

Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 1 July 2022 11:52 AM
To: Jacqueline Tan; assignments; SUR
Cc: Chee So Chow
Subject: RE: OUR REF: SNM22D204388/C02/GBK7900A/CHEESC & YORU REF: K88. 117730.22 TO CONDUCT PRS SGB1768T

WITHOUT PREJUDICE SAVE A STO COSTS

Dear Jacqueline,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr, Marcus to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Jacqueline Tan <jactan@visionlawllc.com>
Sent: Friday, 1 July 2022 11:50 am
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Subject: FW: OUR REF: SNM22D204388/C02/GBK7900A/CHEESC & YORU REF: K88. 117730.22 TO CONDUCT PRS SGB1768T

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Hi Jacq,

As spoken, forward herein our email for attention and assistance.

Regards

Jacqueline Tan
Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811, Fax: 6535-6802

From: Jacqueline Tan [<mailto:jactan@visionlawllc.com>]
Sent: Friday, 24 June, 2022 1:14 PM
To: 'Chee So Chow'; 'Claims Dept of CTI'
Cc: 'Jennifer Guay'
Subject: RE: OUR REF: SNM22D204388/C02/GBK7900A/CHEESC & YORU REF: K88. 117730.22 TO CONDUCT PRS SGB1768T

**ACCIDENT INVOLVING SGB 1768 T & GBK7900A ON 21 JUNE 2022 ALONG PUNGGOL CENTRAL AT ABOUT 1154 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

Dear So Chow,

We refer to your email 23 June 2022 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of 1 Marcus Chua LKK Auto Consultants Pte Ltd as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: Kaizen Motors Pte Ltd
68 Kaki Bukit Avenue 6
#02-12 ARK@KB
Singapore 417896
Contact Person: Shawn Yap 9150-0670)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Regards

Jacqueline Tan
Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point

FOR SURVEYOR
Please initial here after completion of pre-repair inspection.
Thank you.

1st Survey on _____
Appointed surveyor : _____
(Name & Signature)

2nd Survey on _____
Appointed surveyor : _____
(Name & Signature)

3rd Survey on _____
Appointed Surveyor : _____
(Name & signature)

From: Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]
Sent: Thursday, 23 June, 2022 4:35 PM
To: Claims Dept of CTI; Jacqueline Tan
Subject: RE: OUR REF: SNM22D204388/C02/GBK7900A/CHEESC & YORU REF: K88. SGB1768T.22 TO CONDUCT PRS SGB1768T

Dear Jacqueline Tan

We refer to your email of 23/06/2022.
Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

NOTICE :

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, June 23, 2022 4:20 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Jacqueline Tan <jactan@visionlawllc.com>

Subject: OUR REF: SNM22D204388/C02/GBK7900A/CHEESC & YORU REF: K88. SGB1768T.22 TO CONDUCT PRS SGB1768T

WITHOUT PREJUDICE
via EMAIL ONLY

Dear So Chow,

Please refer to the below email.

Kindly **conduct PRS SGB1768T** soonest possible.

Please contact our claims department **Ms Chee So Chow 6389 6176** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jacqueline Tan <jactan@visionlawllc.com>

Sent: Thursday, June 23, 2022 11:00 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Jennifer Guay' <jenniferguay@visionlawllc.com>

Subject: NOTICE FOR PRE-REPAIR SURVEY REQUEST- ACCIDENT INVOLVING SGB1768T & GBK7900A ON 21-6-2022
ALONG PUNGOL CENTRAL

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Our Ref: K88.SGB1768T.22
Your Ref: **GBK7900A**

CHINA TAIPING INSURANCE (S'PORE) PTE LTD email:claimsdept@sg.cntaiping.co

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attention: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING SGB 1768 T & GBK7900A ON 21 JUNE 2022 ALONG PUNGGOL CENTRAL AT ABOUT 1154 HOURS

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We are instructed by **YEO HO KAI** to notify you of a road traffic accident on **21 JUNE 2022** at about **1154 HOURS** at/along **PUNGGOL CENTRAL** involving our client's vehicle registration number **SGB1768T** and vehicle registration number **GBK7900A** driven by you/your insured at the material time

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards

Jacqueline Tan

Secretary

Vision Law LLC

133 New Bridge Road

#18-01/02 Chinatown Point

Singapore 059413

Tel: 6534-2811, Fax: 6535-6802

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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