

Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 29 June 2022 2:20 PM
To: Prestina; 'sur@lkkauto.com'; assignments@lkkauto.com
Cc: General
Subject: RE: SNM22D204493/C02/SMD4909C/TAYHP / RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 25.06.2022 at about 0015 hours along SUNGEI ROAD involving SKU 7163B(#2) & SMD 4909C(#3) & SJZ 9206J(#1) (PURSUANT TO PARAGRAPH 2.2 OF

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with LH EXPRESS MOTOR to conduct survey.

Aside to JKL;

Please let us have a copy of your client's GIA REPORT.

Regards,

Irene Tay

From: Prestina <prestina@jklc.com.sg>
Sent: Wednesday, 29 June 2022 11:54 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; assignments@lkkauto.com
Cc: General <general@jklc.com.sg>
Subject: RE: SNM22D204493/C02/SMD4909C/TAYHP / RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 25.06.2022 at about 0015 hours along SUNGEI ROAD involving SKU 7163B(#2) & SMD 4909C(#3) & SJZ 9206J(#1) (PURSUANT TO PARAGRAPH 2.2 OF

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WITHOUT PREJUDICE
OUR REF: JK.22.SKU 7163B.LH.PD

Dear Sirs,

We refer to your email of even date and your proposed list of surveyors.

We agreeable to **KENNETH KONG (LKK)** to be the Single Joint Expert (SJE) for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: LH EXPRESS MOTOR TRADING
Block 5038 Ang Mo Kio Avenue 3
#01-405 Ang Mo Kio Industrial Park 2
Singapore 569541

Contact: 9108 2728 (Please call before going)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards,
Prestina
Legal Executive



UEN No. 53394571B
58 Pagoda Street
#02-01
Singapore 059217
DID: +65 6980 0138
Email: prestina@jklc.com.sg

For Surveyor

Please initial here after completion of pre-repair inspection.
Thank you.

Name:
Signature:

Date & Time of Pre-repair Inspection:

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, June 29, 2022 11:34 AM

To: Prestina <prestina@jklc.com.sg>

Cc: General <general@jklc.com.sg>

Subject: RE: SNM22D204493/C02/SMD4909C/TAYHP / RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 25.06.2022 at about 0015 hours along SUNGEI ROAD involving SKU 7163B(#2) & SMD 4909C(#3) & SJZ 9206J(#1) (PURSUANT TO PARAGRAPH 2.2 OF

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 29 June 2022 11:09 AM

To: 'Prestina' <prestina@jklc.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: General <general@jklc.com.sg>

Subject: O/R: SNM22D204493/C02/SMD4909C/TAYHP / RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 25.06.2022 at about 0015 hours along SUNGEI ROAD involving SKU 7163B(#2) & SMD 4909C(#3) & SJZ 9206J(#1) (PURSUANT TO PARAGRAPH 2.2 OF

Without Prejudice

Save as to costs

Dear Irene,

Please conduct PRS for SKU7163B.

Note: officer in charge Irene Tay 63896192.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Prestina <prestina@jklc.com.sg>

Sent: Tuesday, 28 June 2022 11:19 AM

To: Claims Dept of China Taiping Insurance (e-claims) <e-claims@sg.cntaiping.com>

Cc: General <general@jklc.com.sg>

Subject: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 25.06.2022 at about 0015 hours along SUNGEI ROAD involving SKU 7163B(#2) & SMD 4909C(#3) & SJZ 9206J(#1) (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

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WITHOUT PREJUDICE
OUR REF: JK.22.SKU 7163B.LH.PD

Dear Sir/Mdm,

We are instructed by **CHUA HUI KIANG ANGELINE** to notify you of a road traffic accident on **25.06.2022 at about 0015 hours along SUNGEI ROAD** involving our client's vehicle registration number **SKU 7163B** and vehicle registration number **SMD 4909C** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not received any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

Regards,
Prestina
Legal Executive



UEN No. 53394571B
58 Pagoda Street
#02-01
Singapore 059217
DID: +65 6980 0138
Email: prestina@jklc.com.sg