## Yan (LKK Auto)

From: Claims < claims@budgetdirect.com.sg>
Sent: Thursday, 30 June 2022 2:49 PM
To: Admin-D (LKKAuto; SUR; 'assignments'

**Cc:** Jason Tea Chee Kiat; Derrick Quok; Kenneth Lim

**Subject:** TPPD survey: Claim ref: C10016046 /JT || OI-SMK7855S (BLUE) TP-SHD4750B || Est:

\$0.00 | Bifrost Auto Pte Ltd

Attachments: SHD 4750 B DOA 25.06.2022 - GIA Report.pdf; OI - GIA Report SMK7855S.pdf

Hi Team

We wish to appoint LKK – Bryan to conduct survey for the TP vehicle number: SHD4750B

## **Bifrost Auto Pte Ltd**

Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Regina / Yee 6243 6687

Please find attached GIA reports for your reference.

Thank you. Best regards,

Maybie Chua Admin Executive, Claims

F +65 6725 0853

E maybie.chua@budgetdirect.com.sq





From: Claims Dept <claims\_ltr@bifrostauto.com>

**Sent:** Thursday, 30 June 2022 12:51 pm **To:** Claims <claims@budgetdirect.com.sg>

**Cc:** Claims Dept <claims\_lts@bifrostauto.com>; Jason Tea Chee Kiat <jason.tea@budgetdirect.com.sg>; Assessment Dept <assessment\_ltc@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; claims\_ltm@bifrostauto.com; claims\_ltv@bifrostauto.com

**Subject:** Re: PRI Request On 30-06-2022 || Ourf: C10016046 || SHD 4750 B and your insured's vehicle SMK 7855 S on 25.06.2022

Without Prejudice

Dear Maybie

Our client selects LKK Bryan.

Taxi in workshop.

Thank you & Best Regards Mr Yee Bifrost Auto Pte Ltd Accident Claims Dept

Tel: 6243 6687

From: Claims Dept < claims Its@bifrostauto.com>

**Sent:** Thursday, 30 June 2022 9:50 am **To:** Claims < claims@budgetdirect.com.sg>

**Cc:** Assessment Dept <assessment ltc@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>;

claims ltm@bifrostauto.com; claims ltv@bifrostauto.com; claims ltr@bifrostauto.com

Subject: PRS for our client's vehicle SHD 4750 B and your insured's vehicle SMK 7855 S on 25.06.2022

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Lau Hung Teck, to notify you of the aforesaid accident involving our client's vehicle SHD 4750 B and your insured's vehicle SMK 7855 S on 25.06.2022.

Please find enclosed our client's police report for your necessary action.

This serves as a **NOTICE** that we are claiming against SMK 7855 S for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

## PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Regina / Yee

Contact Email: claims | Itv@bifrostauto.com / claims | Itm@bifrostauto.com / assessment | Itc@bifrostauto.com |

VEH IN (Date & Time) : 29.06.2022

PRS ARRANGEMENT (Date & Time) : AS SOON AS POSSIBLE

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you. You can protect our environment. Think before you print.
Thank you & Best Regards
Ms Siti
Bifrost Auto Pte Ltd
Accident Claims Dept
Tel : 6243 6687

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