

Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 28 June 2022 5:19 PM
To: jiamin.mak@alp.com.sg; SUR; assignments
Cc: jerdine.wang@alp.com.sg; allister@alp.com.sg; 'Mok Kai Jing'; vincent.er@alp.com.sg; sales@greenstarsp.com; Claims Dept of CTI; Billy Tan
Subject: RE: SNM22D204504/C02/SNA4921U/TANKW / RE: PRI - SLC 7794 M

WITHOUT PREJUDICE
SAVE AS TO COST

Dear Jiamin,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct PRS on without prejudice.

Please be informed that OIC is Billy Tan.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: jiamin.mak@alp.com.sg <jiamin.mak@alp.com.sg>

Sent: Tuesday, 28 June 2022 5:04 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: jerdine.wang@alp.com.sg; allister@alp.com.sg; 'Mok Kai Jing' <kaijing@alp.com.sg>; vincent.er@alp.com.sg;

sales@greenstarsp.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Billy Tan <billy.tan@sg.cntaiping.com>
Subject: RE: SNM22D204504/C02/SNA4921U/TANKW / RE: PRI - SLC 7794 M

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Dear Sir,

We refer to your email dated 28 June 2022.

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

- WG Appraisal Services

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

Best Regards

Jiamin

For and on behalf of
ALLISTER LIM

ALP LAW CORPORATION
ADVOCATES & SOLICITORS

1 Coleman Street
#05-01 The Adelphi
Singapore 179803
DID: 6422 2187
Telephone : 6438 3303
Facsimile : 6438 1211
UEN & GST Registration Number 202010891H

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From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Tuesday, 28 June 2022 4:45 pm

To: 'jiamin.mak@alp.com.sg' <jiamin.mak@alp.com.sg>

Cc: jerdine.wang@alp.com.sg; allister@alp.com.sg; 'Mok Kai Jing' <kaijing@alp.com.sg>; vincent.er@alp.com.sg; sales@greenstarsp.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Billy Tan <billy.tan@sg.cntaiping.com>

Subject: RE: SNM22D204504/C02/SNA4921U/TANKW / RE: PRI - SLC 7794 M

Without Prejudice

Our reference: **SNM22D204504/C02/SNA4921U/TANKW**

Your reference: **SLC 7794 M**

Dear Sirs,

ACCIDENT INVOLVING SNA4921U & SLC7794M ON 12/05/2022

We refer to your email of 28/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 28 June 2022 4:05 pm

To: 'jiamin.mak@alp.com.sg' <jiamin.mak@alp.com.sg>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Billy Tan <billy.tan@sg.cntaiping.com>

Cc: jerdine.wang@alp.com.sg; allister@alp.com.sg; 'Mok Kai Jing' <kaijing@alp.com.sg>; vincent.er@alp.com.sg; sales@greenstarsp.com

Subject: O/R: SNM22D204504/C02/SNA4921U/TANKW / RE: PRI - SLC 7794 M

Without Prejudice

Save as to costs

Dear Jacqueline,

Please conduct PRS for SLC 7794 M (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: jiamin.mak@alp.com.sg <jiamin.mak@alp.com.sg>

Sent: Tuesday, 28 June 2022 11:44 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: jerdine.wang@alp.com.sg; allister@alp.com.sg; 'Mok Kai Jing' <kaijing@alp.com.sg>; vincent.er@alp.com.sg; sales@greenstarsp.com

Subject: PRI - SLC 7794 M

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Your Ref: SNA 4921 U

Our Ref: AL.INS.2022.SLC7794M

28 June 2022

**CHINA TAIPING INSURANCE (SINGAPORE)
COMPANY LTD**
3 Anson Road
#16-00 Sringleaf Tower
Singapore 079909

BY EMAIL ONLY

Dear Sirs,

ACCIDENT INVOLVING SLC 7794 M & SNA 4921 U AT 18A LORONG 6 TOA PAYOH MSCP ON 12 MAY 2022 AT ABOUT 1326 HOURS

We act for the owner of vehicle no. SLC 7794 M.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

GREEN STAR SPRAY PAINTING
Blk 3011 Bedok North Avenue 4
#01-2004 Bedok Industrial Park E
Singapore 489977
Person In-Charge: Jane
Mobile Number: 6546 3092

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact our staff, Jerdine / Jiamin at 6422 2187 or email us at jerdine.wang@alp.com.sg / jiamin.mak@alp.com.sg for future correspondences.

Best Regards

Jiamin

For and on behalf of
ALLISTER LIM

ALP LAW CORPORATION
ADVOCATES & SOLICITORS

1 Coleman Street
#05-01 The Adelphi
Singapore 179803
DID: 6422 2187
Telephone : 6438 3303
Facsimile : 6438 1211
UEN & GST Registration Number 202010891H

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