# **Celine Fong (LKKAuto)**

From: Celine Fong (LKKAuto)

Sent: Friday, 1 July 2022 11:09 AM

**To:** 'Teo, Grace'; SUR; 'Chan, Shu Hui Agnes'

Subject: RE: LKK/nr \ CMTD2202233/AGC(nr) - SMN1126L ACC ON 24.06.22 | Pre Repair

Survey for SLP 3154 T

Attachments: SLP 3154T\_Preli Advice.pdf; LOG CARD.pdf; ESTIMATE.pdf; SLP 3154T\_Photos.pdf

Dear Agnes,

Enclosed preliminary advice of vehicle SLP 3154T

Date of survey: 30/06/2022

Number of days (estimated): 1 day

Best Regards, Celine Fong

**LKK Auto Consultants Pte Ltd** 

phone: 6256-3561 | email: <u>celinefong@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 30 June 2022 10:36 AM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>;

'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>

Subject: RE: LKK/nr \ CMTD2202233/AGC(nr) - SMN1126L ACC ON 24.06.22 | Pre Repair Survey for SLP 3154 T

Dear Grace,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards, Yan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Thursday, 30 June 2022 8:27 AM

To: elfph t < <a href="mailto:elfph.tel:elfph.tel:general-action-com">elfph t < <a href="mailto:elfph.

<sur@lkkauto.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: LKK/nr \ CMTD2202233/AGC(nr) - SMN1126L ACC ON 24.06.22 | Pre Repair Survey for SLP 3154 T

#### Without Prejudice

Our Reference: CMTD2202233/AGC

Your Reference: SLP3154T

Dear Elfphaine,

We refer to your email reply and agreed to appoint **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability.

#### Hi **LKK Auto**,

Please arrange **Mr Adrian/ Kenneth/ Marcus** to survey **SLP3154T** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, Ms. Agnes.

Thank you.

#### [Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

**D**: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



## Innovation for Wellbeing

#### Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: elfph t <<u>elft.jew@gmail.com</u>>

**Sent:** Wednesday, June 29, 2022 5:08 PM **To:** Teo, Grace <grace.teo@sompo.com.sg>

Subject: Re: PRI \ CMTD2202233/AGC(nr) - SMN1126L ACC ON 24.06.22 | Pre Repair Survey for SLP 3154 T

**CAUTION**: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Grace,

Kindly have LKK Auto Consultants to survey the said vehicle.

Thank you.

Regards, Elfphaine Tan J.E.W Auto Pte Ltd

On Wed, 29 Jun 2022 at 10:28, Teo, Grace < grace.teo@sompo.com.sg > wrote:

Our Reference: CMTD2202233/AGC

Your Reference: SLP3154T

Date: 29/06/2022 Without Prejudice EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

**Attention:** 

M/S J.E.W AUTO PTE LTD

Dear Elfphaine/John,

#### **ACCIDENT INVOLVING SMN1126L & SLP3154T ON 24.06.2022**

We refer to your Notice of Accident dated 28/06/2022.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/ agnes.chan@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

#### **Pre-Repair Survey**

| Pie-Kepaii Suivey  |                   |                              |  |
|--------------------|-------------------|------------------------------|--|
| Motor Surveyor     | Surveyor          | Selection (Indicate as tick) |  |
| FormTeam Consult   | ancy Frankie Pang |                              |  |
| LKK Auto Consultar | nts Adrian Ling   |                              |  |
|                    | Kenneth Kong      |                              |  |
|                    | Marcus Chua       |                              |  |

| Pri | iority Services | Jimmy Lee      |  |
|-----|-----------------|----------------|--|
| Ra  | leigh Services  | Andrew Ow Yong |  |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

### [Working From Home with effect from 06 April 2020]

Best Regards Grace Teo Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to <a href="motorsurvey@sompo.com.sg">motorsurvey@sompo.com.sg</a>



## Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623 Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: elfph t <<u>elft.jew@gmail.com</u>>
Sent: Tuesday, June 28, 2022 4:24 PM

**To:** Claims - Motor Survey < <a href="MotorSurvey@sompo.com.sg">MotorSurvey@sompo.com.sg</a>>

Subject: Pre Repair Survey for SLP 3154 T

**CAUTION**: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear all,

DOA: 24/6/2022

Time of accident: 1825hrs

My client: SLP 3154 T

Your insured: SMN 1126 L

Kindly refer to attachments and arrange pre-repair survey for the said vehicle at

J.E.W Auto Pte Ltd

60 Jalan Lam Huat

03-72 Carros Center

Singapore 737869

Contact person: John Ong

Contact number: 9199 7483

Regards,

Elfphaine Tan

J.E.W Auto Pte Ltd

Password: SLP3154T6979H