

Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 30 June 2022 9:47 AM
To: assignments@lkkauto.com; Admin A; msgoh
Subject: FW: SNM22D204534/C02/SJM1751Y/TAYHP / FW: ACCIDENT INVOLVING SJQ9279X AND SJM1751Y ALONG KPE TWDS ECP (BEFORE AIRPORT ROAD EXIT) ON 29.06.2022

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with IA to conduct survey.

Aside to IA CONSULTING;

Please let us have a copy of your client's GIA REPORT.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Ms Goh <msgoh@iaconsultingsg.com>
Sent: Wednesday, 29 June 2022 5:10 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: 'motor@iaconsultingsg.com' <motor@iaconsultingsg.com>; 'candy@iaconsultingsg.com' <candy@iaconsultingsg.com>; 'emma@iaconsultingsg.com' <emma@iaconsultingsg.com>; 'ecoautoclaims@gmail.com' <ecoautoclaims@gmail.com>
Subject: RE: SNM22D204534/C02/SJM1751Y/TAYHP / FW: ACCIDENT INVOLVING SJQ9279X AND SJM1751Y ALONG KPE TWDS ECP (BEFORE AIRPORT ROAD EXIT) ON 29.06.2022

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Dear Sir

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 29.06.2022.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoys Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Vehicle SJQ9279X is already at the workshop, 15 Kaki Bukit Road 4 #01-53 Bartley Biz Centre S417808.

Thank you.

Best regards,
Ms Goh
For and On behalf of ECO Automobile Claims Repair Pte Ltd
+65 6385 1171

----- On Wed, 29 Jun 2022 17:05:37 +0800 **Irene Tay** <irene.tay@sg.cntaiping.com> wrote ---

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Regards,
Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 29 June 2022 3:53 PM
To: 'msgoh@iaconsultingsg.com' <msgoh@iaconsultingsg.com>; 'motor@iaconsultingsg.com' <motor@iaconsultingsg.com>; 'candy@iaconsultingsg.com' <candy@iaconsultingsg.com>; 'emma@iaconsultingsg.com' <emma@iaconsultingsg.com>; 'ecoautoclaims@gmail.com' <ecoautoclaims@gmail.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: O/R: SNM22D204534/C02/SJM1751Y/TAYHP / FW: ACCIDENT INVOLVING SJQ9279X AND SJM1751Y ALONG KPE TWDS ECP (BEFORE AIRPORT ROAD EXIT) ON 29.06.2022

Without Prejudice

Dear Irene,

Please conduct PRS for SJQ9279X (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Ms Goh <msgoh@iaconsultingsg.com>
Sent: Wednesday, 29 June 2022 12:29 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>; Emma Wong <emma@iaconsultingsg.com>; ecoautoclaims <ecoautoclaims@gmail.com>
Subject: ACCIDENT INVOLVING SJQ9279X AND SJM1751Y ALONG KPE TWDS ECP (BEFORE AIRPORT ROAD EXIT) ON 29.06.2022

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Dear Sir

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,
Ms Goh
For and On behalf of ECO Automobile Claims Repair Pte Ltd

+65 6385 1171