

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 8 September 2022 12:21 PM
To: geraldph@lonpac.com
Cc: MT_Claim_SG; Admin A
Subject: [SEEK MANDATE] - DIRECT SETTLEMENT OF VEHICLE NO. SNE5044Z AGAINST XE2963Y // LKK Ref: CC4/LPC22006137/Upa3
Attachments: LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf

Your ref: **TBA**
Our ref : CC4/LPC22006137/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XE2963Y(LONPAC) AND SNE5044Z(TP) ON 24/06/2022

We refer to the above matter.

We have highlighted to your good office on 30/06/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Please be informed that our driver encroached into third party's lane while making a left turn. We are of the view that liability is not in our driver' favour.

We seek your approval to offer repairer "**KAH MOTOR CO SDN BHD**" at **\$5,723.83(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,601.41	\$ 5,293.83 (\$4,947.51+ 7%GST)
2. Loss of Rental (4days x \$100.00)(w/GST)	\$ 428.00	\$ 428.00 (4days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$10,031.41	<u>\$ 5,723.83</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 6 July 2022 11:35 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SNE5044Z AGAINST XE2963Y // LKK Ref: CC4/LPC22006137/Upa3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 30 June 2022 3:10 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SNE5044Z AGAINST XE2963Y // LKK Ref: CC4/LPC22006137/pa3

Lonpac External - General

Dear Hsiao Tong,

Noted the change.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 30 June 2022 3:07 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SNE5044Z AGAINST XE2963Y // LKK Ref: CC4/LPC22006137/pa3

Hi Gerald,

We refer to your below email.

For an update, we have contacted our insured driver and he confirmed that date of accident was on 24/06/2022 (Friday) instead of 25/06/2022(Saturday). Insured had done addendum on DOA.

We will proceed DS with third party as insured had encroached into third party lane while turning left.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, June 28, 2022 12:14 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SNE5044Z AGAINST XE2963Y

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Repairer will get back to us after check with their client.

Thank you.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 28 June 2022 8:51 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: DIRECT SETTLEMENT OF VEHICLE NO. SNE5044Z AGAINST XE2963Y

Lonpac External - General

Our Ref : TBA

Dear Yan.

FYNA. Attached copy of insured 's report.

Please verify with the workshop on the date of accident as their date is different from our insured.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: You Po Soon <psyou@honda.com.sg>

Sent: Tuesday, 28 June 2022 8:17 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: DIRECT SETTLEMENT OF VEHICLE NO. SNE5044Z AGAINST XE2963Y

To The Officer In Charge,

Please Refer The Above Attachment For Your Reference.

Kindly Arrange for survey for vehicle SNE5044Z,

Kindly Advice on Liability,

Your Insured vehicle number is XE2963Y, Accident Date 27/6/2022.

Thank You.

Best Regards,
YOU PO SOON
Service Advisor
Bodywork Shop

Honda Singapore
Kah Motor Co. Sdn. Bhd.
15, Ubi Road 4, Singapore 408610
DID : 6846 5671 / Mobile: 9678 6493
Web: www.honda.com.sg



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