

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 30 June 2022 10:34 AM
To: Claims Dept; Admin-D (LKKAuto); assignments; SUR
Subject: RE: EST - OWN DAMAGED CLAIM FOR VEHICLE SBY 9028 G DOA 22/6/22

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SBY 9028G, repair cost Not Exceeding \$16,500 or whichever lower. (Excess \$800/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Wednesday, 29 June 2022 2:13 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: EST - OWN DAMAGED CLAIM FOR VEHICLE SBY 9028 G DOA 22/6/22

Dear all,

Any update on repair approval?

Thank you.

Best Regards,
Tony Foong
Senior Claims Advisor

▪ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 28 June 2022 3:03 PM

To: claims@premiumauto.com.sg; 'Yan (LKK Auto)'; 'assignments'; 'SUR'

Subject: RE: EST - OWN DAMAGED CLAIM FOR VEHICLE SBY 9028 G DOA 22/6/22

Dear all,

Kindly assist following up repair approval and send the interview form to AIG.

Thank you.

Best Regards,

Tony Foong

Senior Claims Advisor

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 24 June 2022 10:11 AM
To: 'Yan (LKK Auto)'; 'assignments'; 'SUR'
Cc: claims@premiumauto.com.sg
Subject: EST - OWN DAMAGED CLAIM FOR VEHICLE SBY 9028 G DOA 22/6/22

Dear all,

Attached above is the estimate for your kind reference.

Thank you.

Best Regards,

Jennis Tan

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 23 June 2022 3:57 PM
To: claims@premiumauto.com.sg; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SBY 9028 G DOA 22/6/22

Dear Jennis,

Noted with thanks.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 23 June 2022 2:42 PM

To: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OWN DAMAGED CLAIM FOR VEHICLE SBY 9028 G DOA 22/6/22

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 28/6/22 @ 09:30 am @ Ubi. Owner waiting.

Thank you.

Best Regards,

Jennis Tan

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

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