: *Restricted*

Hsiao Tong

Quan De Trading asked about the status of the claim for the repair of SGT636C.

Can you assist to liaise with them on the claim asap?

Thanks.

Ee Guo Yong

Senior Executive (Infrastructure Planning & Services)

Logistics, Infrastructure & Finance Division (LIFD)

DID: (65) 6391 6566



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From: Guo Yong EE (ICA)
Sent: Tuesday, 21 June 2022 11:36 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: RE: ICA Vehicle involved in a chain collision

Message Classification: *Restricted*

Thank you!

Ee Guo Yong
Senior Executive (Infrastructure Planning & Services)
Logistics, Infrastructure & Finance Division (LIFD)
DID: (65) 6391 6566



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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 20 June 2022 2:01 PM
To: Guo Yong EE (ICA) <EE_Guo_Yong@ica.gov.sg>
Cc: Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: RE: ICA Vehicle involved in a chain collision

Hi Mr Ee,

We acknowledge receipt of your email dated 13/06/2022.

We will look into the matter and get back to you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Guo Yong EE (ICA) <EE_Guo_Yong@ica.gov.sg>

Sent: Monday, 20 June 2022 11:54 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: ICA Vehicle involved in a chain collision

Message Classification: *Restricted*

Hsiao Tong

Would like to check if you had receive the email below, pls.

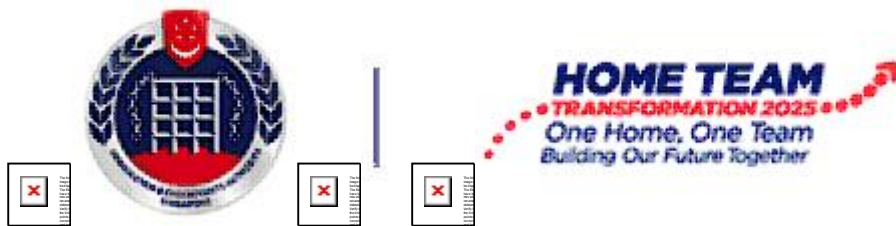
Thanks.

Ee Guo Yong

Senior Executive (Infrastructure Planning & Services)

Logistics, Infrastructure & Finance Division (LIFD)

DID: (65) 6391 6566



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From: Guo Yong EE (ICA)

Sent: Monday, 13 June 2022 4:36 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Subject: ICA Vehicle involved in a chain collision

Message Classification: *Restricted*

Hsiao Tong

On 15 Dec 2016 at about 0955hrs, our department unmarked vehicle SCJ2781C was involved in a traffic road accident with 2 Singapore-registered vehicles (henceforth referred as V1 and V2 respectively) along Pan Island Expressway (PIE) towards Changi Airport, near Eng Neo Avenue (exit 22).

V1

Vehicle Reg Number : SGT636C
Vehicle Made and Model : BMW 523i
Insurance : EQ Insurance
Owner : Luxs Leasing & Limousines Services Pte Ltd
Driver : Cheong Kah Fai (M / 02.10.1992)
NRIC : SXXXX231J

V2

Vehicle Reg Number : SGY5392X
Vehicle Made and Model : Volvo S60
Insurance : NTUC Income
Owner : Teo Seng Moa
Driver : Teo Xue Ting (F / 23.02.1990)
NRIC : SXXXX551C

2 At about 0955hrs, the front vehicle (V1) suddenly came to an abrupt stop due to a tailback of vehicles. SCJ2781C managed to stop in time due to sufficient safety distance. However, V2 did not anticipate the halt and being too close to SCJ2781C, it collided head-on into the rear of SCJ2781C. The impact of collision resulted SCJ2781C to surge forward and hit V1.

3 We received a claim from V1's workshop. I had informed them that we will not be accepting their claim and for them to approach V1's insurer.

<< File: Quan De Trading Claim Documents05042017103839.pdf >>

4 We had also tried to claim repair costs from V2's insurer – NTUC. Pls refer to the attached email below.

<< File: ICA (scj2781c).pdf >> << Message: RE: Chain Collision involving Government Vehicle No. SCJ2781C, Other Vehicle No. SGT636C and SGY5392X Along PIE on 15 Dec 2016 (Our ref: MT/0926742) >>

5 Recently Quan De informed me that NTUC had settled their claim amount at 80% liability. They are seeking 20% of the repair costs from ICA.

6 Can you assist to follow up with the follow?

1. 20% liability claim from Quan De with regards to damage to V1.
2. ICA's claim against NTUC.

7 Let me know if there are further documents that you need.

Thank you.

Ee Guo Yong
Senior Executive (Infrastructure Planning & Services)

Logistics, Infrastructure & Finance Division (LIFD)
DID: (65) 6391 6566

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