

Veron Chen (LKKAuto)

From: Tsl Auto <tslautogarage@gmail.com>
Sent: Monday, 20 March 2023 11:33 AM
To: Veron Chen (LKKAuto)
Subject: Re: TSL AUTO GARAGE (Waiting for finalise)-SMR 6288Z

Hi Veron

We close at \$3400 5days

On Wed, 15 Mar 2023 at 5:14 PM, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Sir,

Any updates.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 14 March 2023 2:00 PM
To: Tsl Auto <tslautogarage@gmail.com>; SUR <sur@lkkauto.com>
Subject: RE: TSL AUTO GARAGE (Waiting for finalise)-SMR 6288Z

Dear Sir,

WITHOUT PREJUDICE

We have review the COR

We will be advising our Principal a cost of repair of LS \$3,400/- with 5 days of repair, subject to their approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tsl Auto <tslautogarage@gmail.com>
Sent: Friday, 10 March 2023 3:16 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: Re: TSL AUTO GARAGE (Waiting for finalise)-SMR 6288Z

Hi Veron

Can you e do some adjustment

We close at \$3900 lump sum

Thanks regards

On Thu, 9 Mar 2023 at 8:40 AM, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Sir,

WITHOUT PREJUDICE

Have check with surveyor's again.

The bumper price is correct.

We will be advising our Principal a cost of repair of LS \$3200/- with 5 days of repair, subject to their approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tsl Auto <tslautogarage@gmail.com>
Sent: Tuesday, 7 March 2023 9:44 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: Re: TSL AUTO GARAGE (Waiting for finalise)-SMR 6288Z

Hi Veron

Can u check the bumper price

Parts price Different more

Thanks regards

On Tue, 7 Mar 2023 at 4:55 PM, Tsl Auto <tslautogarage@gmail.com> wrote:

Ok

We seen the estimate

Will repair soon

On Tue, 7 Mar 2023 at 4:51 PM, Tsl Auto <tslautogarage@gmail.com> wrote:

Hi veron

Can u provide marking estimate for us

Thanks regards

On Tue, 7 Mar 2023 at 4:23 PM, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Sir,

“Without Prejudice”

We will be advising our Principal a cost of repair of LS \$3200/- with 5 days of repair, subject to their approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tsl Auto <tslautogarage@gmail.com>

Sent: Friday, 10 February 2023 11:07 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; SUR <sur@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Xin Yu (LKK Auto) <xinyu@lkkauto.com>

Subject: Re: TSL AUTO GARAGE (Waiting for finalise)

Hi

Why haven't finalise yet ...

Can update

On Fri, 10 Feb 2023 at 7:16 AM, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Sir,

Please refer to handler for finalize.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tsl Auto <tslautogarage@gmail.com>

Sent: Thursday, 9 February 2023 9:55 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: Re: TSL AUTO GARAGE (Waiting for finalise)

On Tue, 17 Jan 2023 at 2:10 PM, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear All,

Kindly assist on the below for finalize.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tsl Auto <tslautogarage@gmail.com>
Sent: Tuesday, 17 January 2023 2:09 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: Re: TSL AUTO GARAGE (Waiting for finalise)

Hi sir

Got any amount

On Fri, 13 Jan 2023 at 7:09 AM, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear All,

Kindly assist on the below for finalize.

Best Regards,

Veron Chen | Case Handler

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Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tsl Auto <tslautogarage@gmail.com>
Sent: Thursday, 12 January 2023 9:41 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: Re: TSL AUTO GARAGE (Waiting for finalise)

SJR 7722R Honda vezel

SCU 32L mini couper

SNC 3336E Mercedes GLC

SJV 9006R siroco

SLE 2748U volks Wagen Jetta

SMR 6288Z Avante

SMT 6746Z Mercedes C200

SKZ 8517G Audi A4

SJY 7253R BMW Z4

SLF 3843 R mark x

GBL 4450X Nv 200

SMZ 4263K Bmw

GBA 820 Toyota Dyna

SKF 3337 bmw

SLV 9973 A Toyota voxy

SNF 7922X Type R

SLV 3736 volks Wagen Tiguan

GBL 8800T Toyota Hiace

SNC 448 K mini couper S

14) GBL 4450x NV 200 On Tue, 3 Jan 2023 at 4:11 PM, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Colleague,

Kindly assist on the finalize.

1) SJR 7722R Honda vezel

2) SLM 520 E Honda city

3) SCU 32L mini couper

4) SNC 3336E Mercedes GLC

5) SJV 9006R siroco

6) SLE 2748U volks Wagen Jetta

7) SMR 6288Z Avante

8) SMT 6746Z Mercedes C200

9) SKZ 8517G Audi A4

10) SJY 7253R BMW Z4

11) SLF 3843 R mark x

12) SMZ 4263K Bmw

14) GBL 4450x NV 200

Best Regards,

Veron Chen | Case Handler

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Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tsl Auto <tslautogarage@gmail.com>

Sent: Tuesday, 3 January 2023 4:08 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: Re: TSL AUTO GARAGE (Waiting for finalise)-SJR 4998G

Hi Sir

Got any update about finalise

On Wed, 28 Dec 2022 at 10:30 AM, Tsl Auto <tslautogarage@gmail.com> wrote:

Can see another case coz got many not amount yet

On Wed, 28 Dec 2022 at 10:30 AM, Tsl Auto <tslautogarage@gmail.com> wrote:

Ok we agree

Thanks regards

On Wed, 28 Dec 2022 at 7:38 AM, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Sir,

WITHOUT PREJUDICE

We have re-view on the repair cost.

Maintain cost of repair of LS \$6400/- with 8 days of repair, subject to insurance approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tsl Auto <tslautogarage@gmail.com>

Sent: Tuesday, 27 December 2022 2:56 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: Re: TSL AUTO GARAGE (Waiting for finalise)-SJR 4998G

Hi sir

Can we close at \$6900 Lump sum 8days repair

On Tue, 27 Dec 2022 at 8:36 AM, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Sir,

“Without Prejudice”

We will be advising our Principal a cost of repair of LS \$6400/- with 8 days of repair, subject to their approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tsl Auto <tslautogarage@gmail.com>

Sent: Friday, 23 December 2022 12:28 AM

To: SUR <sur@lkkauto.com>

Subject: Fwd: TSL AUTO GARAGE (Waiting for finalise)

Hi

Please give finalise

Thanks regards

----- Forwarded message -----

From: **Tsl Auto** <tslautogarage@gmail.com>

Date: Fri, 4 Nov 2022 at 5:12 PM

Subject: TSL AUTO GARAGE (Waiting for finalise)

To: <sur@lkkauto.com>

Dear sir/mdm

- 1) SJR 7722R Honda vezel
- 2) SLM 520 E Honda city
- 3) SCU 32L mini couper
- 4) SNC 3336E Mercedes GLC
- 5) SJV 9006R siroco
- 6) SLE 2748U volks Wagen Jetta
- 7) SMR 6288Z Avante
- 8) SMT 6746Z Mercedes C200
- 9) SKZ 8517G Audi A4
- 10) SJY 7253R BMW Z4
- 11) SLF 3843 R mark x
- 12) SMZ 4263K Bmw
- 13) SJR 4998 Toyota Vios
- 14) GBL 4450x NV 200

We are waiting yr revert for these case finalise

Thanks regards

----- Forwarded message -----

From: "Veron Chen (LKKAuto)" <veronchen@lkkauto.com>

To: Tsl Auto <tslautogarage@gmail.com>, Admin A <admin-a@lkkauto.com>, CS A Team <cs-a@lkkauto.com>, SUR <sur@lkkauto.com>

Cc:

Bcc:

Date: Thu, 2 Feb 2023 23:24:54 +0000

Subject: RE: TSL AUTO GARAGE (Waiting for finalise)

Dear Sir,

Please refer to the handlers for finalize.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tsl Auto <tslautogarage@gmail.com>

Sent: Thursday, 2 February 2023 9:04 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: Re: TSL AUTO GARAGE (Waiting for finalise)

Hi Veron

got any update finalise

On Sun, 29 Jan 2023 at 2:32 PM, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Sir,

Please refer to the handlers.

Dear Handlers,

Kindly assist on the finalize.

SJR 7722R Honda vezel -[Huey Yon](#)

SCU 32L mini couper -[Huey Yon](#)

SNC 3336E Mercedes GLC-[Shiau Chan](#)

SJV 9006R siroco -[Shiau Chan](#)

SLE 2748U volks Wagen Jetta-[Veron](#)

SMR 6288Z Avante -[Veron](#)

SMT 6746Z Mercedes C200-[Shiau Chan](#)

SKZ 8517G Audi A4-[Shiau Chan](#)

SJY 7253R BMW Z4-[Celine](#)

SLF 3843 R mark x-[Celine](#)

GBL 4450X Nv 200-[Veron](#)

SMZ 4263K Bmw -[No record in our system](#)

GBA 820 Toyota Dyna -[Veron](#)

SKF 3337 bmw -[Shiau Chan](#)

SLV 9973 A Toyota voxy -[Xin Yu](#)

SNF 7922X Type R-[Huey Yon](#)

SLV 3736 volks Wagen Tiguan-[Shiau Chan](#)

GBL 8800T Toyota Hiace-[Veron](#)

SNC 448 K mini couper S-[Hsiao Tong](#)

Best Regards,

Veron Chen | Case Handler

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Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tsl Auto <tslautogarage@gmail.com>
Sent: Sunday, 29 January 2023 11:27 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: Fwd: TSL AUTO GARAGE (Waiting for finalise)

----- Forwarded message -----

From: Tsl Auto <tslautogarage@gmail.com>
Date: Thu, 19 Jan 2023 at 3:41 PM
Subject: Re: TSL AUTO GARAGE (Waiting for finalise)
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>

Any updates?

On Tue, 17 Jan 2023 at 2:10 PM, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear All,

Kindly assist on the below for finalize.

Best Regards,

Veron Chen | Case Handler

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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14) GBL 4450x NV 200 On Tue, 3 Jan 2023 at 4:11 PM, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tsl Auto <tslautogarage@gmail.com>

Sent: Friday, 23 December 2022 12:28 AM

To: SUR <sur@lkkauto.com>

Subject: Fwd: TSL AUTO GARAGE (Waiting for finalise)

Hi

Please give finalise

Thanks regards

----- Forwarded message -----

From: **Tsl Auto** <tslautogarage@gmail.com>

Date: Fri, 4 Nov 2022 at 5:12 PM

Subject: TSL AUTO GARAGE (Waiting for finalise)

To: <sur@lkkauto.com>

Dear sir/mdm

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- 2) SLM 520 E Honda city
- 3) SCU 32L mini couper
- 4) SNC 3336E Mercedes GLC
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