

Yan (LKK Auto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Wednesday, 29 June 2022 4:46 PM
To: 'Ashlyn Chng'; assignments
Cc: 'claimstatusenquiry@borneomotors.com.s'
Subject: RE: PRS - Direct Settlement (SM) - Accident involving SJW3258P & SLA7305C DOA: 27.06.2022 | EQI REF: DM22HO01048/JT
Attachments: SJW3258P_EFILE.pdf; Insurer Enquiry — GEARS.pdf; SJW3258P_EST INV.pdf

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Ashlyn,

Thank you for your email. Arrangement will be made accordingly.

Liability is unclear. Please let us have scene photos/video footage.

Dear Sirs,

Please assist on PRS assignment.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Wednesday, 29 June 2022 4:38 PM
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Cc: 'claimstatusenquiry@borneomotors.com.s' <claimstatusenquiry@borneomotors.com.s>
Subject: RE: PRS - Direct Settlement (SM) - Accident involving SJW3258P & SLA7305C DOA: 27.06.2022 | EQI REF: DM22HO01048/JT

Dear Jaime,

We would like to choose **LKK Auto Consultants Pte Ltd** to conduct the survey.

Appreciate if you could revert the liability soonest.

Thank you.

Regards,
Ashlyn

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Wednesday, 29 June 2022 3:42 pm
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Cc: 'claimstatusenquiry@borneomotors.com.s' <claimstatusenquiry@borneomotors.com.s>
Subject: RE: PRS - Direct Settlement (SM) - Accident involving SJW3258P & SLA7305C DOA: 27.06.2022 | EQI REF: DM22HO01048/JT

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Without Prejudice
Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866
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Fax: 6849 9155	Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Sent: Tuesday, 28 June 2022 10:43 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Subject: Direct Settlement (SM) - Accident involving SJW3258P & SLA7305C DOA: 27.06.2022

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SLA7305C** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$100 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam San Joi @ 9847 6209 or 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle NOT in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre
2 Pandan Crescent
Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg