

# **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL: 65446689 FAX: 62141511

CO. REG: 200707743D GST REG: 200707743D

Our Ref: **SMF9732B/WL**

**WITHOUT PREJUDICE**

20 August 2022

**(By Email)**

**Attn: The Motor Claims Department**

India International Insurance Pte Ltd

64 Cecil Street #04/#05

IOB Building

Singapore 049711

Dear Sir/Madam

**ACCIDENT INVOLVING SMF9732B & SNC4722S ALONG OUTRAM RD,  
SINGAPORE ON 24.06.2022**

We have been authorized by **Premier Rent A Car Pte Ltd**, the owner of vehicle number: **SMF9732B**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SNC4722S** at the material time of the accident with the driver of our client's vehicle

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SNC4722S**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repair (included GST)	\$ 4,494.00
(2) Loss of Rental – 09 days@\$160.50 per day	\$ 1,444.50
(3) LTA Search fee	\$ 7.45
	<b><u>\$ 5,945.95</u></b>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SMF9732B**
- (2) Final Repair Bill
- (3) Rental Agreement
- (4) Vehicle Registration card, Certificate of Insurance
- (5) Check In/Out Voucher
- (6) LTA search receipt

**PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: **SMF9732B/WL**

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

**Claims Department – Wennis Liew**

Email: [wennis.liew@premierauto.com.sg](mailto:wennis.liew@premierauto.com.sg)

DID: 6410 0946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Rent A Car Pte Ltd

This is a computer-generated letter. No signature is required.

## AUTHORIZATION TO ACT

I, PREMIER RENT A CAR PTE LTD (the third party claimant") of NO 23 CHANGI SOUTH AVE 2 #01-03 (S) 486443 (address), owner of SMF 9732B (vehicle no.) hereby authorize PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMF 9732B that was damaged pursuant to the accident which occurred on 24/06/2022 (date) along OUTRAM ROAD (location) involving vehicle no/s SNC 4722S ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 12 (day) of December (month) 2022 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2022D0003410  
Claimant Ref: SMF9732B

**This Settlement excludes any  
bodily injuries arising out of the  
above said accident and pertains  
to property damage only**

We/I, Premier Automotive Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,600.00 (Global Sum) (amount), of 2,600.00 (search fee), vehicle no. SMF9732B that was damaged pursuant to the accident which occurred on 24/06/2022 (date) at Outram Road (location) involving vehicle no. SNC4722S (insured vehicle). This is pursuant to the inspection conducted on 29/06/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner PREMIER RENT A CAR PTE LTD ("the third party claimant") of vehicle no. SMF9732B to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMF9732B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,600.00 to Premier Automotive Services Pte Ltd.

Dated this 12 day of December 20 22

#### CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by "the workshop" (with chop)

Wen's Han

SXXXX 2414

c/o 23 Chang South Ave 2

#01-02, S(486443)

#### WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)



PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65436676 / 65436689 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

India International Insurance Pte Ltd  
64 Cecil Street #04 #05  
IOB Building  
Singapore 049711

### TAX INVOICE

DATE 20-Aug-2022  
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR MAZDA 6 REGN NO: SMF 9732 B			\$ 4,200.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 4,200.00
GST @ 7%				\$ 294.00
GRAND TOTAL				\$ 4,494.00



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)





Co. Reg. No : 200612929E  
GST Reg. No : 200612929E

#### RENTAL AGREEMENT

HIRER : Premier Automotive Services Pte Ltd

Reference No : ARF22060002

ADDRESS : 23 Changi South Ave 2, #01-02  
Singapore 486443

Vehicle No : SML2718H

Make / Model : Toyota Camry

Tel (Office/Res) : 6214 8880 H/Phone No : Km Out :  
Fax : E-mail : [AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)

Date/Time Out : 28/06/2022  
Date/Time In : 06/07/2022

<b>Driver:</b> Name : Yong Soon Huat Local Address : Tel :  Occupation : Date of Birth : 2/5/1960 Driving Lic : SXXXX173H Place of Issue : Singapore Expiry Date : Passport / IC : Place of Issue : Expiry Date : Delivery Location : Remark : Replacement Car for SMF9732B (Mazda 6, 2.0 litre)		<b>RENTAL CHARGES</b> DAILY RENTAL (\$150 PER DAY) 9 \$1,350.00  <b>INCLUSIVE CDR</b>  <table border="1"><tr><td>Total</td><td>\$1,350.00</td></tr><tr><td>GST @ 7%</td><td>\$94.50</td></tr><tr><td><b>Grand Total</b></td><td><b>\$1,444.50</b></td></tr></table>		Total	\$1,350.00	GST @ 7%	\$94.50	<b>Grand Total</b>	<b>\$1,444.50</b>
Total	\$1,350.00								
GST @ 7%	\$94.50								
<b>Grand Total</b>	<b>\$1,444.50</b>								
<b>COLLISION DAMAGE REDUCTION (CDR)</b> For use in Singapore <b>Accepts</b> a) Shall not exceed : S\$1000.00 <b>PERSONAL ACCIDENT INSURANCE (PAI)</b> Hirer accepts or declines to pay for PAI <b>WINDSCREEN INSURANCE (WSI)</b> Hirer accepts or declines to pay for WSI		For use in Malaysia <b>Declines</b> b) Shall not exceed : S\$1500.00  <b>Declines</b>  <b>Declines</b>							
		<b>Payment Type : Corporate Billing</b>							

#### HIRER'S DECLARATION :

1. I have read and agreed to the terms and conditions above and as set out overleaf and I declare that all information given on this form are true and accurate.

2. By signing any credit card voucher or equivalent for any payment under this agreement, I agree that any and all amounts that may become due and payable under this agreement may also be charged to my credit card.

Date : 28/06/2022  
Vehicle Check Out by :

Hirer's / Driver Signature  
At :

Company Stamp  
Prepared by :



Premier Rent A Car Pte Ltd

**Premier Rent A Car Pte Ltd** (A Wholly Owned Subsidiary of Premier Corporation Pte Ltd)  
No 23, Changi South Ave 2, #01-03, Singapore 486443  
Telephone: +65 6214 1101 Fax: +65 6214 1131  
[www.premier-rentacar.com](http://www.premier-rentacar.com)

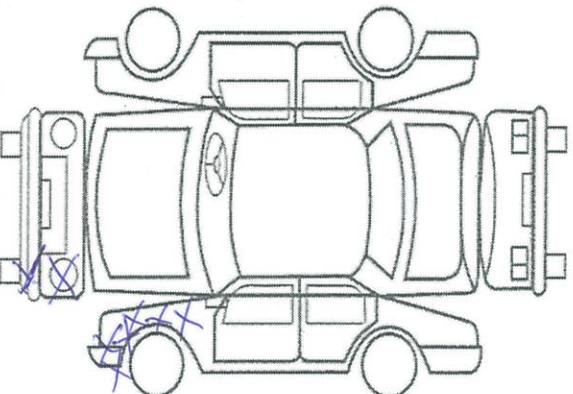
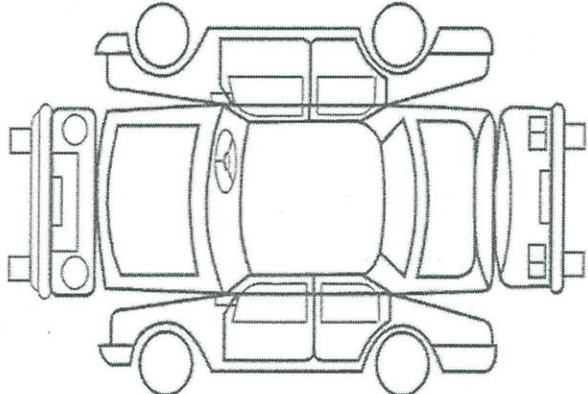
Work Order No: PAUTO-

Customer / Idle / Reserved / Limo / Staff / Chairman

Vehicle Reg No : SMF 97300 Make & Model: MAZDA 6  
 Date/Time Out: 280622 @ 1500hrs Date/Time IN: 06/07/22 @ 1530hrs Next Svc Date: \_\_\_\_\_  
 Mileage Out: 70227 Mileage IN: 70228 Next Svc Mileage: \_\_\_\_\_  
 Fuel Out: 4 / 8 Fuel IN: 4 / 8 Job Requested By: \_\_\_\_\_

For Official Use

S/N	SVC / REPAIR	DONE (Y / N)	REMARKS / FEEDBACK FROM WORKSHOP
1	ACCIDENT REPAIR.		
2			
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			

Check Out	Check In
	

X - Missing, O - Dent, / - Scratch, # - Crack, \* - Paint Faded

Remarks:


TP/W

Served By (PAUTO):




 Name / Signature:  
 Date/Time :

Check In By Workshop:

 Vincent Chua  
 28/06/2022  
 @ 1500 hrs  


 Name / Signature:  
 Date/Time :

Quality Check By Workshop:

 Vincent Chua  
 06/07/2022  
 @ 1515 hrs  


 Name / Signature:  
 Date/Time :

Acknowledged By PAUTO:



 Name / Signature: 1530hrs  
 Date/Time :

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 28 Jun 2022 / 08:30:03

Receipt Date/Time : 28 Jun 2022 / 08:30:03

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220628-000272

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SNC4722S As at 24 Jun 2022/18:57:00 Insurance Co: INDIA INT'L INS PTE LTD			
1	Insurance Enquiry - SNC4722S Enquiry Fee 20220628082854932544	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	462845XXXXXX8682	eNETS Credit Card		7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



## Hsiao Tong (LKKAUTO)

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**From:** Wennis Liew <wennis.liew@premierauto.com.sg>  
**Sent:** Monday, 12 December 2022 11:00 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** AccReport; Admin A; CS A Team  
**Subject:** RE: LKK REF: CC4/GRB22006218/Vga3 - LOD / Accident involving SMF9732B and SNC4722S on 24/06/2022 \*\*\* LKK REF: CC4/GRB22006218/Vga3  
**Attachments:** SMF9732B 24062022 DV ATA and Tax Inv.pdf

WITHOUT PREJUDICE

Dear Hsiao Tong,

Thank you for the documents.

Please find attached signed DV , ATA and Tax Invoice for your kind attention.

*\*For swift payment processing and to adopt an environmentally friendly lifestyle, we prefer **E-Payment** via **Bank Transfer/PayNow**.*

Please find appended below our company bank details for your payment arrangement.

Account Name:	<b>Premier Automotive Services Pte Ltd</b>
Bank Name:	<b>DBS Bank Ltd</b>
Bank Account No.:	<b>0039052367</b>
Bank Branch:	<b>Marina Boulevard</b>
Bank Code:	<b>7171</b>
Swift Code:	<b>DBSSSGSG</b>
PAYNOW UEN	<b>200707743D</b>

We look forward to receive the payment soon.

Thank you.

Warmest regards,

Wennis Liew  
Claims Executive  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
**Tel: 6214 8880 EXT: 076 | DID: 6410 0946 | Fax: 6214 1511**  
Premier Taxis Pte Ltd | Premier Rent A Car Pte Ltd | Premier Automotive Services Pte Ltd | Premier Land (East) Pte Ltd | Premier Realty Pte Ltd  
**Visit us at: [www.premier-rentacar.com](http://www.premier-rentacar.com) | [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)**

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## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Jun 2022 16:02	<b>Clm Dtl Modified</b>	Claimant's Name: -> PREMIER RENT A CAR PTE LTD. Claimant's ID: -> 200612929E.	[A] HOW MEI KWAN
2	29 Jun 2022 16:02	<b>Clm Veh Model Changed</b>	(206171) MAZDA 6 2.0 SEDAN EXECUTIVE 2WD (A).	[A] HOW MEI KWAN
3	29 Jun 2022 16:02	<b>Clm Created</b>	Reg No: SMF9732B. Acct Date: 2022/06/24. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Premier Automotive Services Pte Ltd (HQ)	[A] HOW MEI KWAN
4	29 Jun 2022 16:02	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	29 Jun 2022 16:02	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/07/08	[A] HOW MEI KWAN
6	29 Jun 2022 16:02	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	29 Jun 2022 16:03	<b>Assignment 1st Accessed</b>		[A] HOW MEI KWAN
8	29 Jun 2022 16:03	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
9	29 Jun 2022 16:03	<b>Adj Adjuster Assigned</b>	[None] -> Thevan Thomas Karthikesavan	[A] HOW MEI KWAN
10	04 Jul 2022 11:07	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS LIABILITY: TBA REMARKS: PLEASE REQ VF FROM OI. THANKS	[A] Chong Pui Lin
11	04 Jul 2022 14:06	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/07/08. Mandate Remarks: Will upload once we receive the video	[I] Sherini Pillai
12	04 Jul 2022 14:06	<b>Adj Mandate Set</b>	Maintained:Will upload once we receive the video	[I] Sherini Pillai
13	05 Oct 2022 16:29	<b>Video Downloaded</b>	Downloaded Video - OID	[A] AiXin
14	21 Oct 2022 09:21	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
15	21 Oct 2022 09:21	<b>Clm Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	21 Oct 2022 09:21	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2018/11/30.	[A] JOANNE LEE KHANG MIN
17	21 Oct 2022 09:21	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	28 Oct 2022 10:33	<b>Video Downloaded</b>	Downloaded Video - OID	[A] CHEW HSIAO TONG
19	06 Nov 2022 11:13	<b>Adj Mandate Request</b>	Cur.Req:2735.95:Liability: 50% OID CHANGED LANE WHILE TP MOVE OUT FROM PARKING LOT *Quantum: \$2,735.95 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
20	07 Nov 2022 09:38	<b>Video Downloaded</b>	Downloaded Video - OID	[I] Sherini Pillai
21	07 Nov 2022 09:40	<b>Adj Mandate Set</b>	Approved:2735.95.	[I] Sherini Pillai

Date From    Date To    Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2810796	30 Jun 2022 09:45:21	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMF9732B	SNC4722S	11.00

2813921	05 Jul 2022 11:20:07	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMF9732B	Sherini Pillai	xx.xx
2858521	21 Oct 2022 09:21:53	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMF9732B	SNC4722S	11.00