

Veron Chen (LKKAUTO)

From: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>
Sent: Wednesday, 13 July 2022 3:57 PM
To: Veron Chen (LKKAUTO); assignments; Admin-D (LKKAUTO); Admin A; SUR; claims@premiumauto.com.sg
Subject: aigencrypt RE: OWN DAMAGED CLAIM FOR VEHICLE SLP 1648 Z DOA 22/6/22

Hi Veron

Noted. Kindly be informed excess has been amended to \$400.

Claim adjudicated based on current material facts, we reserve our rights to handle the case if deemed appropriate as and when new material facts arise or there is any incoming third party claim against insured's policy.

Thank you

Best regards,

Mariesa Abu Kassim (Mariesa)

AIG

Claims Adjuster II

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +65 6830 7871

NoorMariesa.AbuKassim@aig.com | www.aig.sg

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, July 13, 2022 7:45 AM
To: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; assignments <assignments@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; claims@premiumauto.com.sg
Subject: [EXTERNAL] FW: OWN DAMAGED CLAIM FOR VEHICLE SLP 1648 Z DOA 22/6/22

This message is from an external sender; be cautious with links and attachments.

Dear Mariesa,

Kindly refer video from repairer for excess waiver.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 12 July 2022 7:31 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SLP 1648 Z DOA 22/6/22

Dear Veron,

Please assist to send this video to AIG for excess waiver.

**Best Regards,
Kee Siang Lim
Claims Advisor**

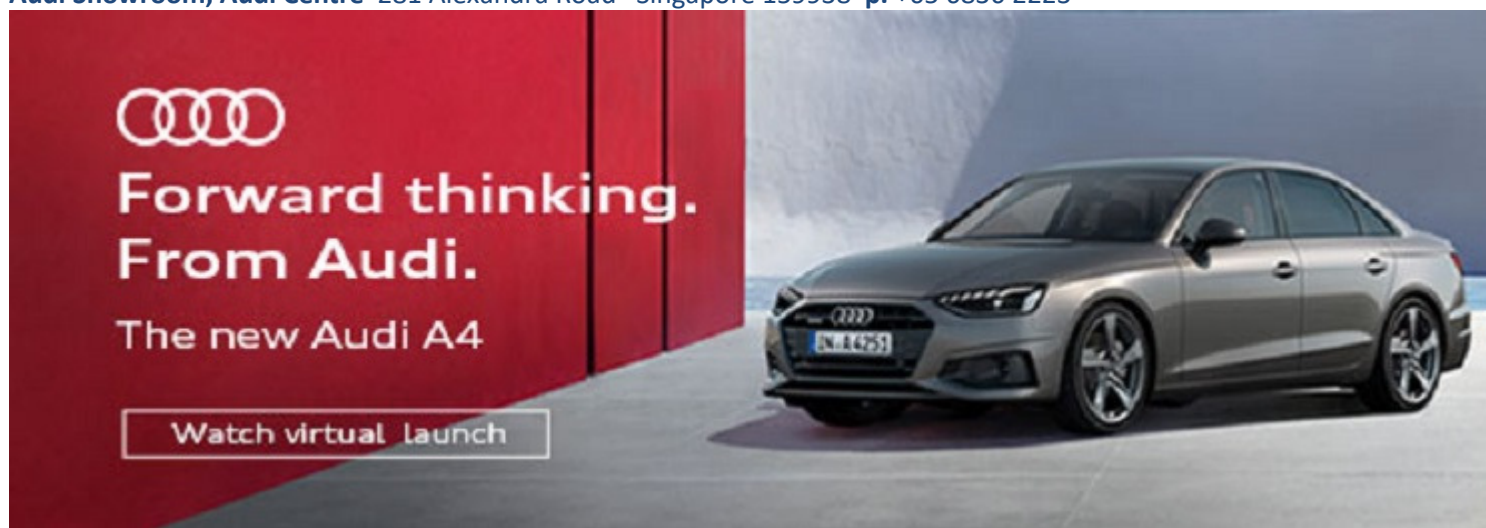
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

Sent: Friday, 1 July 2022 7:42 AM

To: claims@premiumauto.com.sg; assignments; Admin-D (LKKAUTO); Admin A; SUR

Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SLP 1648 Z DOA 22/6/22

Dear Jennis,

As instructed by our client , please proceed to repair the **insured vehicle SLP 1648Z, (Excess \$800/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 24 June 2022 5:20 PM

To: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OWN DAMAGED CLAIM FOR VEHICLE SLP 1648 Z DOA 22/6/22

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 29/6/22 @ 10:00 am @ Ubi. Owner waiting.

Thank you.

Best Regards,

Jennis Tan

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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