

## Hsiao Tong (LKKAUTO)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 5 October 2022 10:28 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [Seek Mandate] -Your ref: 21/21/21/VC05/024975 // LKK Ref: CC4/LPC21009904/Eps3q2-1 [ACCIDENT INVOLVING GBK5772R(LONPAC) AND SMW5847R(TP) ON 21/09/2021]

## Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Tuesday, 4 October 2022 8:16 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** Re: [Seek Mandate] -Your ref: 21/21/21/VC05/024975 // LKK Ref: CC4/LPC21009904/Eps3q2-1 [ACCIDENT INVOLVING GBK5772R(LONPAC) AND SMW5847R(TP) ON 21/09/2021]

Dear Gerald,

Please advise mandate as third party is asking for offer.  
Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 29 August 2022 4:49 pm  
**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: [Seek Mandate] -Your ref: 21/21/21/VC05/024975 // LKK Ref: CC4/LPC21009904/Eps3q2-1 [ACCIDENT INVOLVING GBK5772R(LONPAC) AND SMW5847R(TP) ON 21/09/2021]

## Lonpac External - General

Dear Hsiao Tong,

We shall revert to you once we have obtained the mandate to settle.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 26 August 2022 5:09 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [Seek Mandate] -Your ref: 21/21/21/VC05/024975 // LKK Ref: CC4/LPC21009904/Eps3q2-1 [ACCIDENT INVOLVING GBK5772R(LONPAC) AND SMW5847R(TP) ON 21/09/2021]

Dear Sirs/Mdm,

We refer to our email dated 05/07/2022.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 5 July 2022 10:47 AM

**To:** [geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** [Seek Mandate] -Your ref: 21/21/21/VC05/024975 // LKK Ref: CC4/LPC21009904/Eps3q2-1 [ACCIDENT INVOLVING GBK5772R(LONPAC) AND SMW5847R(TP) ON 21/09/2021]

Your ref: **21/21/21/VC05/024975**  
Our ref : CC4/LPC21009904/Eps3q2-1

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBK5772R(LONPAC) AND SMW5847R(TP) ON 21/09/2021**

We refer to the above matter.

We have highlighted to your good office on 27/09/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. We are of the view that liability is not in our driver favour.

We seek your approval to offer repairer "**BORNEO MOTORS (S) PTE LTD**" at **\$19,202.12(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 18,976.75	\$ 17,900.12
2. Loss of Rental (13days x \$100.00)	\$ 1,300.00	\$ 1,300.00 (13days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 20,278.75</b>	<b><u>\$ 19,202.12</u></b>

Surveyor recommended 12days for repair + 1Sunday = 13days.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Re: Direct Settlement (FC) - Accident involving SMW5847R & GBK5772R DOA:  
21/09/2021 (VEH GROUNDED) LKK REF : CC4/LPC21009904/Ebs3

Su Li (LKK Auto) <suli@lkkauto.com>

Mon 9/27/2021 5:06 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'MT\_Claim\_SG' <mt\_claim@lonpac.com>

Dear Sir / Mdm,

We refer to the above matter.

We have inspected third party vehicle SMW 5847R at M/s BORNEO MOTORS (S) PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly take note that the case handler in-charge is Jasper.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd