

Rajes

From: Motor Claims <motorclaims@kscgp.com>
Sent: Friday, 1 July 2022 3:45 PM
To: LOH Cynthia
Cc: Admin A; Meng Yan; SG AXA Insurance SM Motor Doc
Subject: RE: URGENT REMINDER: S2M045NF_REQUEST_WORKSHOP_DETAILS_OUR REF :JP/DS/22/SJJ 7663U/AF_Accident Involving SHD4531S & SJJ7663U _along_CTE on 29/06/2022 17:05_PersonalAutoLine

Dear Cynthia,

Our workshop details is in our 2nd PRS attachment.

We append herewith for your attention.

Autofriend Services
27A Jurong Port Road
#01-15/27 Singapore 619101
Contact Person /Tel : Mrs Lee (tel: 6268 3065)

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,
Doreen
For and on behalf of Ms Hue Jiapei
KSCGP Juris LLP
[133 New Bridge Road](#)
[#17-03 Chinatown Point](#)
Singapore 059413
Tel: 6538 3611 / DID: 3152 0985 / Fax: 6538 3708
Email: motorclaims@kscgp.com

From: LOH Cynthia <cynthia.loh@axa.com.sg>
Sent: Friday, 1 July 2022 3:36 pm
To: Motor Claims <motorclaims@kscgp.com>
Cc: Admin A <admin-a@lkkauto.com>; Meng Yan <admin-d@lkkauto.com>; SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Subject: URGENT REMINDER: S2M045NF_REQUEST_WORKSHOP_DETAILS_OUR REF :JP/DS/22/SJJ 7663U/AF_Accident Involving SHD4531S & SJJ7663U _along_CTE on 29/06/2022 17:05_PersonalAutoLine
Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Doreen,

We refer to our email below.

Please let us have the workshop details urgently.

*Please note that we have terminated our fax-line. Hence, please send your correspondences to our two common mail boxes instead.

- For OD/TP surveys, email to motor.survey@axa.com.sg
- For other correspondences, email to motor.doc@axa.com.sg

Best Regards,

Cynthia Loh

Specialist | Motor Claims Department

AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588

Customer Care No: 1800 8804888

Email: cynthia.loh@axa.com.sg



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Internal

From: do not reply <donotreply@axa.com.sg>

Sent: Friday, July 1, 2022 9:09 AM

To: Motor Claims <motorclaims@kscgp.com>

Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>

Subject: RE: RE : YR REF : S2M045N | OUR REF :JP/DS/22/SJJ 7663U/AF_Accident Involving SHD4531S & SJJ7663U _along_CTE on 29/06/2022 17:05_PersonalAutoLine

WITHOUT PREJUDICE

Hi,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/s LKK Auto Consultants Pte Ltd, to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If you have not provided us with the workshop details, please let us have the workshop details.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

Regards

From: Motor Claims <motorclaims@kscgp.com>

Sent: Thursday, 30 June 2022 4:46 PM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: jiapei <jiapei@kscgp.com>

Subject: [EXTERNAL] DS : RE : YR REF : S2M045N | OUR REF : JP/DS/22/SJJ 7663U/AF_Accident Involving SHD4531S & SJJ7663U _along_CTE on 29/06/2022 17:05_PersonalAutoLine

Dear Sirs,

Please be informed that our client is not agreeable to your list of surveyors.

We enclose herein our 2nd Notice to Conduct Pre-Repair Survey for your attention/action.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Doreen

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17-03 Chinatown Point](#)

Singapore 059413

Tel: 6538 3611 / DID: 3152 0985 / Fax: 6538 3708

Email: motorclaims@kscgp.com

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From: do not reply <donotreply@axa.com.sg>
Sent: Thursday, 30 June 2022 4:13 pm
To: Motor Claims <motorclaims@kscgp.com>
Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>
Subject: S2M045NF_TP REF:JP/DS/22/SJJ 7663U/AF_Accident Involving SHD4531S & SJJ7663U _along_CTE on 29/06/2022 17:05_PersonalAutoLine

WITHOUT PREJUDICE'
SAVE AS TO COST

Please do not reply to this email as we are not able to respond to messages sent to this email. We seek your cooperation to send all replies to motor.survey@axa.com.sg

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:
1. LKK Auto Consultants Pte Ltd
2. Vicom Ltd
3. AXA in house surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Should you have any other queries, please feel free to contact our Claims Service Team at 1800-8804888.

Regards,
Shekhar Batham



From: Motor Claims <motorclaims@kscgp.com>
Sent: Thursday, 30 June 2022 3:50 PM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: jiapei <jiapei@kscgp.com>
Subject: [EXTERNAL] DS: RE - 1st Notice to Conduct Pre-Repair Survey - Your insured: SHD4531S | Our Ref : JP/DS/22/SJJ

7663U/AF - Accident involving SJJ 7663U, GBL 3655D, SHD 4531S and SMZ 5133B along CTE (AYE) before Braddell on 29.06.22

Dear Sirs,

We enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

Please note that this is a chain collision.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Doreen

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17-03 Chinatown Point](#)

Singapore 059413

Tel: 6538 3611 / DID: 3152 0985 / Fax: 6538 3708

Email: motorclaims@kscgp.com

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Internal

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Internal

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