

Rajes

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Thursday, 30 June 2022 9:43 AM
To: Meng Yan (LKK Auto); 'SUR'; assignments@lkkauto.com
Cc: Claims Dept of CTI
Subject: RE: SNM22D202517/C02/YN6675T/TANKW / RE: PRE REPAIR INSPECTION NOTICE FOR SLG 6554 A | OUR REF: TCMG/SLG 6554 A/0422/KJM YOUR REF: YN 6675 T
Attachments: part 1.pdf

[Confidential]

Hi Meng Yan,

As per request, attached TP survey. Will separate the email into 2 due to file size too big.

Kindly assist to do on a urgent basis.

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Billy Tan

Sent: Thursday, June 30, 2022 9:39 AM

To: Meng Yan (LKK Auto) <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; assignments@lkkauto.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

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Kindly assist to do on a urgent basis.

Thanks

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From: Billy Tan
Sent: Tuesday, June 28, 2022 2:36 PM
To: Meng Yan (LKK Auto) <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; assignments@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202517/C02/YN6675T/TANKW / RE: PRE REPAIR INSPECTION NOTICE FOR SLG 6554 A | OUR REF: TCMG/SLG 6554 A/0422/KJM YOUR REF: YN 6675 T

Hi Team,

Kindly assist to do an actual re-survey for the above vehicle as COR is too big diff from TP.

Thanks.

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Thanks and Best Regards

Billy Tan
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From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 14 April 2022 10:56 AM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; assignments@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202517/C02/YN6675T/TANKW / RE: PRE REPAIR INSPECTION NOTICE FOR SLG 6554 A | OUR REF: TCMG/SLG 6554 A/0422/KJM YOUR REF: YN 6675 T

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Dear Billy,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Thursday, 14 April, 2022 9:28 AM

To: jin@tcmg.com.sg; 'SUR' <sur@lkkauto.com>; assignments@lkkauto.com

Cc: 'Ling Leong Hui' <lhling@tcmg.com.sg>; 'Gerald' <gerald@tcmg.com.sg>; calvin@tcmg.com.sg; kj.motor@yahoo.com.sg;

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202517/C02/YN6675T/TANKW / RE: PRE REPAIR INSPECTION NOTICE FOR SLG 6554 A | OUR REF: TCMG/SLG 6554 A/0422/KJM YOUR REF: YN 6675 T

[Confidential]

**WITHOUT PREJUDICE
SAVE AS TO COSTS**

Dear Rachel,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS Pte Ltd to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

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Thanks and Best Regards

Billy Tan

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: jin@tcmg.com.sg <jin@tcmg.com.sg>

Sent: Thursday, April 14, 2022 9:24 AM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Ling Leong Hui' <lhling@tcmg.com.sg>; 'Gerald' <gerald@tcmg.com.sg>; calvin@tcmg.com.sg; kj.motor@yahoo.com.sg

Subject: RE: SNM22D202517/C02/YN6675T/TANKW / RE: PRE REPAIR INSPECTION NOTICE FOR SLG 6554 A | OUR REF: TCMG/SLG 6554 A/0422/KJM YOUR REF: YN 6675 T

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WITHOUT PREJUDICE

Dear Sirs,

We refer to your email of even date.

Our client is not agreeable to any of your appointed panel of surveyors as the Single Joint Expert.

Our client's panel of surveyors nominated as the Single Joint Expert is as attached.

Regards,
Rachel Ling on behalf of Mr. Ling Leong Hui

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Thursday, April 14, 2022 8:58 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'jin@tcmg.com.sg' <jin@tcmg.com.sg>
Cc: 'Ling Leong Hui' <lhling@tcmg.com.sg>; Gerald <gerald@tcmg.com.sg>; calvin@tcmg.com.sg; kj.motor@yahoo.com.sg
Subject: RE: SNM22D202517/C02/YN6675T/TANKW / RE: PRE REPAIR INSPECTION NOTICE FOR SLG 6554 A | OUR REF: TCMG/SLG 6554 A/0422/KJM YOUR REF: YN 6675 T

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

ACCIDENT INVOLVING YN6675T AND SLG6554A on 12/04/2022

We refer to your email of 13/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, April 13, 2022 5:52 PM

To: 'jin@tcmg.com.sg' <jin@tcmg.com.sg>

Cc: 'Ling Leong Hui' <lhling@tcmg.com.sg>; Gerald <gerald@tcmg.com.sg>; calvin@tcmg.com.sg; kj.motor@yahoo.com.sg; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Subject: O/R: SNM22D202517/C02/YN6675T/TANKW / RE: PRE REPAIR INSPECTION NOTICE FOR SLG 6554 A | OUR REF: TCMG/SLG 6554 A/0422/KJM YOUR REF: YN 6675 T

Without Prejudice

Save as to costs

Dear Billy,

Please conduct PRS for SLG 6554 A.

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: jin@tcmg.com.sg <jin@tcmg.com.sg>

Sent: Wednesday, 13 April 2022 4:11 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Ling Leong Hui' <lhling@tcmg.com.sg>; Gerald <gerald@tcmg.com.sg>; calvin@tcmg.com.sg; kj.motor@yahoo.com.sg

Subject: PRE REPAIR INSPECTION NOTICE FOR SLG 6554 A | OUR REF: TCMG/SLG 6554 A/0422/KJM YOUR REF: YN 6675 T

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Our Ref: TCMG/SLG 6554 A/0422/KJM
Your Ref: YN 6675 T

Dear Sirs,

PRE-REPAIR INSPECTION NOTICE

We act for **Ong Poh Heng**, the owner and/or driver of motor vehicle no. **SLG 6554 A**, which was involved in an accident along TPE towards Loyang on 12 April 2022 at 07:15 hrs.

We hereby give you **NOTICE** that we are claiming against your insured motor vehicle no. **YN 6675 T** for damages and/or injuries, costs and disbursements as a result of your insured's negligence.

Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle at M/s Khek Joo Motor, (9004, Tampines Street 93 #01-94, Singapore 528838 - Mr. Ng Wee Khiang @ 9616 6658).

If we do not hear from you within the next **two (2) working days**, we shall deem that you have waived the requirement for the pre-repair inspection.

Regards,
Rachel Ling on behalf of Mr. Ling Leong Hui

TOMMY CHOO MARK GO LLC
51 Chin Swee Road #03-91
Singapore 160051
Tel: 6532 2455
Fax: 6538 9850