

Yan (LKK Auto)

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Friday, 1 July 2022 5:14 PM
To: Eric Hii; 'SUR'; assignments@lkkauto.com
Cc: Tan Kah Leong; Claims Dept of CTI; : Vivian Tan; Hua Teng
Subject: RE: SNM22D204555/ FW: Arrangement for Pre-Repair Survey - Pegasus Ref: VSR22-17231 ; CHINA TAIPING Ref: TBA ; Accident involving SLP8969B (GRAB) & SKF9188X (CTP) on 28.06.2022 at 1750HRS

[Confidential]

Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Eric Hii <eric.pegasusengrg@gmail.com>

Sent: Friday, 1 July 2022 5:10 PM

To: Billy Tan <billy.tan@sg.cntaiping.com>

Cc: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; : Vivian Tan <vivian.pegasusengrg@gmail.com>; Hua Teng <tenghua.pegasusengrg@gmail.com>

Subject: Re: SNM22D204555/ FW: Arrangement for Pre-Repair Survey - Pegasus Ref: VSR22-17231 ; CHINA TAIPING Ref: TBA ; Accident involving SLP8969B (GRAB) & SKF9188X (CTP) on 28.06.2022 at 1750HRS

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Without Prejudice

Hi Billy,

We would like to appoint Mr Steve Chen (LKK) to conduct the survey at 74 Kian Teck Road on 04/07/2022 at 2pm.

Thanks & Best Regards,

Eric

Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161

Add : 74 Kian Teck Road Singapore 628800

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On Fri, Jul 1, 2022 at 5:06 PM Billy Tan <billy.tan@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Dear Sirs / Madam,

ACCIDENT INVOLVING SKF9188X & SLP8969B on 28/06/2022

We refer to your email of 30/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

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From: Eric Hii <eric.pegasusengrg@gmail.com>

Sent: Thursday, 30 June 2022 9:20 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen
<boonsen.chong@sg.cntaiping.com>

Cc: Vivian Tan <vivian.pegasusengrg@gmail.com>; Hua Teng
<tenghua.pegasusengrg@gmail.com>

Subject: Arrangement for Pre-Repair Survey – Pegasus Ref: VSR22-17231 ; CHINA TAIPING
Ref: TBA ; Accident involving SLP8969B (GRAB) & SKF9188X (CTP) on 28.06.2022 at 1750HRS

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Without Prejudice

Dear Motor Claim Department,

We refer to the above matter.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post-repair inspection pursuant to paragraphs 4.1 and 7.4 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

The vehicle will be grounded at our workshop at 74 Kian Teck Road Singapore 628800 on 01.07.2022. As such, please do the needful.

We will forward our client's GIA report as well as our estimated cost of repair to you in due course.

We await your urgent response in this matter.

Thank you!

Have a great day ahead!

Thanks & Best Regards,

Eric

Pegasus Engineering & Trading Pte Ltd

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Add : 74 Kian Teck Road Singapore 628800

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