

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Sunday, July 3, 2022 4:35 PM
To: Jacqueline Tan
Cc: Claims Dept of CTI; Admin A; Asher Sng (LKKAUTO)
Subject: RE: SNM22D204578/C02/SMS1148Y/TANCHC / FW: Direct Settlement - Accident Involving SMS1148Y (OI : CTI - TBA) and SGM2292J (TP : LKK REF - CC6/CTI22006243/Eea3) on 30.06.2022
Attachments: Preliminary Advice.pdf; LKK SURVEY PHOTO.PDF; TP ESTIMATE - MARKED.PDF
Categories: HMK

Dear Jacqueline,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of your insured's GIA report our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Friday, July 1, 2022 9:53 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D204578/C02/SMS1148Y/TANCHC / FW: Direct Settlement - Accident Involving SMS1148Y (OI : CTI - TBA) and SGM2292J (TP : LKK REF - CC6/CTI22006243/Eea3) on 30.06.2022

Dear Sir,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D204578/C02/SMS1148Y/TANCHC.

Dear Jacqueline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 30 June 2022 11:55 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMS1148Y (OI : CTI - TBA) and SGM2292J (TP : LKK REF - CC6/CTI22006243/Eea3) on 30.06.2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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