

## EzLyna (LKKAUTO)

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**From:** EzLyna (LKKAUTO)  
**Sent:** Wednesday, 12 April 2023 11:04 am  
**To:** Jenny Lew; claimsdept@sg.cntaiping.com  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] / SNM22D204624/C02/GBE3196Z/LEWLC / FW: Direct Settlement - Accident Involving GBE3196Z (OI : CTI - TBA) and SMP2811A (TP : LKK REF - CC6/CTI22006312/Tea3) on 30/06/2022

Dear Jenny,

We refer to your approval below. Thank you.

My apologies for typo error, third party's workshop should be Automotive Repair Centre Pte Ltd. Amended as in blue highlighter. Thank you.

With warmest regards,  
Ezlyna

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Monday, April 10, 2023 10:55 AM  
**To:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [SEEK MANDATE] / SNM22D204624/C02/GBE3196Z/LEWLC / FW: Direct Settlement - Accident Involving GBE3196Z (OI : CTI - TBA) and SMP2811A (TP : LKK REF - CC6/CTI22006312/Tea3) on 30/06/2022

Hi Ezlyna

Pls proceed:

	Amount Revised
1. Cost of Repair	\$ 1,070.00 (Inclusive of GST)
2. Loss of Use	\$ 240.00 (4 days x \$60)
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b><u>\$ 1,312.00</u></b>

Surveyor recommended 2 days for repair.

Regards,

**Jenny Lew**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Sent:** Sunday, April 9, 2023 4:43 PM

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [SEEK MANDATE] / SNM22D204624/C02/GBE3196Z/LEWLC / FW: Direct Settlement - Accident Involving GBE3196Z (OI : CTI - TBA) and SMP2811A (TP : LKK REF - CC6/CTI22006312/Tea3) on 30/06/2022

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Dear Jenny,

We refer to your email below.

Please find enclosed email correspondence with OI. We also have informed OI via phone call that we will settle TP claim. Thank you.

With warmest regards,  
Ezlyna

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Thursday, February 23, 2023 2:50 PM

**To:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [SEEK MANDATE] / SNM22D204624/C02/GBE3196Z/LEWLC / FW: Direct Settlement - Accident Involving GBE3196Z (OI : CTI - TBA) and SMP2811A (TP : LKK REF - CC6/CTI22006312/Tea3) on 30/06/2022

Hi Ezlyna

As spoken in the morning, please let us have the confirmation of liability from insured and insured's police investigation result before we revert.

Regards,

**Jenny Lew**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Sent:** Thursday, February 23, 2023 9:25 AM

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE:[SEEK MANDATE] / SNM22D204624/C02/GBE3196Z/LEWLC / FW: Direct Settlement - Accident Involving GBE3196Z (OI : CTI - TBA) and SMP2811A (TP : LKK REF - CC6/CTI22006312/Tea3) on 30/06/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D204624/C02/GBE3196Z/LEWLC

LKK ref : CC6/CTI22006312/Tea3

Dear Jenny,

ACCIDENT INVOLVING GBE3196Z (CHINA TAIHING) AND SMP2811A (TP) ON 30/06/2022

We refer to the above matter.

It is an accident OI reported no collision. Third Party has witness & lodged Police Report. Received TPIR (enclosed) that OI has been charged for careless driving. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Automotive Repair Centre Pte Ltd" at \$1,312.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 5,104.14	\$ 1,070.00 (Inclusive of GST)
2. Loss of Use (6 days x \$60)	\$ 360.00	\$ 240.00 (4 days x \$60)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 5,466.14</b>	<b>\$ 1,312.00</b>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/02/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ezlyna (LKKAuto)

**Sent:** Friday, 6 January 2023 9:26 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D204624/C02/GBE3196Z/LEWLC / FW: Direct Settlement - Accident Involving GBE3196Z (OI : CTI - TBA) and SMP2811A (TP : LKK REF - CC6/CTI22006312/Tea3) on 30/06/2022

Dear Jenny,

We refer to your email below.

We have emailed TP workshop our insured's driver reported no collision. Ask for Traffic Police Investigation Result & Witness's statement (Statutory Declaration). Will revert upon receipt the same for instruction.

Thank you.

*\*I am working from home till 06.01.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 5 January 2023 1:29 pm

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Ezlyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D204624/C02/GBE3196Z/LEWLC / FW: Direct Settlement - Accident Involving GBE3196Z (OI : CTI - TBA) and SMP2811A (TP : LKK REF - CC6/CTI22006312/Tea3) on 30/06/2022

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Lyna,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Thursday, 5 January 2023 9:19 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>