

## Hsiao Tong (LKKAuto)

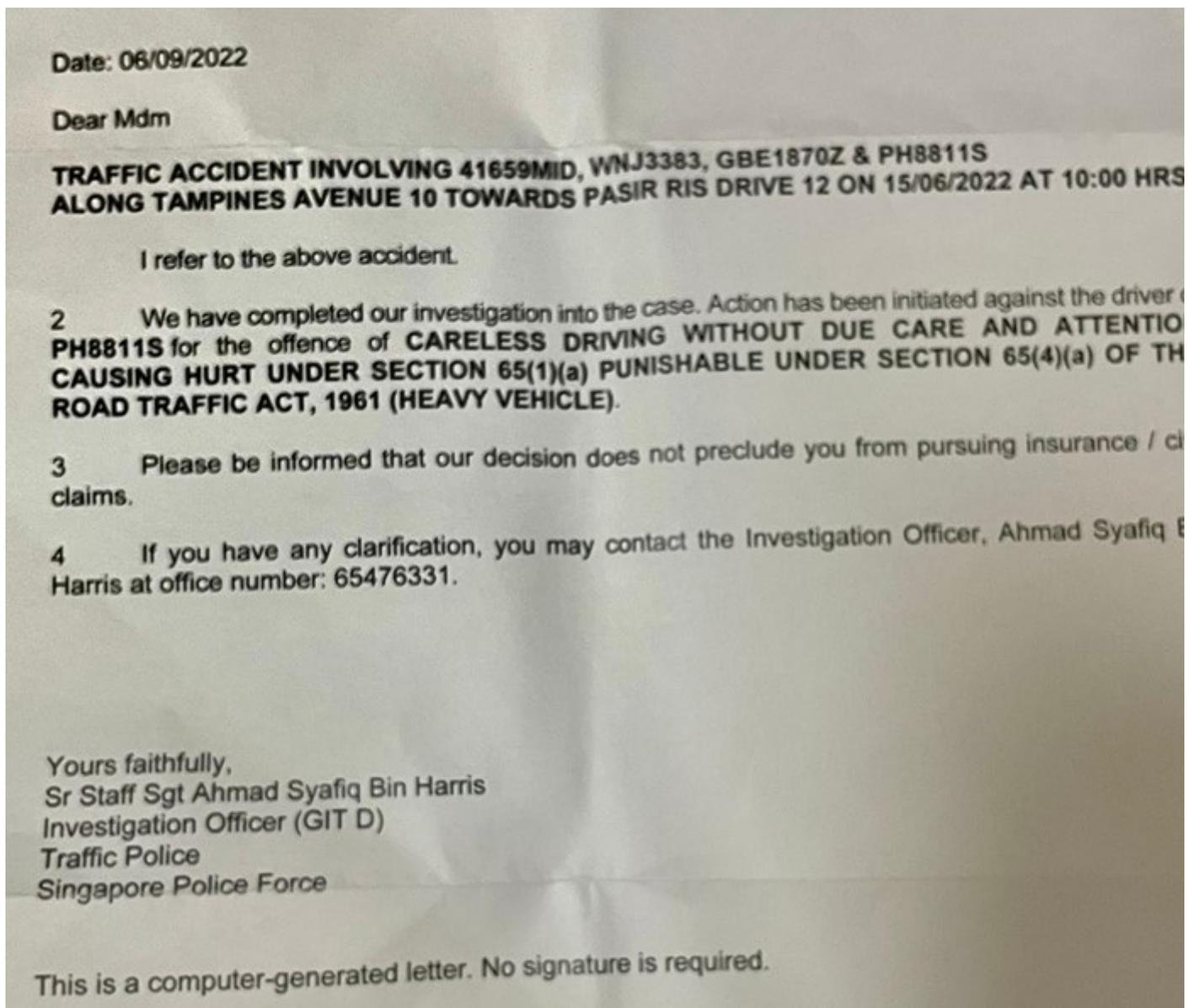
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**From:** Jie Si Neo <jiesi.neo@eqinsurance.com.sg>  
**Sent:** Wednesday, 5 October 2022 5:45 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: Recovery Claim For MID41659 // Your Insured: GBE1870Z // DOA: 15/06/2022 ;  
EQI REF: DM22HO00975 LKK Ref: CC2/MIDA22006239/p  
**Attachments:** GIA - GBE1870Z.pdf

WITHOUT PREJUDICE

Dear Hsiao Tong,

As requested, please refer to attached and below:



Thank you.

“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”

**Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

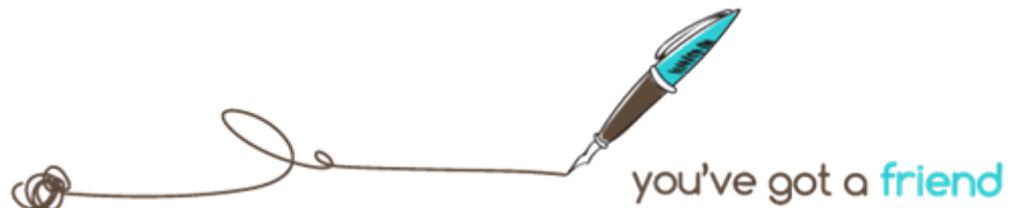
**Neo Jie Si**

Senior Executive | Claims



**EQ Insurance Company Limited**

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Block MND Complex Singapore 069110  
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[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



you've got a friend

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Wednesday, 5 October 2022 12:48 PM

**To:** Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

**Subject:** RE: Recovery Claim For MID41659 // Your Insured: GBE1870Z // DOA: 15/06/2022 ; EQI REF: DM22HO00975 LKK Ref: CC2/MIDA22006239/p

Without Prejudice

Dear Sirs/Mdm,

Could you please share a copy of your client accident report and police investigation result?

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>

**Sent:** Tuesday, 4 October 2022 11:25 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Recovery Claim For MID41659 // Your Insured: GBE1870Z // DOA: 15/06/2022 ; EQI REF: DM22HO00975 LKK Ref: CC2/MIDA22006239/p

**WITHOUT PREJUDICE**

Dear Hsiao Tong,

We refer to your email below.

Chain collision as follows: PH8811S (Sompo) > GBE1870Z (EQI) > WNJ3383 > 41659MID.

Kindly re-direct your claim to the insurer of PH8811S, the proximate cause of this chain collision. Traffic Police has also initiated action against the driver of PH8811S for offence of Careless Driving without due care and attention causing hurt under Section 65(1)(a).

Kindly confirm withdrawal of claim against our insured's motor policy.

Thank you.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

**Announcement**

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Regards,

**Neo Jie Si**

Senior Executive | Claims





Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

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