

Hsiao Tong (LKKAuto)

From: Lawrence Lim <lawlyh75@gmail.com>
Sent: Friday, 8 July 2022 12:19 PM
To: Hsiao Tong (LKKAuto)
Cc: derrick.lee@mercedes-benz.com
Subject: Re: Claim Notification - ACCIDENT INVOLVING SMX 8637E(AIG) AND SMP 4266K AT/ALONG JUNCTION OF OPHIR ROAD AND BEACH ROAD ON 26/06/2022
Attachments: WhatsApp Video 2022-07-08 at 12.00.37 PM.mp4; WhatsApp Video 2022-07-08 at 12.00.45 PM.mp4; WhatsApp Video 2022-07-08 at 12.00.29 PM.mp4

I have video evidence that many cars face the same issue due to the sharp left turn due to the ongoing construction. On the day of incident, the 2nd lane from left is a go straight lane. Now, it is reverted to a straight and left turn lane. There must be a reason for this. Please look into the case.

On Wed, Jul 6, 2022 at 9:42 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

06 July 2022

DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD.

[By Email Only]

Driver: Lim Yong Hwee

Dear Sir/Madam,

You Ref: SMX8637E

Our Ref: CC6/AIG22006246/pa3

ACCIDENT INVOLVING SMX 8637E(AIG) AND SMP 4266K AT/ALONG JUNCTION OF OPHIR ROAD AND BEACH ROAD ON 26/06/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMP4266K against your insurance policy.

Based on the accident report and all the available information on hand, we are of the view that we do not have a good defense towards the claim submitted by SMP4266K as your vehicle had encroached into third party lane

while making a turn and collided with third party vehicle. We attached herewith a copy of video screenshot from SMP4266K for your easy reference. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

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