

Yan (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 1 July 2022 11:05 AM
To: Renemer Bagang; assignments@lkkauto.com; sur@lkkauto.com
Cc: Mars Ler; Claims Dept of CTI
Subject: RE: SNM22D204574/C02/SMG7211X/LEEPG / FW: Accident On 29/06/2022 Involving Our Insured SML2677S And Your Insured SMG7211X
Attachments: SML2677S.pdf

[Strictly Confidential]

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

Venue: level 3 330 Ubi Road 3 S408650.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Sent: Friday, 1 July 2022 10:59 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Mars Ler <mars.ler@ccfulco.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D204574/C02/SMG7211X/LEEPG / FW: Accident On 29/06/2022 Involving Our Insured SML2677S And Your Insured SMG7211X

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Dear Cecilia,

Please appoint any of the LKK surveyor to conduct pre-repair survey, the vehicle is in our premises at level 3 330 Ubi Road 3 S408650.

Thank you,

Best Regards,

Ren Bagang

Motor Claims Service Advisor

H/P +65 85523293 D/D 65949166

email : renemer.bagang@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel : 67461000 Fax : 64875857



Exceptional Journeys

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Friday, July 1, 2022 10:52 AM

To: Renemer Bagang <renemer.bagang@ccfulco.com.sg>; Mars Ler <mars.ler@ccfulco.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D204574/C02/SMG7211X/LEEPG / FW: Accident On 29/06/2022 Involving Our Insured SML2677S And Your Insured SMG7211X

Without Prejudice

Our reference: SNM22D204574/C02/SMG7211X/LEEPG

Your reference: SML2677S

Dear Sirs,

We refer to your email of 30/06/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 1 July 2022 10:20 am

To: renemer.bagang@ccfulco.com.sg; Mars Ler <mars.ler@ccfulco.com.sg>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D204574/C02/SMG7211X/LEEPG / FW: Accident On 29/06/2022 Involving Our Insured SML2677S And Your Insured SMG7211X

Without Prejudice

Dear Cecilia,

Please conduct PRS for SML2677S.

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Sent: Thursday, 30 June 2022 3:43 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Mars Ler <mars.ler@ccfulco.com.sg>
Subject: Accident On 29/06/2022 Involving Our Insured SML2677S And Your Insured SMG7211X

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Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes our client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other damages he has suffered.

Please arrange for Pre-survey, Vehicle is on our premises at Cycle & Carriage Fulco Level 3 330 Ubi Road 3 408650.

Thank you,

Best Regards,

Ren Bagang

Motor Claims Service Advisor

H/P +65 85523293 D/D 65949166

email : renemer.bagang@ccfulco.com.sg

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