

Hsiao Tong (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 13 October 2022 2:14 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: [SEEK REJECTION] RE: Case Assignment TP - SND8126G / SHD5309L - 28/06/2022 - AIG REF: 2215270187SG-003 *** LKK REF: CC3/AIG22006247/Kea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Monday, 25 July 2022 12:42 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK REJECTION] RE: Case Assignment TP - SND8126G / SHD5309L - 28/06/2022 - AIG REF: 2215270187SG-003 *** LKK REF: CC3/AIG22006247/Kea3

Hi Asher

Reference to your email below.

You have our mandate to reject the TP claim. Also, please upload your correspondent with OI on TP claim to Merimem for our record purposes.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Thursday, 21 July 2022 11:02 am

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] [SEEK REJECTION] RE: Case Assignment TP - SND8126G / SHD5309L - 28/06/2022 - AIG REF: 2215270187SG-003 *** LKK REF: CC3/AIG22006247/Kea3

This message is from an external sender; be cautious with links and attachments.

Hi Bennie,

We refer to the above matter.

Based on the accident scenario third party passenger open the back door while insured pass thought.

We in the opinion that the liability is down at third party.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 8 July 2022 15:45

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Case Assignment TP - SND8126G / SHD5309L - 28/06/2022 - AIG REF: 2215270187SG-003 *** LKK REF: CC3/AIG22006247/Kea3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

Sent: Friday, July 8, 2022 11:11 AM

To: Admin A <admin-a@lkkauto.com>

Subject: Case Assignment TP - SND8126G / SHD5309L - 28/06/2022 - AIG REF: 2215270187SG-003

Hi LKK Team

We refer to the above matter under your care.

Kindly ensure your engagement with our insured is within five working days upon case assignment. Separately, I have uploaded a copy of our insured's video footage in merimem.

The onus is on TP's passengers to exercise caution and should not encroach into the path of our insured.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 13 October 2022 2:54 PM
To: jasminetan@transcab.com.sg; Ng Wai Yin; claims@transcab.com.sg
Cc: Admin A
Subject: [Rejection] - Your Ref: SHD5309L // LKK Ref: CC3/AIG22006247/Kea3 [ACCIDENT INVOLVING SND8126G(AIG) AND SHD5309L ON 28/06/2022]
Attachments: SND8126G Statement.PNG; SND8126G Sketch Plan.PNG; oivideo.mp4

Your Ref: **SHD5309L** **Without Prejudice**
LKK Ref: CC3/AIG22006247/Kea3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SND8126G(AIG) AND SHD5309L ON 28/06/2022

We refer to the above matter.

Attached is a copy of our insured accident report and video for your easy reference. The passenger opened door and hit onto our insured stationary vehicle. We are of the view that our insured is not liable for the accident.

In view of the above, we regret to inform you that we are unable to look into your client's matter.

Thank you.

"The video footage is confidential information and is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)