

## Yan (LKK Auto)

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**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Thursday, 30 June 2022 2:45 PM  
**To:** HD Perfect Autowork; admin-d@lkkauto.com; 'assignments'; 'SUR'  
**Cc:** Gnoh, Pau Loong  
**Subject:** LKK/AL \ CMTD2202256/GPL(nr) - SKQ2714R (Pre-Inspection) / Your Vehicle : SMS1598G | DOA : 30/06/2022

### Without Prejudice

Our Reference : CMTD2202256/GPL

Your Reference: SKQ2714R

Dear Irene,

We refer to your email reply and agreed to appoint **Mr. Adrian** of **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi **LKK Auto**,

Please arrange **Mr Adrian** to conduct the survey for **SKQ2714R** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: [www.sompo.com.sg](http://www.sompo.com.sg) | Facebook: [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** HD Perfect Autowork <hdperfectautowork@gmail.com>

**Sent:** Thursday, June 30, 2022 2:34 PM

**To:** Teo, Grace <grace.teo@sompo.com.sg>

**Cc:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

**Subject:** Re: PRI \ CMTD2202256/GPL(nr) - SKQ2714R (Pre-Inspection) / Your Vehicle : SMS1598G | DOA : 30/06/2022

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Dear Grace,

Please arrange **LKK Auto Consultants - Adrian Ling** to come and conduct the survey for vehicle SKQ2714R.

Thank You.

Regards,

**Irene**

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Thu, Jun 30, 2022 at 2:27 PM Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)> wrote:

Our Reference : CMTD2202256/GPL

Your Reference: SKQ2714R

Date: 30/06/2022

**Without Prejudice**  
**EMAIL ONLY**  
OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S HD PERFECT AUTOWORK PTE LTD**

Dear Irene,

**ACCIDENT INVOLVING SMS1598G & SKQ2714R ON 30.06.2022**

We refer to your Notice of Accident dated 30/06/2022

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/  
[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

**[Working From Home with effect from 06 April 2020]**

Best Regards

**Grace Teo**

Claims Division

**D: 6329 5170 | T: 6461 6555**

**For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)**



Innovation for Wellbeing

**Sompo Insurance Singapore Pte. Ltd.**

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>

**Sent:** Thursday, June 30, 2022 10:25 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** SKQ2714R (Pre-Inspection) / Your Vehicle : SMS1598G | DOA : 30/06/2022

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Dear Sir / Madam,

We are instructed by **Goh Qiu Ting** to notify you of a road traffic accident on **30/06/2022** at about **00:50 hours** at/along **Lorong 7 Geylang towards Geylang Road** involving our client's/customer's vehicle registration number **SKQ2714R** and vehicle registration number **SMS1598G** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey

of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and **please provide the surveyor firm or surveyor name list** to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

***Irene***

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875