

Yan (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Tuesday, 28 June 2022 10:57 AM
To: assignments; Admin-D (LKKAuto)
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned
Attachments: GIA.pdf; Hirer details.pdf

SMN3194B - OD CLAIM (MSIG) DOA:21.06.2022

Vehicle grounded – Survey and Revert

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



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From: Winnie Chua <pingping_chua@sg.msig-asia.com>
Sent: Tuesday, 28 June 2022 10:36 AM
To: Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>; Tay Jian Ye <jianye_tay@sg.msig-asia.com>; Crystal Lee <crystal_lee@sg.msig-asia.com>
Cc: Azman Abdullah <azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Shawn Chua Churong <shawn.chua.churong@simedarby.com.sg>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: RE: SMN3194B - OD CLAIM (MSIG) DOA:21.06.2022 (Pend for estimate to do physical survey) amended.

Hi Crystal,

As spoken with Clement now, please arrange physical survey as there are damages to the undercarriage. Unable to do desktop survey for this case.

Thank you.

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



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From: Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>

Sent: Monday, 27 June 2022 4:17 PM

To: Claims SG <claims@sg.msig-asia.com>

Cc: Azman Abdullah <azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>;

Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Shawn Chua Churong

<shawn.chua.churong@simedarby.com.sg>

Subject: SMN3194B - OD CLAIM (MSIG) DOA:21.06.2022

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Officer-in-Charge,

Please refer to the attached GIA report and kindly approve this OD claim.

Vehicle currently is grounded and at our premise and can arrange physical survey.

Best Regards,

Clement Chia

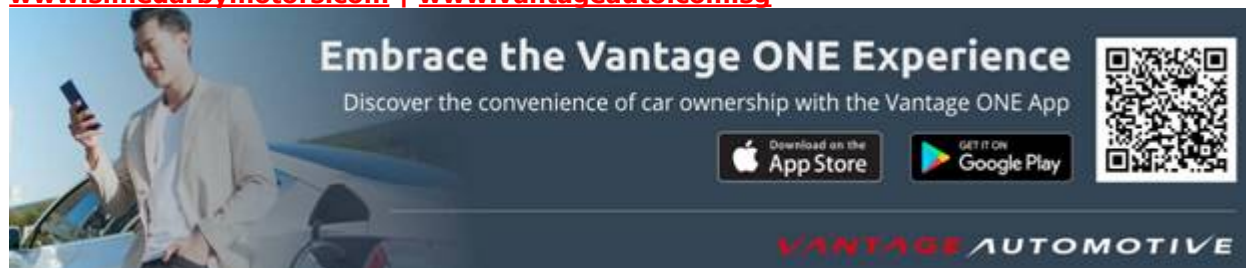
Customer Service Advisor, Body & Paint

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