



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #04-01 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 07/09/2022
Your Ref : CC6/AIG22006246/pa3 (SMX8637E)
To : AIG ASIA PACIFIC INSURANCE PTE LTD
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SMP4266K & SMX8637E ON 26/06/2022
AT BEFORE JUNCTION OF BEACH ROAD AND OPHIR ROAD TOWARDS ECP
(CHANGI).**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.228103 @ S\$1,926.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$1,200.00 (4 Days x S\$300)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

The Minister for Finance announced that the GST rate will be increased from 7% to 8% with effect from 1st January 2023. Our Company's invoices issued will be with GST 8% from 1st January 2023.

Thank You.

Yours faithfully,



Sharon Chia

HP: 8121 1373

E-mail: mg3solution@gmail.com



Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, PRIME CAR LIMO PTE LTD ("the third party claimant")
of 61 UBI AVE 2 #01-03 AUTOMOBILE MEGAMART S(408898) (address),
owner of SMP4266K (vehicle no.) hereby authorize
MG SOLUTION PTE LTD

("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SMP4266K that was damaged pursuant to the accident which occurred on 26/06/2022 (date) along BEFORE JUNCTION OF BEACH ROAD AND OPHIR ROAD TOWARDS ECP (CHANGI) (location) involving vehicle no/s SMX 8637E ("the accident").

I further authorize the workshop to settle the above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment furtherto settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 30 day of JUNE (month) 20 22 (year)



Signed by "the third party claimant"



Signed by "the workshop"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **MG SOLUTION PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,800.00** (Global Sum) for vehicle no. **SMP 4266K** that was damaged pursuant to the accident which occurred on **26/06/2022** (date) along **JUNCTION OPHIR ROAD TWDS ECP (CHANGI)** (location) involving vehicle no/s **SMX 8637E**.

This is pursuant to the inspection conducted on **26/07/2022** (date) at “the workshop”.

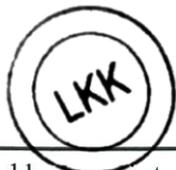
We/I confirm that we/I are/am authorized by the owner **PRIME CAR LIMO PTE LTD** (the third party claimant”) of vehicle no. **SMP 4266K** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMP 4266K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of June (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 Jun 2022 / 11:05:05

Receipt Date/Time : 27 Jun 2022 / 11:05:05

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220627-001105

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SMX8637E

As at 26 Jun 2022/10:45:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1	Insurance Enquiry - SMX8637E Enquiry Fee 20220627110310854912	7.00	0.49	7.49
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Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

20220627110349137 Direct Debit: eNETS Debit
(Internet Banking) 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 6 July 2022 9:42 AM
To: derrick.lee@mercedes-benz.com; lawlyh75@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SMX 8637E(AIG) AND SMP 4266K AT/ALONG JUNCTION OF OPHIR ROAD AND BEACH ROAD ON 26/06/2022
Attachments: SMP4266K Video Screenshot.pdf

06 July 2022

DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD.

[By Email Only]

Driver: Lim Yong Hwee

Dear Sir/Madam,

You Ref: SMX8637E

Our Ref: CC6/AIG22006246/pa3

ACCIDENT INVOLVING SMX 8637E(AIG) AND SMP 4266K AT/ALONG JUNCTION OF OPHIR ROAD AND BEACH ROAD ON 26/06/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMP4266K against your insurance policy.

Based on the accident report and all the available information on hand, we are of the view that we do not have a good defense towards the claim submitted by SMP4266K as your vehicle had encroached into third party lane while making a turn and collided with third party vehicle. We attached herewith a copy of video screenshot from SMP4266K for your easy reference. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Jun 2022 12:15	Clim Dtl Modified	Claimant's Name: -> PRIME CAR LIMO PTE. LTD.. Claimant's ID: -> 201826883.	[A] HOW MEI KWAN
2	30 Jun 2022 12:15	Clim Veh Model Changed	(206161) HONDA FREED HYBRID 1.5 G (A).	[A] HOW MEI KWAN
3	30 Jun 2022 12:15	Clim Created	Reg No: SMP4266K. Acct Date: 2022/06/26. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operati ve Ltd (HQ). Workshop: Mg Solution Pte Ltd - Kaki Bukit (HQ)	[A] HOW MEI KWAN
4	30 Jun 2022 12:15	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	30 Jun 2022 12:15	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/07/12	[A] HOW MEI KWAN
6	30 Jun 2022 12:15	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	30 Jun 2022 12:15	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	30 Jun 2022 12:15	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	30 Jun 2022 12:16	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	30 Jun 2022 12:16	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	04 Jul 2022 15:22	Clim Registration Modified	Pol No:1220002256->7990000103.	[I] Mohdsalim, Mohamadammarramdzan
12	06 Jul 2022 09:25	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	30 Aug 2022 16:32	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	30 Aug 2022 16:32	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	30 Aug 2022 16:32	Clim Dtl Modified	JPJ Reg. Date: -> 2019/09/25.	[A] JOANNE LEE KHANG MIN
16	30 Aug 2022 16:32	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	08 Sep 2022 14:03	Adj Mandate Request	Cur Req:1090.45:Liability: Proposed 50% as both side-swipe each others. *Quantum: 1,090.45(all-in). *For your approval please.	[A] CHEW HSIAO TONG
18	19 Sep 2022 09:24	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
19	19 Sep 2022 09:25	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
20	19 Sep 2022 09:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/07/12	[I] MdNoor, Norsiah
21	19 Sep 2022 09:57	Adj Mandate Set	Approved:1090.45.	[I] MdNoor, Norsiah
22	02 May 2023 11:57	Video Downloaded	Downloaded Video - Accident	[I] Tam, Ivan-WK
23	02 May 2023 11:58	Video Downloaded	Downloaded Video - Accident	[I] Tam, Ivan-WK
24	02 May 2023 11:58	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
25	02 May 2023 12:00	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
26	02 May 2023 12:02	Adj Mandate Request	Cur Req:2173.45:DISCUSSION WITH AIG, REVIEW AND RESEEK MANDATE TO SETTLE AT BEST	[A] CHEW HSIAO TONG

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	05 May 2023 12:40	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/07/12. Mandate Remarks: Please upload Full document of the LOD	[1] MdNoor, Norsiah
28	05 May 2023 12:40	Adj Mandate Set	Approved:2173.45:Please upload Full document of the LOD	[1] MdNoor, Norsiah

Date From
 Date To
 Audit Type

ACTIVITY
 [06/07/2022 09:43] CHEW HSIAO TONG:
 Based on TP video, it shows that OID encroached into third party.

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2810989	30 Jun 2022 12:24:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMP4266K	SMX8637E	11.00
2812050	01 Jul 2022 14:32:28	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMP4266K	HOW MEI KWAN	xx.xx
2836524	30 Aug 2022 16:32:24	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMP4266K	SMX8637E	11.00