

Hsiao Tong (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Saturday, 10 December 2022 8:45 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: SNM22D203990/C02/SJZ4272A/LEEPG / FW: Direct Settlement - Accident Involving SJZ4272A (OI : CTI - TBA) and SHD3844X (TP : LKK REF - CC3/CTI22006236/Tga3) on 04/06/2022

Dear Hsiao Tong

Please proceed to reject TP claim.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 10 December 2022 4:52 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM22D203990/C02/SJZ4272A/LEEPG / FW: Direct Settlement - Accident Involving SJZ4272A (OI : CTI - TBA) and SHD3844X (TP : LKK REF - CC3/CTI22006236/Tga3) on 04/06/2022

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Dear Cecilia,

Attached TP LOD as requested.

Please let us have your instruction. Thanks.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, 1 December 2022 12:54 pm
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D203990/C02/SJZ4272A/LEEPG / FW: Direct Settlement - Accident Involving SJZ4272A (OI : CTI - TBA) and SHD3844X (TP : LKK REF - CC3/CTI22006236/Tga3) on 04/06/2022

Hi Hsiao Tong

Please submit TP LOD for record.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 1 December 2022 12:46 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D203990/C02/SJZ4272A/LEEPG / FW: Direct Settlement - Accident Involving SJZ4272A (OI : CTI - TBA) and SHD3844X (TP : LKK REF - CC3/CTI22006236/Tga3) on 04/06/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

Attached here with a copy of third party video footage and police investigation result(submitted by insured) for your easy reference. PIR shows that third party driver was being charged for Careless Driving Causing Hurt.

In view of PIR against third party driver, we seek your approval to reject third party claim.

For your review and instruction please. Thanks.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Thursday, 30 June 2022 2:41 pm

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Cecilia Chong (LKK AUTO) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D203990/C02/SJZ4272A/LEEPG / FW: Direct Settlement - Accident Involving SJZ4272A (OI : CTI - TBA) and SHD3844X (TP : LKK REF - CC3/CTI22006236/Tga3) on 04/06/2022

Hi Sir/Madam

Attached OI's report. Password will be sent via separate email.

Please obtain a copy of TP VF.

Thanks & Regards

Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 30 June 2022 12:34 pm

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Cecilia Chong (LKK AUTO) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D203990/C02/SJZ4272A/LEEPG / FW: Direct Settlement - Accident Involving SJZ4272A (OI : CTI - TBA) and SHD3844X (TP : LKK REF - CC3/CTI22006236/Tga3) on 04/06/2022

Dear Sir,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D203990/C02/SJZ4272A/LEEPG.

Dear Cecilia,

Pls revert LKK.

NOTICE :

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 29 June 2022 11:07 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJZ4272A (OI : CTI - TBA) and SHD3844X (TP : LKK REF - CC3/CTI22006236/Tga3) on 04/06/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 3844X at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 17 January 2023 2:53 PM
To: 'Catherine Koh Mui Gek'
Cc: Admin A
Subject: RE: SHD3844X AND SJZ4272A ON 04.06.22 *** LKK REF: CC3/CTI22006236/Tga3 - (video attached, BOLA S27 applies)
Attachments: PIR FROM OI_SJZ 4272A.pdf

Without Prejudice

Dear Sirs,

Attached here with a copy of police investigation result(submitted by our insured) for your easy reference. PIR shows that your driver was being charged for Careless Driving Causing Hurt.

In view of the above, we regret to inform you that we are unable to look into your client's claim.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Thursday, 24 November 2022 3:47 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: SHD3844X AND SJZ4272A ON 04.06.22 *** LKK REF: CC3/CTI22006236/Tga3 - (video attached, BOLA S27 applies)

Dear Hsiao Tong

Attached video footage for your review. Kindly let us have your offer to settle soonest.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

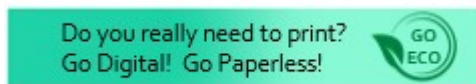
Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 6 September 2022 10:19 am
To: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>
Cc: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SHD3844X AND SJZ4272A ON 04.06.22 *** LKK REF: CC3/CTI22006236/Tga3

CAUTION : This email originated from an external party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Dear Sabrina,

We acknowledge receipt of your email.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>
Sent: Tuesday, 6 September 2022 10:04 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Subject: SHD3844X AND SJZ4272A ON 04.06.22

WITHOUT PREJUDICE

Dear Sirs

M/s LKK Auto Consultants Pte Ltd

Attached are our LOD documents for the above subject matter.

Kindly review and settle our claims amicably with our Ms Catherine Koh who is copied herein.

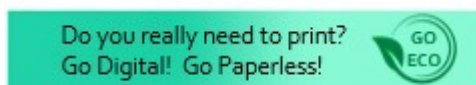
Tel: 6214 8733 Email: catherinekoh@cdge.com.sg

Thank you

Best Regards

Sabrina Tan

Claims Department / ComfortDelGro Engineering Pte Ltd



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