

Rajes

From: Rajes <admin-d@lkkauto.com>
Sent: Wednesday, 29 June 2022 12:19 PM
To: 'Jacqueline Tan'; 'SUR'; 'assignments'
Subject: RE: SNM22D204505/C02/PA7416T/TANCHC / FW: Arrange for PRI for Our Ref: PA 9476 G / Your Ref: PA 7416 T (Accident Date : 28/06/2022)

Dear Jacqueline,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan [mailto:jacqueline.tan@sg.cntaiping.com]

Sent: Wednesday, 29 June 2022 11:06 AM

To: Shirley Lim; SUR; assignments

Cc: Elaine Chia

Subject: RE: SNM22D204505/C02/PA7416T/TANCHC / FW: Arrange for PRI for Our Ref: PA 9476 G / Your Ref: PA 7416 T (Accident Date : 28/06/2022)

WITHOUT PREJUDICE

Dear Shirley,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Steve conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Shirley Lim <shirley.sym5033@gmail.com>
Sent: Wednesday, 29 June 2022 10:56 AM
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Elaine Chia <Elainesyms@gmail.com>
Subject: Re: SNM22D204505/C02/PA7416T/TANCHC / FW: Arrange for PRI for Our Ref: PA 9476 G / Your Ref: PA 7416 T (Accident Date : 28/06/2022)

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Dear Jacqueline,

Thank you for your email.

Our selection is: 10. Steve Chen (LKK)

Please have your surveyor contact **MS ELAINE CHIA** at Mobile no: [9239 3188](tel:92393188).

Please contact us if you require further information/assistance.

Thank You.

Regards,
Shirley Lim
Tel: 64810555 / 64815652

On Tue, Jun 28, 2022 at 5:16 PM Jacqueline Tan <jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D204505/C02/PA7416T/TANCHC

Your reference: PA 9476 G

Dear Sirs,

ACCIDENT INVOLVING PA 7416 T & PA 9476 G ON 28/06/2022

We refer to your email of 28/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 28 June 2022 5:01 pm

To: shirley.sym5033@gmail.com; Elaine Chia <Elainesyms@gmail.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D204505/C02/PA7416T/TANCHC / FW: Arrange for PRI for Our Ref: PA 9476 G / Your Ref: PA 7416 T (Accident Date : 28/06/2022)

Without Prejudice

Dear Jacqueline,

Please conduct PRS for PA 9476 G (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Jacqueline Tan 63896185.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Shirley Lim <shirley.sym5033@gmail.com>
Sent: Tuesday, 28 June 2022 1:51 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims Dept of China Taiping Insurance (e-claims) <e-claims@sg.cntaiping.com>
Cc: Elainesyms@gmail.com
Subject: Arrange for PRI for Our Ref: PA 9476 G / Your Ref: PA 7416 T (Accident Date : 28/06/2022)

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Hi Sir / Mdm,

RE :Arrange for PRI for Our Ref: PA 9476 G / Your Ref: PA 7416 T (Accident Date : 28/06/2022)

Survey department:

Kindly Arrange for PRI for Our Ref: PA 9476 G / Your Ref: PA 7416 T (Accident Date : 28/06/2022) at our w/shop.

In view of the Coronavirus and Ministry Of Manpower recommendation to comply with segregation of employees on different shifts while limiting the number of attendees, it is essential that your

appointed surveyor contact us in advance for appointment as walk-in without appointment might not be attended to depending on the attendees present at our workshop.

Please arrange the survey time and date with MS ELAINE CHIA at Mobile no: 9239 3188.

Will forward the GIA report for your perusal in due course.

Motor claim department:

Kindly let us know the claim reference number and officer in charge and contact details to ease the claim process.

Please feel free to contact us directly if you require further assistance/information.

Please contact us if you require further information/assistance.

Thank You.

Regards,

Shirley Lim

Tel: 64810555 / 64815652