

Hsiao Tong (LKKAUTO)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Tuesday, 18 July 2023 7:14 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] - SNM22D204451/C02/SNE578H/TANKL / FW: Direct Settlement - Accident Involving SNE578H (OI : CTI - TBA) AND SMN206X (TP : LKK REF - CC6/CTI22006175/Apa3) on 24/06/2022

Dear Hsiao Tong,

We need to determine the no. of days.
Please advise when did TP workshop request for direct settlement.
Otherwise, limit at 7-8 days first.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, June 12, 2023 12:14 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - SNM22D204451/C02/SNE578H/TANKL / FW: Direct Settlement - Accident Involving SNE578H (OI : CTI - TBA) AND SMN206X (TP : LKK REF - CC6/CTI22006175/Apa3) on 24/06/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D204451/C02/SNE578H/TANKL**
LKK ref : CC6/CTI22006175/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SNE578H(CHINA TAIPING) AND SMN206X(TP) ON 24/06/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "KANG CAR REPAIRERS PTE LTD" at **\$5,978.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 9,181.37	\$ 5,076.00 (\$4,700.00 + 8%GST)
2. Loss of Use (10days x \$120.00) – Training Vehicle	\$ 1,200.00	\$ 900.00 (9days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 10,383.37	\$ 5,978.00

Surveyor recommended 6days for repair + 2SUNDAY + 1PRS = 9DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 0906/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, June 29, 2022 3:05 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D204451/C02/SNE578H/TANKL / FW: Direct Settlement - Accident Involving SNE578H (OI : CTI - TBA) AND SMN206X (TP : LKK REF - CC6/CTI22006175/Apa3) on 24/06/2022

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate before any claims settlement.

Thank you.

Note: Password will be send in separate email.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, June 29, 2022 2:46 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: O/R: SNM22D204451/C02/SNE578H/TANKL / FW: Direct Settlement - Accident Involving SNE578H (OI : CTI - TBA) AND SMN206X (TP : LKK REF - CC6/CTI22006175/Apa3) on 24/06/2022

Dear Sir,

Please note that officer in charge for this case is Kah Leong.

Claim no SNM22D204451/C02/SNE578H/TANKL.

Dear Kah Leong,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 29 June 2022 9:02 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SNE578H (OI : CTI - TBA) AND SMN206X (TP : LKK REF - CC6/CTI22006175/Apa3) on 24/06/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMN 206X at M/s Kang Car Repairers Pte Ltd - Kaki Bukit on 27/06/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.