

## EzLyna (LKKAUTO)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Thursday, 23 March 2023 2:29 PM  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: {SEEK MANDATE} / SNM22D204580/C02/SMZ5133B/LEWLC / FW: Direct Settlement - Accident Involving SMZ5133B (OI : CTI - TBA) and SHD4531S (TP : LKK REF - CC6/CTI22006253/ea3) on 29/06/2022

[Strictly Confidential]

Hi Ezlyna,

Please reduce number of days of repair to 8 days.

The rest please proceed.

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Monday, January 9, 2023 10:03 AM  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: {SEEK MANDATE} / SNM22D204580/C02/SMZ5133B/LEWLC / FW: Direct Settlement - Accident Involving SMZ5133B (OI : CTI - TBA) and SHD4531S (TP : LKK REF - CC6/CTI22006253/ea3) on 29/06/2022

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Your ref: OUR REF: SNM22D204580/C02/SMZ5133B/LEWLC  
LKK ref : CC6/CTI22006253/ea3

Dear Jenny,

ACCIDENT INVOLVING SMZ5133B (CHINA TAIPING) AND SHD4531S (TP) ON 29/06/2022

We refer to the above matter.

It is a chain collision under BOLA 28, 4 vehicles involved, OI was the last vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Bifrost Auto Pte Ltd" at \$27,772.16 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 46,181.74	\$ 26,108.00 (inclusive of GST)
2. Loss of Rental (11 days x \$125.19)	\$ 1,377.09	\$ 1,126.71 (9 days x \$125.19)
3. Loss of Income (11 days X \$80)	\$ 880.00	\$ 450.00 (9 days x \$50)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
5. Towing Fee	\$ 80.00	\$ 80.00
<b>Total</b>	<b>\$ 48,526.28</b>	<b>\$ 27,772.16</b>

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Monday, 4 July 2022 9:41 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D204580/C02/SMZ5133B/LEWLC / FW: Direct Settlement - Accident Involving SMZ5133B (OI : CTI - TBA) and SHD4531S (TP : LKK REF - CC6/CTI22006253/ea3) on 29/06/2022

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PASSWORD: CTP1234

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**Sent:** Monday, 4 July 2022 9:41 am  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D204580/C02/SMZ5133B/LEWLC / FW: Direct Settlement - Accident Involving SMZ5133B (OI : CTI - TBA) and SHD4531S (TP : LKK REF - CC6/CTI22006253/ea3) on 29/06/2022  
**Importance:** High

Hi all

Pls refer to attached

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**From:** Jenny Lew

**Sent:** Friday, 1 July 2022 1:39 pm

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D204580/C02/SMZ5133B/LEWLC / FW: Direct Settlement - Accident Involving SMZ5133B (OI : CTI - TBA) and SHD4531S (TP : LKK REF - CC6/CTI22006253/ea3) on 29/06/2022

**Importance:** High

Hi Mei Kwan / Asher,

Insured yet to lodge report.

Thank you.

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Regards,

**Jenny Lew**

Executive

Claims Department

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 1 July 2022 12:03 pm

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Subject:** O/R: SNM22D204580/C02/SMZ5133B/LEWLC / FW: Direct Settlement - Accident Involving SMZ5133B (OI : CTI - TBA) and SHD4531S (TP : LKK REF - CC6/CTI22006253/ea3) on 29/06/2022

Dear Sir,