

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 13 July 2022 9:00 AM
To: Tan, Bennie-WZ; Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: Case Assignment TP - SMX9816Z - 28/06/2022 - AIG REF: 9689991913SG-003
*** LKK REF: CC6/AIG22006313/Kpa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ [mailto:Bennie-WZ.Tan@aig.com]

Sent: Tuesday, July 12, 2022 9:44 PM

To: Admin A <admin-a@lkkauto.com>

Subject: Case Assignment TP - SMX9816Z - 28/06/2022 - AIG REF: 9689991913SG-003

Hi LKK Team

Please ignore the first email.

We refer to the above under your care.

We have uploaded a copy of our insured's video to merimem for your viewing. The video clearly shows that the third party has reversed and collided with a stationary insured vehicle.

Kindly ensure our insured within **five working days of case assignment** and proceed to reject this TP claim.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

IMPORTANT NOTICE:

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 13 July 2022 10:53 AM
To: Alice Tan
Subject: [Rejection] - Your Ref: SMX9816Z //LKK Ref: CC6/AIG22006313/Kpa3 [ACCIDENT INVOLVING GBL1397L(AIG) AND SMX9816Z ON 28/06/2022]
Attachments: GBL1397L Statement.PNG; GBL1397L Sketch Plan.PNG; GBL1397L Video.mp4

Your Ref: **SMX9816Z**
LKK Ref: CC6/AIG22006313/Kpa3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBL1397L(AIG) AND SMX9816Z ON 28/06/2022

We refer to the above matter.

Attached is a copy of our insured accident report and video for your easy reference. Based on our insured video footage, it shows that your client reversed and hit onto our insured lorry.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

"The video footage is confidential information and is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 13 July 2022 10:52 AM
To: admin@lisin.com.sg
Subject: ACCIDENT INVOLVING GBL 1397L(AIG) AND SMX 9816Z AT/ALONG ANG MO KIO IND PARK 2 OPEN SPACE CARPARK ON 28/06/2022

13 July 2022

LI SIN RENOVATION & TRADING PTE LTD

[By Email Only]

Driver: Hossion MD Jamal

Dear Sir/Madam,

You Ref: GBL1397L

Our Ref: CC6/AIG22006313/Kpa3

ACCIDENT INVOLVING GBL 1397L(AIG) AND SMX 9816Z AT/ALONG ANG MO KIO IND PARK 2 OPEN SPACE CARPARK ON 28/06/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMX9816Z against your insurance policy.

Based on your video footage, it shows that third party reversed and collided onto your vehicle. We will proceed to reject third party claim as per AIG instruction.

No action is required at your end.

Please call us if you need further assistance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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