

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims**  
**Yr Ref: CC3/AIG22006295/ea3**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0548/2022/MH

From  
Telephone +65 -  
Telefax +65 -  
Email  
Our Dept  
Our Ref

15-Dec-2022 Date  
1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SMY 7002 M - Audi A3 SEDAN 1.0 TFSI**

With reference to the above-mentioned vehicle, no. **SMY 7002 M**, claimant, **Mr. Chin Da Xing**, please find the related document per attached.

1. A copy of the Original invoice no. 85018060 – S\$2,747.08.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 200.00 (S\$ 50.00 x 4 working days)
5. A copy of the GIA search – S\$ 2.00.

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG Insurance – SMY 7002 M


**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**


I, CHIN DA XING (the third party claimant) of BLK 7, BEDOK RESERVOIR VIEW, #08-01, SG 478929 (address), owner of SMY7002M (vehicle no.) hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SMY7002M that was damaged pursuant to the accident which occurred on 22/6/2022 (date) along Pepys Rd, Singapore (location) involving vehicle no/s SDT3233Y ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 15 (day) of August (month) 2022 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 2,747.08 (Repair Cost), S\$ 200/- (Loss of ~~rental~~/use), S\$ 2/- (Disbursement), for vehicle no. SMY7002M that was damaged pursuant to the accident which occurred on 22/6/2022 (date) along Pepys Rd, Singapore (location) involving vehicle no/s SDT3233Y. This is pursuant to the inspection conducted on 7/7/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHIN DA XING ("the third party claimant") of vehicle no. SMY7002M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMY7002M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of MARCH (month) 2023 (year)

 LKP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No.: 199902271W

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 13:04

<b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> <b>MOTOR CLAIM DEPT</b> <b>AIG BUILDING</b> <b>78 SHENTON WAY</b> <b>#07-16</b> <b>SINGAPORE 079120 079120</b>		<b>Invoice No:</b> 85018060  <b>Date :</b> 12/12/2022  <b>Order :</b> SMY7002M  <b>Term :</b> 30	<b>Account:</b> A0006 (T 0)  <b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> <b>MOTOR CLAIM DEPT</b> <b>AIG BUILDING</b> <b>78 SHENTON WAY</b> <b>#07-16</b> <b>SINGAPORE 079120</b>
<b>Regn No:</b> SMY7002M (V 44688)  <b>Model:</b> A3 SEDAN 1.0 TFSI 8VMANG  <b>You have been assisted by :-</b> UB-Tony Foong ( 33 )		<b>Regn Date:</b> 22/03/2021  <b>Chassis:</b> WAUZZZ8V2LA017525  <b>Engine:</b> CHZ C36748	<b>Mileage:</b> 30000  <b>WIP No.:</b> 31112  <b>Dept:</b> U

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO DISMANTLE AND REPAIR FRONT BUMPER. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT.	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	A8V0601025DC	(A) (SK) (3) RIM 16" C4	1.00	1303.00	1,042.40
X	A311601361	RUBBER VAL	1.00	3.70	2.96

Parts 1,045.36  
Labour 0.00  
Sublet 1,522.00  
Menus 0.00  
Lubricant 0.00



Sub-Total	2,567.36
7% GST	179.72
<b>Grand Total</b>	<b>2,747.08</b>

Received by

For & on behalf of  
Premium Automobiles Pte Ltd

## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SDT3233Y

Date of Accident

22/06/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... AIG Asia Pacific Insurance Pte....

Period of Insurance ..... 25/01/2022 - 24/01/2023

Requested By ..... FOONG CHIN FONG (PREMIUM ...

Requested Date ..... 01/07/2022 08:30

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 4 July 2022 16:44  
**To:** ken@mvfareast.com.sg  
**Subject:** ACCIDENT INVOLVING SDT 3233Y AND SMY 7002M ON 22/06/2022

**Our Ref: CC3/AIG22006295/ea3**

4 July 2022

**MV RESOURCES (FE) PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SDT 3233Y AND SMY 7002M ON 22/06/2022**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
Case Handler  
DID: 6841 6051  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Jul 2022 15:15	<b>Clm Dtl Modified</b>	Claimant's Name: -> CHIN DA XING. Claimant's ID: -> SXXXX927H.	[A] HOW MEI KWAN
2	01 Jul 2022 15:15	<b>Clm Veh Model Changed</b>	(207156) AUDI A3 999cc SEDAN TFSI S TRONIC (LED) (A).	[A] HOW MEI KWAN
3	01 Jul 2022 15:15	<b>Clm Created</b>	Reg No: SMY7002M. Acct Date: 2022/06/22. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: ERGO Insurance Pte. Ltd. (HQ). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	01 Jul 2022 15:15	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	01 Jul 2022 15:15	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/07/13	[A] HOW MEI KWAN
6	01 Jul 2022 15:15	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	01 Jul 2022 15:15	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	01 Jul 2022 15:15	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	01 Jul 2022 15:15	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
10	01 Jul 2022 15:15	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	29 Dec 2022 09:50	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	29 Dec 2022 09:50	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	29 Dec 2022 09:50	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2021/03/22.	[A] JOANNE LEE KHANG MIN
14	29 Dec 2022 09:50	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	03 Mar 2023 08:39	<b>Adj Mandate Request</b>	Cur.Req:2949.08:Liability: 100%(OID REVERSED AND HIT TP) *Quantum: \$2,949.08 (all -in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
16	13 Mar 2023 14:09	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Lee, Ming-Yao
17	13 Mar 2023 14:12	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/07/13	[I] Lee, Ming-Yao
18	13 Mar 2023 14:12	<b>Adj Mandate Set</b>	Approved:2949.08.	[I] Lee, Ming-Yao

Date From    Date To    Audit Type  

### ACTIVITY

[04/07/2022 16:40] Asher Sng Rong Yi:  
Letter send to oi via email.  
[04/07/2022 16:40] Asher Sng Rong Yi:  
100% B:NIL OID REVERSED AND HIT TP

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2813528	04 Jul 2022 14:34:30	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMY7002M	HOW MEI KWAN	xx.xx
2814113	05 Jul 2022 15:26:06	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMY7002M	SDT3233Y	11.00
2889646	29 Dec 2022 09:50:56	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SMY7002M	SDT3233Y	11.00

				Pte Ltd	Pte Ltd (HQ)			
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