

## Rajes

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**From:** Yan (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 28 June 2022 12:56 PM  
**To:** 'Irene Tay'; assignments@lkkauto.com; sur@lkkauto.com  
**Subject:** RE: SNM22D203414/C02/GBE1053R/TAYHP / RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 14.05.2022 at about 1600 hours along BEDOK NORTH AVENUE 3 involving FBE 5788C and GBE 1053R (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

Dear Irene,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>

**Sent:** Tuesday, 28 June 2022 6:19 AM

**To:** Prestina <prestina@jklc.com.sg>; assignments@lkkauto.com; Admin A <admin-a@lkkauto.com>

**Cc:** General <general@jklc.com.sg>

**Subject:** RE: SNM22D203414/C02/GBE1053R/TAYHP / RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 14.05.2022 at about 1600 hours along BEDOK NORTH AVENUE 3 involving FBE 5788C and GBE 1053R (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

Dear Sir/Mdm,

Please assist to get your surveyor to liaise with JKL to conduct survey.

Aside to JKL;

Please let us have a copy of your client's GIA REPORT.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Prestina <[prestina@jklc.com.sg](mailto:prestina@jklc.com.sg)>

**Sent:** Monday, 27 June 2022 5:03 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** General <[general@jklc.com.sg](mailto:general@jklc.com.sg)>

**Subject:** RE: SNM22D203414/C02/GBE1053R/TAYHP / RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 14.05.2022 at about 1600 hours along BEDOK NORTH AVENUE 3 involving FBE 5788C and GBE 1053R (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

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WITHOUT PREJUDICE  
OUR REF: JK.22.FBE 5788C.PD

Dear Sirs,

We refer to your email of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors sated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose appointment as Single Joint Expert the following surveyors for your consideration:

1. Alan Cheong
2. Amos Ong

Please reply within 2 working days.

Thank you.

Regards,  
Prestina  
Legal Executive



UEN No. 53394571B  
58 Pagoda Street  
#02-01  
Singapore 059217  
DID: +65 6980 0138  
Email: [prestina@jklc.com.sg](mailto:prestina@jklc.com.sg)

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Monday, June 27, 2022 4:59 PM

**To:** Prestina <[prestina@jklc.com.sg](mailto:prestina@jklc.com.sg)>

**Cc:** General <[general@jklc.com.sg](mailto:general@jklc.com.sg)>

**Subject:** RE: SNM22D203414/C02/GBE1053R/TAYHP / RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 14.05.2022 at about 1600 hours along BEDOK NORTH AVENUE 3 involving FBE 5788C and GBE 1053R (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 27 June 2022 2:11 PM

**To:** 'Prestina' <[prestina@jklc.com.sg](mailto:prestina@jklc.com.sg)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** General <[general@jklc.com.sg](mailto:general@jklc.com.sg)>

**Subject:** O/R: SNM22D203414/C02/GBE1053R/TAYHP / RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 14.05.2022 at about 1600 hours along BEDOK NORTH AVENUE 3 involving FBE 5788C and GBE 1053R (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

Without Prejudice  
Save as to costs

Dear Irene,

Please conduct PRS for FBE 5788C.

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Prestina <[prestina@jklc.com.sg](mailto:prestina@jklc.com.sg)>  
**Sent:** Friday, 24 June 2022 4:20 PM  
**To:** Claims Dept of China Taiping Insurance (e-claims) <[e-claims@sg.cntaiping.com](mailto:e-claims@sg.cntaiping.com)>  
**Cc:** General <[general@jklc.com.sg](mailto:general@jklc.com.sg)>  
**Subject:** PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 14.05.2022 at about 1600 hours along BEDOK NORTH AVENUE 3 involving FBE 5788C and GBE 1053R (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

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WITHOUT PREJUDICE  
OUR REF: JK.22.FBE 5788C.PD

Dear Sir/Mdm,

We are instructed by **MUHAMMAD AFIQ MIRZA BIN RAHMAT** to notify you of a road traffic accident on **14.05.2022 at about 1600 hours along BEDOK NORTH AVENUE 3** involving our client's vehicle registration number **FBE 5788C** and vehicle registration number **GBE 1053R** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to

conduct a pre-repair survey of the vehicle. If we do not received any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

Regards,  
Prestina  
Legal Executive



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