



MY CAR CONSULTANT PTE LTD

Address: 60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Email: Admin@mycar.sg

(Company Registration No: 201605878Z)

12th September 2022

Our reference: SMP4527H

Your reference: GBE3889H

Lonpac Insurance BHD

300 Beach Road, 07 The Concourse #17-04

Singapore 199555

Attn: Motor Claims Department

BY HAND

Dear Sir/ Madam,

Claimant : LUMENS AUTO PTE LTD

Address : 22 SIN MING LANE #01-74/75 MIDVIEW CITY S573969

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on **25/06/2022** along involving our client's vehicle registration number **SMP4527H** and vehicle registrations number **GBE3889H** driven by you/your insured's driver at the material time.

As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$10,967.50
Loss of Use (\$150 X 14 DAYS)	:	\$2,100.00
GIA Search	:	\$31.00
LTA Search	:	\$2.00
Towing	:	\$140.00
Total	:	\$13,240.50

A copy of each of the following supporting documents are enclosed:-

- a) Our client's Accident Report/Police Report;
- b) COE/PARF Certificates;
- c) Owner / Driver's IC & Driving License;
- d) Letter Of Authorisation;
- e) Rental Agreement & Official Receipt;
- f) LTA Search Results & Official Receipt;

The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Yours faithfully,



My Car Consultant



MY CAR CONSULTANT PTE LTD (Co Reg No. 2016058782)
60 JLN LAM HUAT #05-21 CARROS CENTRE, SINGAPORE 737869
Tel: +65 9888 8885 / +65 8330 0060

LETTER OF AUTHORIZATION

In consideration of Repairer Workshop My Car Consultant Pte Ltd, 60 Jln Lam Huat #05-21 Carros Centre, Singapore 737869

I/We, Lumens Auto Pte Ltd of NRIC/Passport number/ROC number: 201426961K Owner of vehicle no. SMP4527H hereby authorize you to commence claim, settle and receive whatever amount payable by the insurance company and/or third party or to commence legal proceedings, if necessary, in my/our name for the cost of repair and loss of use, etc. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensate direct to you after deduction of their costs on a solicitor and client basis. I/We undertake to co-operate fully with you and my/our solicitors to see the claim to a successful conclusion.

I/We hereby instruct and authorize you to claim direct from my/our insurance company on my/our behalf for all monies due to you, I undertake to pay you for the excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf in the event that my/our claim is unsuccessful.

I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We irrevocably authorize you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer/s claim.

I/We undertake to inform you and/or the solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

In the event the third party's insurers forward me/us the settlement monies, I undertake to pay you the sum claimed in relation to my property damage claim.

Dated this 29 (day) of 06 (month) 20 22 (year)



Owner's signature (Company stamp if applicable)

Name: Lumens Auto Pte Ltd

NRIC No: 201426961K



LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC05/025976
DATE : 17 NOV 2022

All Settlement Amounts Are Without
Prejudice to our driver's Injury Claim

DISCHARGE VOUCHER

I/We, LUMENS AUTO PTE. LTD. confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBE3889H the sum of Singapore Dollar Eleven Thousand Nine Hundred Forty and Cents Fifty Only (\$11,940.50) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMP4527H and GBE3889H on 25/06/2022 along/at QUEENSWAY.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ JIA YONG CONSTRUCTION & ELECTRICAL ENGINEERING PTE LTD AND/OR CHEN QINGXING) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "MY CAR CONSULTANT PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

Lumens Auto Pte Ltd 22/11/22
Name of vehicle owner /Date



TAX INVOICE

LONPAC INSURANCE BHD
300, Beach Road, 07 The Concourse, #17-04
SINGAPORE 199555

Invoice Date
21 Oct 2022

Invoice Number
MCC2022-4164

Reference
SMP4527H

201605878Z
201605878Z

My Car Consultant Pte. Ltd.
60 Jalan Lam Huat 05-21
Carros Center
737869
SINGAPORE

Description	Quantity	Unit Price	Tax	Amount SGD
COST OF REPAIR	1.00	10,250.00	7%	10,250.00
			Subtotal	10,250.00
			TOTAL LOCAL SUPPLY OF GOODS AND SERVICES 7%	717.50
			TOTAL SGD	10,967.50

Due Date: 21 Oct 2022

GST REG NO. - 201605878Z
DBS CURRENT A/C - 018-904614-2
PAYNOW UEN - 201605878Z
CHEQUE PAYABLE TO - MY CAR CONSULTANT PTE LTD
INTEREST OF 1.5% PER MONTH WILL BE CHARGEABLE FOR OVERDUE PAYMENTS.

PAYMENT ADVICE

To: My Car Consultant Pte. Ltd.
60 Jalan Lam Huat 05-21
Carros Center
737869
SINGAPORE

Customer LONPAC INSURANCE BHD
Invoice Number MCC2022-4164

Amount Due **10,967.50**
Due Date 21 Oct 2022

Amount Enclosed

Enter the amount you are paying above

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBE3889H

Date of Accident

25/06/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**
Period of Insurance **16/11/2021 - 15/11/2022**
Requested By **Tan Hui Qin (MY CAR CONSULT...**
Requested Date **29/06/2022 11:31**

Payment details

Request Amount: **\$S\$1.87**GST Amount: **\$S\$0.13**Total Amount Due (GST Inclusive): **\$S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Date of Request: 30/06/2022

Your Ref No: SMP4527H

Dear Sir/Madam,

Date of Accident: 25/06/2022 00:00 (SGT)

Vehicle No: SMP4527H

Place of Accident: Queensway, Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (\$)	QTY	AMOUNT (\$)
GBE3889H	Queensway, Singapore	(31.00)	1	(28.97)
GST Amount				(2.03)
Total Amount Due (GST Inclusive)				(31.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.



INVOICE

My Car Consultant Pte Ltd
60 Jalan Lam Huat #05-21
Carros Centre
SINGAPORE 737869

Invoice Date
26 Oct 2022

Invoice Number
INV-0194

Reference
SMP4527H

TOW ME SG PTE. LTD.
60 Jalan Lam Huat
#05-67 Carros Centre
737869
SINGAPORE

Description	Quantity	Unit Price	Amount SGD
Towing for SMP4527H on 25 June 2022	1.00	140.00	140.00
Subtotal			140.00
TOTAL SGD			140.00

Due Date: 26 Oct 2022

OCBC 601293665-001

CHEQUE PAYABLE TO : TOW ME SG PTE. LTD.



PAYMENT ADVICE

To: TOW ME SG PTE. LTD.
60 Jalan Lam Huat
#05-67 Carros Centre
737869
SINGAPORE

Customer My Car Consultant Pte Ltd
Invoice Number INV-0194

Amount Due 140.00
Due Date 26 Oct 2022

Amount Enclosed

Enter the amount you are paying above

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

MY CAR CONSULTANT PTE LTD

Bank Account Details

Beneficiary Name:

MY CAR CONSULTANT PTE LTD

Bank Name / Branch Name:

DBS BANK

Bank Account No.:

018-904614-2

Bank Code / Branch Code:

7171 / 018

Swift Code

DBSSSGSG

Email Address:

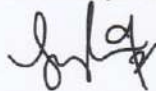
ADMIN@MYCAR.SG

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

CHEE HUI YING SYLVIA

I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp

Date: 17/11/2022



Acknowledged by :

Name / Date: JEREMY 17/11/2022

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 28 November 2022 9:36 AM
To: 'KENNY LIM CHING GHEE'; MT_Claim_SG
Cc: Admin A
Subject: RE: [SEEK MANDATE] - OUR REF: SMP4527H YOUR REF: GBE3889H PRE REPAIR INSPECTION FOR SMP4527H *** LKK REF: CC4/LPC22006217/Rpa3 - Oref: 21/22/22/VC05/025976

Dear Sirs,

For an update, we have settled the matter at **\$11,940.50(all-in)** with third party.

1. Cost of Repair (w/GST)	\$ 10,967.50
2. Loss of USE (8days x \$100.00)	\$ 800.00
3. LTA/GIA Search Fee	\$ 33.00
4. TOWING FEE	\$ 140.00
Total	\$ 11,940.50

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Tuesday, 8 November 2022 2:18 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - OUR REF: SMP4527H YOUR REF: GBE3889H PRE REPAIR INSPECTION FOR SMP4527H *** LKK REF: CC4/LPC22006217/Rpa3 - Oref: 21/22/22/VC05/025976

Lonpac External - Confidential

Dear Hsiao Tong

Please proceed to settle as per your proposal at \$12,040.50.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 8 November 2022 10:55 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - OUR REF: SMP4527H YOUR REF: GBE3889H PRE REPAIR INSPECTION FOR SMP4527H *** LKK REF: CC4/LPC22006217/Rpa3

Your ref: **TBA**

Our ref : CC4/LPC22006217/Rpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBE3889H(LONPAC) / SMP4527H(TP) /OTHERS ON 25/06/2022

We refer to the above matter.

GBE3889H (OI) -> SMP4527H(TP) -> SJS31S

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"MY CAR CONSULTANT PTE LTD"** at **\$12,040.50(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 41,394.99	\$ 10,967.50 (\$10,250.00 +7%GST)
2. Loss of USE (14days x \$150.00)	\$ 2,100.00	\$ 900.00 (9DAYS X \$100.00)
3. INSURANCE SEARCH FEE	\$ 33.00	\$ 33.00
4. TOWING FEE	\$ 140.00	\$ 140.00
Total	\$ 43,667.99	\$ 12,040.50

Surveyor recommended 7days for repair + 1SUNDAY + 1PRS = 9DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 4 July 2022 4:25 PM

To: ONG LI LI <long@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: OUR REF: SMP4527H YOUR REF: GBE3889H PRE REPAIR INSPECTION FOR SMP4527H *** LKK REF:
CC4/LPC22006217/Rpa3

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI [<mailto:long@lonpac.com>]

Sent: Monday, July 4, 2022 10:15 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: FW: OUR REF: SMP4527H YOUR REF: GBE3889H PRE REPAIR INSPECTION FOR SMP4527H *** LKK REF:
CC4/LPC22006217/pa3

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, 3 July 2022 7:03 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: FW: OUR REF: SMP4527H YOUR REF: GBE3889H PRE REPAIR INSPECTION FOR SMP4527H *** LKK REF: CC4/LPC22006217/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Wednesday, June 29, 2022 1:02 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: FW: OUR REF: SMP4527H YOUR REF: GBE3889H PRE REPAIR INSPECTION FOR SMP4527H

Dear Gerald,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 29 June 2022 12:06 PM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: FW: OUR REF: SMP4527H YOUR REF: GBE3889H PRE REPAIR INSPECTION FOR SMP4527H

Lonpac External - General

Our Ref : TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Huiqin Tan <admin@mycar.sg>
Sent: Wednesday, 29 June 2022 12:01 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: FW: OUR REF: SMP4527H YOUR REF: GBE3889H PRE REPAIR INSPECTION FOR SMP4527H

Dear Gerald,

Please appoint LKK for survey.

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards,
Huiqin
General Manager | Motor Claims Department

My Car Consultant Pte Ltd
M: 8866 8832 | F: 6925 5219
W: Mycar.sg | E: Admin@mycar.sg
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z

From: "GERALD POH WEE BIN" <geraldpoh@lonpac.com>
Sent: 6/29/22 11:59 AM
To: Huiqin Tan <admin@mycar.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: OUR REF: SMP4527H YOUR REF: GBE3889H PRE REPAIR INSPECTION FOR SMP4527H

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Huiqin,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Huiqin Tan <admin@mycar.sg>
Sent: Wednesday, 29 June 2022 11:53 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: OUR REF: SMP4527H YOUR REF: GBE3889H PRE REPAIR INSPECTION FOR SMP4527H

WITHOUT PREJUDICE

* *Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SMP4527H

YOUR REF: GBE3889H

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SMP4527H

ACCIDENT INVOLVING SMP4527H AND GBE3889H

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards,

Huiqin

General Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

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