

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 8 November 2022 10:55 AM
To: MT_Claim_SG
Cc: Admin A
Subject: [SEEK MANDATE] - OUR REF: SMP4527H YOUR REF: GBE3889H PRE REPAIR INSPECTION FOR SMP4527H *** LKK REF: CC4/LPC22006217/Rpa3
Attachments: LKK SURVEY REPORT & PHOTOS.pdf; SMP4527H LOD.pdf

Your ref: **TBA**
Our ref : CC4/LPC22006217/Rpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBE3889H(LONPAC) / SMP4527H(TP) /OTHERS ON 25/06/2022

We refer to the above matter.

GBE3889H (OI) -> SMP4527H(TP) -> SJS31S

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"MY CAR CONSULTANT PTE LTD"** at **\$12,040.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 41,394.99	\$ 10,967.50 (\$10,250.00 +7%GST)
2. Loss of USE (14days x \$150.00)	\$ 2,100.00	\$ 900.00 (9DAYS X \$100.00)
3. INSURANCE SEARCH FEE	\$ 33.00	\$ 33.00
4. TOWING FEE	\$ 140.00	\$ 140.00
Total	\$ 43,667.99	\$ 12,040.50

Surveyor recommended 7days for repair + 1SUNDAY + 1PRS = 9DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 4 July 2022 4:25 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: OUR REF: SMP4527H YOUR REF: GBE3889H PRE REPAIR INSPECTION FOR SMP4527H *** LKK REF: CC4/LPC22006217/Rpa3

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, July 4, 2022 10:15 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: FW: OUR REF: SMP4527H YOUR REF: GBE3889H PRE REPAIR INSPECTION FOR SMP4527H *** LKK REF: CC4/LPC22006217/pa3

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, 3 July 2022 7:03 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: FW: OUR REF: SMP4527H YOUR REF: GBE3889H PRE REPAIR INSPECTION FOR SMP4527H *** LKK REF: CC4/LPC22006217/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Wednesday, June 29, 2022 1:02 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: FW: OUR REF: SMP4527H YOUR REF: GBE3889H PRE REPAIR INSPECTION FOR SMP4527H

Dear Gerald,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 29 June 2022 12:06 PM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: FW: OUR REF: SMP4527H YOUR REF: GBE3889H PRE REPAIR INSPECTION FOR SMP4527H

Lonpac External - General

Our Ref : TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Huiqin Tan <admin@mycar.sg>
Sent: Wednesday, 29 June 2022 12:01 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: FW: OUR REF: SMP4527H YOUR REF: GBE3889H PRE REPAIR INSPECTION FOR SMP4527H

Dear Gerald,

Please appoint LKK for survey.

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards,
Huiqin
General Manager | Motor Claims Department

My Car Consultant Pte Ltd
M: 8866 8832 | F: 6925 5219
W: Mycar.sg | E: Admin@mycar.sg
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z

From: "GERALD POH WEE BIN" <geraldpoh@lonpac.com>
Sent: 6/29/22 11:59 AM
To: Huiqin Tan <admin@mycar.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: OUR REF: SMP4527H YOUR REF: GBE3889H PRE REPAIR INSPECTION FOR SMP4527H

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Huiqin,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Huiqin Tan <admin@mycar.sg>
Sent: Wednesday, 29 June 2022 11:53 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: OUR REF: SMP4527H YOUR REF: GBE3889H PRE REPAIR INSPECTION FOR SMP4527H

WITHOUT PREJUDICE

* *Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SMP4527H

YOUR REF: GBE3889H

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SMP4527H

ACCIDENT INVOLVING SMP4527H AND GBE3889H

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards,

Huiqin

General Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

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