

Yan (LKK Auto)

From: Elaine (LKK Auto) <report@lkkauto.com>
Sent: Tuesday, 28 June 2022 9:48 AM
To: 'Gnoh, Pau Loong'; 'assignments'
Cc: 'SUR'; 'Huey Yon (LKKAuto)'
Subject: RE: Your Ref: AP/2022/004625 ; LKK ref : CS3/SMO22001966/Avy3e2 ; Sompo ref : CMTD2200770/GPL ; RTA ON 28 FEBRUARY 2022 AT ABOUT 1551 HRS INVLG GBH3608L AND XE289Z ALONG 8 TUAS AVE 11
Attachments: CMTD2200770 - Insured SAS REPORT - XE289Z.pdf; CMTD2200770 - third party efile for GBH3608L.pdf; CMTD2200770 - third party survey report with colour pic.pdf

Dear Pau Loong,

Thank you for your email.

Dear Assignment Team,

Kindly assist.

Best Regards,

ELAINE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Gnoh, Pau Loong [mailto:PauLoong.Gnoh@sompo.com.sg]

Sent: Tuesday, 28 June 2022 9:33 AM

To: Elaine (LKK Auto); 'SUR'; 'Huey Yon (LKKAuto)'

Subject: RE: Your Ref: AP/2022/004625 ; LKK ref : CS3/SMO22001966/Avy3e2 ; Sompo ref : CMTD2200770/GPL ; RTA ON 28 FEBRUARY 2022 AT ABOUT 1551 HRS INVLG GBH3608L AND XE289Z ALONG 8 TUAS AVE 11

Importance: High

Dear M/s LKK AUTO,

Following up from the email below, we enclose the necessary and please acknowledge receipt of this email attachments, thank you.

Best Regards

Mr Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

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From: Gnoh, Pau Loong <>

Sent: Tuesday, June 28, 2022 9:30 AM

To: Caroline <caroline@apl.com.sg>; 'Elaine (LKK Auto)' <report@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>

Cc: Charles Hoon <charles@apl.com.sg>

Subject: Your Ref: AP/2022/004625 ; LKK ref : CS3/SMO22001966/Avy3e2 ; Sompo ref : CMTD2200770/GPL ; RTA ON 28 FEBRUARY 2022 AT ABOUT 1551 HRS INVLG GBH3608L AND XE289Z ALONG 8 TUAS AVE 11

Without Prejudice

Dear Caroline,

With reference above, we acknowledge receipt of your Letter of Demand and we will be conducting the paper resurvey and we will revert as soon as possible.

In the meantime, kindly hold hands, thank you.

Dear M/s LKK AUTO (For your ref : CS3/SMO22001966/Avy3e2),

With reference above, please assist and please revert with the soft copy report once ready, thank you.

Best Regards

Mr Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555



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From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, June 28, 2022 8:57 AM

To: Caroline <caroline@apl.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Charles Hoon <charles@aplp.com.sg>

Subject: LOD \ CMTD2200770/GPL - Our Ref:AP/2022/004625 ; RTA ON 28 FEBRUARY 2022 AT ABOUT 1551 HRS INVLG GBH3608L AND XE289Z ALONG 8 TUAS AVE 11

Without Prejudice

Our Reference : CMTD2200770/GPL

Your Reference: AP/2022/004625

Hi Caroline,

We acknowledged receipt of your claim documents and **Mr. Gnoh Pau Loong** (63295217/PauLoong.Gnoh@sompo.com.sg) is the handler.

To expedite on the claim process **for future cases**, please quote our reference, **CMTD2200770/GPL** and communicate directly with the handler.

If you are not aware of the handler, you can send your emails to claimsreport@sompo.com.sg.

Thank you.

Aside to Pau Loong,

Please assist.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Caroline <caroline@aplp.com.sg>
Sent: Monday, June 27, 2022 10:11 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: Charles Hoon <charles@aplp.com.sg>
Subject: NEW LOD: Your Ref:XE289Z, Our Ref:AP/2022/004625 ; RTA ON 28 FEBRUARY 2022 AT ABOUT 1551 HRS INVOLVING MOTOR VEHICLES NO(S). GBH3608L AND XE289Z ALONG 8 TUAS AVE 11 SINGAPORE 639074

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WITHOUT PREJUDICE

Dear Sirs

We refer to the above matter.

Please find attached a copy of our Letter of Demand dated 27-06-2022 together with all the supporting documents for your attention.

Kindly acknowledge receipt.

Thank you.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,

Caroline Secretary to Mr Charles Hoon

AP Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: caroline@aplp.com.sg

Singapore UEN No.: 201939937D

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