

## Mei Kwan (LKKAuto)

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Thursday, June 30, 2022 2:42 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Cecilia Chong (LKK Auto); Admin A  
**Subject:** RE: SNM22D203990/C02/SJZ4272A/LEEPG / FW: Direct Settlement - Accident Involving SJZ4272A (OI : CTI - TBA) and SHD3844X (TP : LKK REF - CC3/CTI22006236/Tga3) on 04/06/2022  
**Attachments:** SNM22D203990.7z  
**Categories:** HMK

Hi Sir/Madam

Attached OI's report. Password will be sent via separate email.

Please obtain a copy of TP VF.

Thanks & Regards  
Cecilia Lee

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Thursday, 30 June 2022 12:34 pm  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Subject:** O/R: SNM22D203990/C02/SJZ4272A/LEEPG / FW: Direct Settlement - Accident Involving SJZ4272A (OI : CTI - TBA) and SHD3844X (TP : LKK REF - CC3/CTI22006236/Tga3) on 04/06/2022

Dear Sir,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D203990/C02/SJZ4272A/LEEPG.

Dear Cecilia,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 29 June 2022 11:07 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SJZ4272A (OI : CTI - TBA) and SHD3844X (TP : LKK REF - CC3/CTI22006236/Tga3) on 04/06/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 3844X at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*