### Yan (LKK Auto)

From: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com>

**Sent:** Wednesday, 29 June 2022 5:18 PM **To:** Precise Auto Service; 'assignments'

Cc: sur@lkkauto.com

Subject: RE: SNM22D204531/C02/GBA2511A/TANKL / FW: (URGENT!!) Pre-repair Inspection For

(SGR 3113K). Your Insured Vehicle no: (GBA 2511A) DOA: 27/06/2022.

# WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Arine,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Please submit a copy of your client's accident report.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

## Tan Kah Leong

Senior Executive Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Precise Auto Service <support@preciseauto.sg> Sent: Wednesday, June 29, 2022 4:04 PM To: Tan Kah Leong <kahleong.tan@sg.cntaiping.com> Subject: Re: SNM22D204531/C02/GBA2511A/TANKL / FW: (URGENT!!) Pre-repair Inspection For (SGR 3113K). Your Insured Vehicle no: (GBA 2511A) DOA: 27/06/2022.</kahleong.tan@sg.cntaiping.com></support@preciseauto.sg>
<b>CAUTION:</b> This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.
Dear Sirs,
We refer to your email dated 29-06-2022.
We regret to inform you that we are unable to agree to your list of surveyors.
Our list of proposed surveyors for Single Joint Expert is as follows:-
1. Andrew OwYong; 2. Vincent Ng; 3. Anthony Lim; 4. Leslie Lim; 5. Tan Chin Suan; 6. Patrick Ng Kong Beng; 7. Matthew Yong Chin Ng; 8. Ong Hock Leng; 9. Jayson Liaw Leong San; and 10. Fong Kok Heng.
Kindly contact the repairers, <b>M/s Precise Auto Service</b> at <b>67457367</b> for pre-repair inspection arrangements ASAP.
Thank You.
Best Regards,
Arine
On Wed, 29 Jun 2022 at 14:47, Tan Kah Leong < <a href="KahLeong.Tan@sg.cntaiping.com">KahLeong.Tan@sg.cntaiping.com</a> wrote: Without Prejudice
Dear Arine,

2

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

## NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:6224">6224</a>
<a href="mailto:7175">7175</a>. Any inconvenience caused is much regretted.

Regards

# Tan Kah Leong

Senior Executive

Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, June 29, 2022 2:34 PM

To: 'Support@preciseauto.sg' \Support@preciseauto.sg\; Tan Kah Leong

<KahLeong. Tan@sg. cntaiping. com>

Subject: O/R: SNM22D2O4531/CO2/GBA2511A/TANKL / FW: (URGENT!!) Pre-repair Inspection For (SGR 3113K). Your Insured Vehicle no: (GBA 2511A) DOA: 27/06/2022.

Without Prejudice

Dear Kah Leong,

Please conduct PRS for SGR 3113K (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Tan Kah Leong 63896193.

#### NOTICE:

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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城 Taiping SG

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From: Precise Auto Service \Support@preciseauto.sg>

Sent: Wednesday, 29 June 2022 1:17 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: (URGENT!!) Pre-repair Inspection For (SGR 3113K). Your Insured Vehicle no :

(GBA 2511A) DOA: 27/06/2022.

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

We refer to the above-mentioned matter, herewith enclosed 2 days' notice for your attention.

Kindly arrange a date and time to do a PRI for our client's vehicle (SGR 3113K) in our workshop ASAP.

Thank You.

Best Regards Arine

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**T**: 6745 7367 | **F**: 6841 3390

E: support@preciseauto.sq

W: www.preciseauto.sg
A: No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883
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<b>T</b> : 6745 7367   <b>F</b> : 6841 3390

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