


Borneo Motors

Borneo Motors (Singapore) Pte Ltd
 Inchcape Bodycare Centre
 Level 4, Inchcape Centre
 2 Pandan Crescent
 Singapore 128462
 Tel: +65 6631 1855/1500
 Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2021/12/PD1705/DS(FC)

Your Ref: CC4/LPC21009904/Ebs3

17 Dec 2021

BY HAND (INS COPY)

M/S. LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Officer In-Charge

Dept : Motor Claims

RE : ACCIDENT INVOLVING SMW5847R AND GBK5772R ON 21/09/2021

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$17,900.12	B. LTA Search - \$2.00
C. Excess -	D. Loss of Use -
E. Loss of Rental - \$1,300.00(\$100x13days)	F. Others -
G. Medical Claims - -Undertake By Claimant <input type="checkbox"/>	Total Claim - \$19,202.12

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

(✓) Original Tax Invoice	(X) Discharge Voucher
(✓) Car Rental Invoice/Agreement	(X) Original Photograph X _____
(✓) GIAS/Police Report/s	(X) Original/Photocopy Survey
(✓) Certificate of Insurance	(✓) LTA Search Fees
(✓) Letter of Authority	(X) Medical Receipt

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SMW 5847R and GBK 5772R on 21-09-21
Own vehicle's number Other vehicle's number Date of accident

along PIC/Tuas Exit Towards Clementi Ave 6
Accident location

BY THE LETTER OF AUTHORITY, I/we, Tan Mun Chong Desmond
Name of Policy Holder & (IC/Passport/Company Registration) number

of BK 264 Yio Chu Kang Road #01-11 CS1545683
Address of Policy Holder

owner of Vehicle Registration No. SMW 5847R hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy number taken up by *me/us and pay the compulsory excess in respect of the cost of repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.


*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.

*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 06 of the month Oct Year 20 21

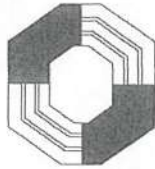
Signed & Delivered By:


(To be signed by the policy holder only)
* If the policy holder is a company, the company chop must be stamped on the letter of authority.

Witness By:



Francis Cher
Motor Claims Assessor
Borneo Motors (S) Pte Ltd



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC05/024975
DATE : 06 OCT 2022

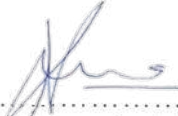
DISCHARGE VOUCHER

I/We, TAN MUN CHONG DESMOND confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBK5772R the sum of Singapore Dollar Nineteen Thousand Two Hundred Two and Cents Twelve Only (**\$19,202.12**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMW5847R and GBK5772R on 21/09/2021 along/at PIE / TUAS EXIT 27 TOWARDS CLEMENTI AVE 6.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ACE FRUIT CULTURE AND/OR MUHAMMAD TAUFIK SOLIHIN BIN AHMAD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**BORNEO MOTORS (S) PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 31 OCT 22
.....
Signature of vehicle owner/Date

TAN MUN CHONG DESMOND 31 OCT 22
.....
Name of vehicle owner /Date

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such a claim arises.

**Borneo Motors**

Attn: Steve

**TOYOTA**

Inchcape

Co. Reg No. : 196700086Z
 GST Reg No. : MR-8500000-9
 No. 2 PANDAN CRESCENT
 SINGAPORE 128462, Tel no.: 6631 1188

12 days. Final Bill

TAX INVOICE

Account Details	Account No.	Customer Details
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia	S1000007 / ICLPI1	Mr Tan Mun Chong Desmond (Chen WenCong) 207 Bishan Street 23 #07-399 Singapore 570207 Mobile: 92983355
	Document No. 38059496	
	Document Date 19/10/2021	

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2019	NSP170R	MWYNKT S4	27/11/2020	SMW5847R	7925	64932	65/DS/SMW5847R
Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On		
MHFZ28H3800068291	2NRX543415	60	Francis Cher T S	23/09/2021 11.27	06/10/2021 11.56		

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY-AI SUNDRIES T/P INS. : LOMPAC INS. T/P VEH. : GBK5772R ACC DATE : 21.09.21 BY : STEVE (LKK)	*			50.00
2	L	BP-LPO SUPPLY REGN PLATE (PO#) (REAR WITH CASING)	0263			80.00
3	Z	BP-SLANT SUPPLY SEALANT (NETT)	*			200.00
4	S	BP-SUBLET RRSET AND REPROGRAMME ECU.	0742			180.00
5	B	BP-LAB2 CHK REAR WIRING SYSTEM AND CONDUCT WATER TEST.	BP23			180.00
6	B	BP-LAB2 DRILL HOLE TO INSTALL REVERSE SENSOR.	BP23			180.00
7	B	BP-LAB2 REMOVE TAIL-GTAE COMPONENTS TO TRANSFER ONTO NEW DOOR.	BP23			360.00
8	B	BP-LAB2 REPLACE REAR W/SCREEN GLASS TO ASSIST REPAIR.	BP23			450.00
9	S	BP-SUBLET SUPPLY AND INSTALL REAR W/SCREEN SOLAR FILM.	0741			300.00
10	B	BP-LAB2 REMOVE BOOT INTERIOR TO ASSIST REPAIR.	BP23			360.00

For & on behalf of	Customer's Signature	Charge Summary	Total
Borneo Motors (Singapore) Pte Ltd			
	Please acknowledge receipt of vehicle	Parts Labour Sublet Lubrication/Fluid Others	Less
			Amount Due

Company Copy



Borneo Motors

Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
No. 2 PANDAN CRESCENT
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Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2019	NSP170R	MWYNKT S4	27/11/2020	SMW5847R	7925	64932	65/DS/SMW5847R

Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On
MHFZ28H3800068291	2NRX543415	60	Francis Cher T S	23/09/2021 11.27	06/10/2021 11.56

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
11	S	PSP PER PANE LABOUR FOR PLATINUM SHINEPRO & SHINE PER PANEL APPLICATION ON REAR BUMPER AND TAIL-GATE.	0619			183.18
12	B	BP-LAB2 REMOVE ALL NECESSARY DAMAGED PARTS TO REPLACE, REPAIR, STRAIGHTEN REAR BUMPER, TAIL-GATE, TAIL-LAMP PANEL AND AFFECTED PORTION OF CAR.	BP23			3600.00
13	B	BP-RES2 SPRAY PAINT ON DAMAGED AFFECTED PORTION OF CAR.	*			3540.00
14	1	S52159-0U919 COVER, RR BUMPER, L	1.00	319.20		319.20
15	2	S52151-0D010 EXTENSION, RR BUMPER	1.00	191.80		191.80
16	3	SPC507-0D014 24 BACK SENSOR (1G3,GRAY ME)	1.00	174.50		174.50
17	4	S52161-0K040 PIECE, RR BUMPER	4.00	4.10		16.40
18	5	S58307-0D320 PANEL,LAMP LOWER	1.00	438.20		438.20
19	6	S64716-0D170 C0 COVER, DECK TRIM, RR	1.00	155.90		155.90
20	7	S58302-0D010 PANEL SUB-ASSY, LWR	1.00	702.90		702.90
21	8	S67005-0D360 PANEL SUB-ASSY, BACK	1.00	1142.50		1142.50
22	9	S68105-0D261 GLASS SUB-ASSY, BACK2	1.00	1041.50		1041.50
23	0	S64813-0D330 DAM, BACK WINDOW GLA	2.00	12.50		25.00
24	1	T21000-20 SIKA 210002-0 TACK GO! (BLACK) SG	2.00	108.00		216.00

For & on behalf of	Customer's Signature	Charge Summary	Total
Borneo Motors (Singapore) Pte Ltd			
	Please acknowledge receipt of vehicle	Parts Labour Sublet Lubrication/Fluid Others	Less
			Amount Due

Company Copy



Borneo Motors

Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
No. 2 PANDAN CRESCENT
SINGAPORE 128462, Tel no.: 6631 1188




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2019	NSP170R	MWYNKT S4	27/11/2020	SMW5847R	7925	64932	65/DS/SMW5847R
Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On		
MHFZ28H3800068291	2NRX543415	60	Francis Cher T S	23/09/2021 11.27	06/10/2021 11.56		

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
25	2	T21000-22 SIKA 210002-2 G+P 207 ADHESIVE PRIMER	1.00	200.00		200.00
26	3	S76801-0D600 GARNISH SUB-ASSY, BA	1.00	231.80		231.80
27	4	T90975-02086 EMBLEM,SYMBOL	1.00	72.20		72.20
28	5	S75441-0D070 PLATE, BACK DOOR NAM	1.00	53.70		53.70
29	6	S75442-0D300 PLATE, BACK DOOR NAM	1.00	35.80		35.80
30	7	T81480-52070 LAMP ASSY, RR FOG,	1.00	236.70		236.70
31	8	S81580-0D240 LAMP ASSY, RR, RH	1.00	137.40		137.40
32	9	S81590-0D240 LAMP ASSY, RR, LH	1.00	137.40		137.40
33	0	S60836-0D010 B1 COVER SUB-ASSY, SLID	1.00	467.60		467.60
34	1	S51931-0D180 CARRIER, SPARE WHEEL	1.00	65.20		65.20
35	2	S85292-0D180 CAP, WIPER ARM HEAD	1.00	2.50		2.50
36	3	S52162-0D050 PLATE, RR BUMPER, NO	1.00	21.10		21.10
37	4	S69285-0D080 HANDLE, PULL	1.00	26.40		26.40
38	5	S69350-0D240 LOCK ASSY, BACK DOOR	1.00	472.40		472.40
39	6	S81560-0D630 LAMP ASSY, RR COMBIN	1.00	425.30		425.30
40	7	T81481-52560 BRACKET, FOG LAMP	1.00	56.50		56.50

For & on behalf of Borneo Motors (Singapore) Pte Ltd	Customer's Signature	Charge Summary	Total	16,729.08
	Please acknowledge receipt of vehicle	Parts	7,065.90	GST 7.00%
		Labour	8,920.00	
		Sublet	743.18	Less
		Lubrication/Fluid	0.00	
		Others	0.00	Amount Due
				17,900.12

Company Copy

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
BORNEO MOTORS (SINGAPORE) PTE LTD C/O VALENCIA POH SWEE TING 264 YIO CHU KANG ROAD #01-11 SINGAPORE 545683

DATE	INVOICE NO.
8/10/2021	BMS 5001

DESCRIPTION	VHA NO.	DUE DATE	VEH NO.
	BMS 5001	8/10/2021	SLC 1399 K
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 23 SEPTEMBER 2021 TO 06 OCTOBER 2021 YOUR REF : SMW 5847 R	13	93.4579	1,214.95
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Paynow UEN: 200106276D Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	Subtotal	\$1,214.95	
	GST @ 7%	\$85.05	
	TOTAL	\$1,300.00	

VEHICLE HIRING AGREEMENT

HIRER'S PARTICULARS

Name (as in I/C): **VALENCIA POIT SWEE TING**
 NRIC/Passport No: **S8938976C** Date of Birth: **21/11/1989**
 Address: **264 YIO CHU KANG ROAD** Age: **#01-11**
S(545683)
 Name & Address of Employer: _____
 Occupation: _____ Driving Exp: _____
 Driving Licence No: _____ Passed Date: **16/3/2010**
 D/L Type: Local/Int'l/Other: _____
 Tel(O) _____ (R) _____ HP **93630289**

DRIVER'S PARTICULARS

Name (as in I/C): _____
 NRIC/Passport No: _____ Date of Birth: _____
 Address: _____ Age: _____
S()
 Occupation: _____ Driving Exp: _____ Yrs
 Driving Licence No: _____ Passed / Expiry Date: _____
 D/L Type: Local/Int'l/Other: _____ Contact No: _____

Hirer's Own Vehicle No: **SMW 5847R** Replace Veh No: _____
 Loan Vehicle No: **SLC 1399K** VR No: _____
 Make & Model: **TOYOTA WISH** Auto/Manual Group: **Auto**
CHARGES \$ cts
 Daily **13** day @ \$ **93.46** Per day **1214** **95**
 Weekly/Monthly week @ \$ Per week/Monthly
 Others
 CDW/PAI @ \$ Per day/Monthly
 Delivery/Collection Svc
 GST
 OR No: (A) SUB-TOTAL
 Petrol Level & Surchage OUT IN E 1/4 1/2 3/4 F
 First _____ km FREE per day GST **85 05**
 Excess mileage is chargeable at _____ cents per km TOTAL CHARGES **1300 00**

Security Deposit: \$ Bank: **Ocbc**
 CASH/NETS/ISA/MC/AMEX/CHQ No: **4524 1920 0398 8163**
 Expiry Date: **05/23** Card ID No: **458**
 Name as in Card: **VALENCIA POIT**

NON WAIVER EXCESS (Subject to GST): **\$2,000-**

ACCESSORIES CHECK

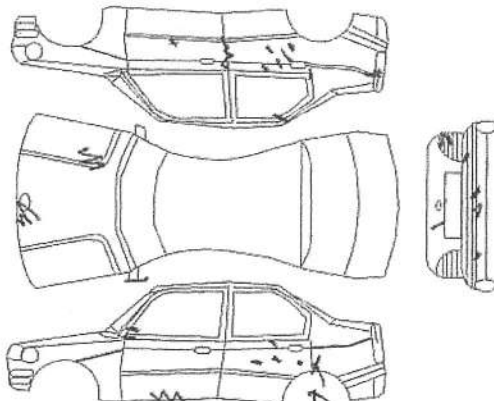
☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: _____

Additional Driver's Signature: _____

SINGAPORE Use Only

INDICATE:
 A - Accidents
 D - Dents
 S - Scratches
 X - Crack



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$300 - \$500.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$100.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collected statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
23/9/21	1620	50676	ANDY	

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)

Date In	Time In	Mileage	Check By	Remarks
		50841	NIK	6/10/21 1350

Hirer's/Driver Signature

Hirer's/Driver Signature


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBK5772R

Date of Accident

21/09/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **06/09/2021 - 05/09/2022**Requested By **Ashlyn Chng (Borneo Motors P...**Requested Date **22/09/2021 15:44****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

Borneo Motors (S) Pte Ltd

Bank Account Details

Beneficiary Name:

Borneo Motors (S) Pte Ltd

Bank Name / Branch Name:

Standard Chartered Bank (Singapore) Limited

Bank Account No.:

9914031000007

Bank Code / Branch Code:

9496/001

Swift Code

SCBLSG22XXX

Email Address:

sgcollections@inchcapeservices.com

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

sgcollections@inchcapeservices.com/66311051

I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.

Authorised Signature and Company Stamp

Date: 12/09/2022



Acknowledged by :

Name / Date:

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 5 October 2022 10:28 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [Seek Mandate] -Your ref: 21/21/21/VC05/024975 // LKK Ref: CC4/LPC21009904/Eps3q2-1 [ACCIDENT INVOLVING GBK5772R(LONPAC) AND SMW5847R(TP) ON 21/09/2021]

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 4 October 2022 8:16 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: [Seek Mandate] -Your ref: 21/21/21/VC05/024975 // LKK Ref: CC4/LPC21009904/Eps3q2-1 [ACCIDENT INVOLVING GBK5772R(LONPAC) AND SMW5847R(TP) ON 21/09/2021]

Dear Gerald,

Please advise mandate as third party is asking for offer.
Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 29 August 2022 4:49 pm
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: [Seek Mandate] -Your ref: 21/21/21/VC05/024975 // LKK Ref: CC4/LPC21009904/Eps3q2-1 [ACCIDENT INVOLVING GBK5772R(LONPAC) AND SMW5847R(TP) ON 21/09/2021]

Lonpac External - General

Dear Hsiao Tong,

We shall revert to you once we have obtained the mandate to settle.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 26 August 2022 5:09 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] -Your ref: 21/21/21/VC05/024975 // LKK Ref: CC4/LPC21009904/Eps3q2-1 [ACCIDENT INVOLVING GBK5772R(LONPAC) AND SMW5847R(TP) ON 21/09/2021]

Dear Sirs/Mdm,

We refer to our email dated 05/07/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 5 July 2022 10:47 AM

To: geraldpoh@lonpac.com

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [Seek Mandate] -Your ref: 21/21/21/VC05/024975 // LKK Ref: CC4/LPC21009904/Eps3q2-1 [ACCIDENT INVOLVING GBK5772R(LONPAC) AND SMW5847R(TP) ON 21/09/2021]

Your ref: **21/21/21/VC05/024975**

Our ref : CC4/LPC21009904/Eps3q2-1

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBK5772R(LONPAC) AND SMW5847R(TP) ON 21/09/2021

We refer to the above matter.

We have highlighted to your good office on 27/09/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. We are of the view that liability is not in our driver favour.

We seek your approval to offer repairer "**BORNEO MOTORS (S) PTE LTD**" at **\$19,202.12(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 18,976.75	\$ 17,900.12
2. Loss of Rental (13days x \$100.00)	\$ 1,300.00	\$ 1,300.00 (13days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 20,278.75	<u>\$ 19,202.12</u>

Surveyor recommended 12days for repair + 1Sunday = 13days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Re: Direct Settlement (FC) - Accident involving SMW5847R & GBK5772R DOA:
21/09/2021 (VEH GROUNDED) LKK REF : CC4/LPC21009904/Ebs3

Su Li (LKK Auto) <suli@lkkauto.com>

Mon 9/27/2021 5:06 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>

Dear Sir / Mdm,

We refer to the above matter.

We have inspected third party vehicle SMW 5847R at M/s BORNEO MOTORS (S) PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd