## Mei Kwan (LKKAuto)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Wednesday, June 29, 2022 8:50 AM

To: Mei Kwan (LKKAuto)

Cc: MT\_Claim\_SG; Cecilia Chong (LKK Auto); Admin A

**Subject:** FW: FW: 3RD PARTY CLAIMS - Our insured SGS3789E \*\*\* LKK REF:

CC4/LPC22006173/ga3 II Lonpac ref: 22/22/VC05/025892

Attachments: OI GIA - XD3284Y.PDF

# Lonpac External - Confidential

Hi Mei Kwan,

As requested, we attach OI GIA for your perusal.

Thank you.

## Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <a href="mailto:Kwan@lkkauto.com">Meikwan@lkkauto.com</a>

Sent: Tuesday, 28 June 2022 10:06 pm To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT\_Claim\_SG <<u>mt\_claim@lonpac.com</u>>; Cecilia Chong (LKK Auto) <<u>CeciliaChong@lkkauto.com</u>>; Admin A <<u>admin-</u>

a@lkkauto.com>

Subject: RE: FW: 3RD PARTY CLAIMS - Our insured SGS3789E \*\*\* LKK REF: CC4/LPC22006173/ga3

Dear Huey Ni,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

#### To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Tuesday, June 28, 2022 12:06 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: 'MT\_Claim\_SG' <mt\_claim@lonpac.com>

Subject: RE: FW: 3RD PARTY CLAIMS - Our insured SGS3789E

Dear Gerald,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Sent:** Tuesday, 28 June 2022 8:14 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT\_Claim\_SG <mt claim@lonpac.com>

Subject: FW: FW: 3RD PARTY CLAIMS - Our insured SGS3789E

## Lonpac External - General

Dear Yan,

FYNA.

Best Regards

Gerald Poh

# Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: santeeauto@singnet.com.sg \santeeauto@singnet.com.sg>

Sent: Tuesday, 28 June 2022 8:08 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Re: FW: 3RD PARTY CLAIMS - Our insured SGS3789E

Dear Gerald

As the vehicle is in our shop you may arrange for survey.

Regards Devi

SAN TEE AUTO PTE LTD BLK 1019, YISHUN INDUSTRIAL PARK A #01-388 SINGAPORE 768761 Tel: 67556210/67538276

Fax: 67592034

On Tue Jun 28 2022 07:00:56 GMT+0800 (Singapore Standard Time) GERALD POH WEE BIN  $\mbox{\tt geraldpoh@lonpac.com}\mbox{\tt wrote:}$ 

\_\_\_\_\_ ----- Original Message -----

# Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 22/22/VC05/025892 (Huey Ni's case)

Dear Devi,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey–Appraisal
2	Jackson Quek – Appraisal
3	Lim Teow Guan - LKK
4	Ang Bryan Tani- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Thevan T Karthikesavan- LKK
8	Mohd Rasul - LKK
9	Marcus Chua –LKK
10	Xing Guo Qiang -LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From:

santeeauto@singnet.com.sg \santeeauto@singnet.com.sg>

**Sent:** Saturday, 25 June 2022 1:55 pm

To: MT\_Claim\_SG <mt\_claim@lonpac.com>; A. raj <a\_rajandran@hotmail.com>

Subject: Fwd: 3RD PARTY CLAIMS - Our insured SGS3789E

SAN TEE AUTO PTE LTD BLK 1019, YISHUN INDUSTRIAL PARK A #01-388 SINGAPORE 768761 Tel : 67556210/67538276 Fax : 67592034

On Fri Jun 24 2022 13:46:26 GMT+0800 (Singapore Standard Time) <santeeauto@singnet.com.sg> wrote:

----- Original Message -----

Hi Claims Department

Attached documents for a 3rd Party Claim. Please do the needful.

Regards

Devi

SAN TEE AUTO PTE LTD BLK 1019, YISHUN INDUSTRIAL PARK A #01-388 SINGAPORE

768761 Tel: 67556210/67538276 Fax: 67592034

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