



聯 威 汽 車 維 修

**SUCCESS UNITED PTE LTD**

2 Kaki Bukit Ave 2, #01-33 / #02-29 Kaki Bukit AutoHub Singapore 417921

Tel: 6746 1515 / 6747 1787 Fax: 6748 5015

www.successunited.com.sg Co. / GST Reg: 200402570G

Your Ref: SMR9277K

**24 August 2022**

M/s. **AIG Asia Pacific Insurance Pte Ltd**  
AIG Building  
78 Shenton Way, #07-16  
Singapore 079120

Attn: Motor Claims

Dear Sir

**Re: Acc Invlg SMR9277K & SLQ8778E on 23.06.2022**

We refer to the above accident which was caused due to the negligence of your insured driver of Veh No. SLQ8778E

We are claiming for the following costs and losses incurred:

1)	Cost of Repairs (Inc. 7% GST)	\$ 12,947.00
2)	GIA Search Fee	\$ 2.00
3)	Loss of Use (\$120 x 7 days)	\$ 840.00
<b>Total:</b>		<b><u>\$ 13,789.00</u></b>

Enclosed herein the following documents for your perusal.

- 1) Tax Invoice No. : S2208022
- 2) GIA Search Fee
- 3) Letter of Authorization

We appreciate your prompt attention and response.

Yours faithfully

Email: [keong@successunited.com.sg](mailto:keong@successunited.com.sg)

## LETTER OF AUTHORISATION

To: **Success United Pte Ltd**  
**Singapore**

RE: **ACCIDENT INVOLVING VEHICLE NOS: SMR9277K & SLQ8778E**  
**ALONG Along Pasir Ris Industrial Drive 1 ON 23.06.2022**

We, **RIZQ.SG** Co Reg No: **53376349E**  
of **61, #15-02 Robinson Road, Robinson Centre, Singapore 068893**  
the owner of vehicle no. **SMR9277K** hereby authorise you to commence repair to the said  
vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request:

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name, for the costs of repair and loss of use, etc and to you appointing any Solicitor to act for me in respect of the accident claim and all and any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claim to a successful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.

**I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.**

**Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repairs settled and related expenses and disbursement incurred.**

Our insurer are **Liberty Insurance Pte Ltd**  
Policy No. **SI22V01109/VPZ/R01**

Date : 24.06.2022



Owner's Signature/Co's stamp  
**RIZQ.SG**  
Co Reg No : **53376349E**

Expiry Date : 30.01.2023

Excess : N/A



Witness Signature/Name

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, SUCCESS UNITED PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$12,947.00 (Repair Cost), S\$600.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SMR 9277K that was damaged pursuant to the accident which occurred on 23/06/2022 (date) along NEAR 81 PASIR RIS INDUSTRIAL DRIVE 1 (location) involving vehicle no/s SLO 8778E. This is pursuant to the inspection conducted on 27/06/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner RIZQ.SG (the third party claimant") of vehicle no. SMR 9277K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMR 9277K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of 02 (month) 2023 (year)



LUP

Signed by appointed surveyor



[Signature]

Signed by "the workshop" (with chop)



聯成汽車維修

**SUCCESS UNITED PTE LTD**

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Tel: 6746 1515 / 6747 1787 Fax: 6748 5015

www.successunited.com.sg Co. / GST Reg: 200402570G

AIG Asia Pacific Insurance Pte Ltd

AIG Building

78 Shenton Way, #07-16

Singapore 079120

Attention : Motor Claim Department

Contact : 64191053 Fax No. : 68357416

## Tax Invoice : S2208022

Date : 24/08/2022

Vehicle Num. : SMR9277K

Make/Model : M/Benz GLC250-2018

Chassis/Eng# : WDC2533462F494803/27492031590069

Accident Date : 23/06/2022

Claim No. :

Reference :

Policy No. : (30/01/2023)

Amount S\$

To provide materials, labour and respray painting.

Lump Sum

12,100.00

SUCCESS UNITED PTE LTD

Total S\$ :	12,100.00
GST @ 7% S\$ :	847.00
Amount Due S\$ :	12,947.00
=====	

INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SLQ8778E

Date of Accident

23/06/2022 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **09/01/2022 - 08/01/2023**

Requested By ..... **Teo Wee Keong (Success Unite...**

Requested Date ..... **24/06/2022 17:18**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG22006133/Apa3

24 Aug 2022

**AARON KOH YUNKAI**  
51 TAMPINES CENTRAL 7  
#15-03 CITYLIFE @ TAMPINES  
SINGAPORE 528615

Dear Sir/Madam,

**ACCIDENT INVOLVING SLQ 8778E (AIG) AND SMR 9277K AT/ALONG PASIR RIS INDUSTRIAL DRIVE 1 ON 23/06/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMR9277K against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
(Motor Claims Dept)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Jun 2022 12:26	<b>Clm Dtl Modified</b>	Claimant's Name: -> RIZQ.SG. Claimant's ID: -> 5XXXX349E.	[A] HOW MEI KWAN
2	28 Jun 2022 12:26	<b>Clm Veh Model Changed</b>	(205805) MERCEDES-BENZ GLC 250 2.0 COUPE AMG (A).	[A] HOW MEI KWAN
3	28 Jun 2022 12:26	<b>Clm Created</b>	Reg No: SMR9277K. Acct Date: 2022/06/23. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: Success United Pte Ltd (HQ)	[A] HOW MEI KWAN
4	28 Jun 2022 12:26	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	28 Jun 2022 12:26	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/07/07	[A] HOW MEI KWAN
6	28 Jun 2022 12:26	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	28 Jun 2022 12:26	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	28 Jun 2022 12:26	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	28 Jun 2022 12:26	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	28 Jun 2022 12:26	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	23 Aug 2022 09:36	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	23 Aug 2022 09:37	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	21 Sep 2022 14:45	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	21 Sep 2022 14:45	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	21 Sep 2022 14:45	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2020/01/31.	[A] JOANNE LEE KHANG MIN
16	21 Sep 2022 14:45	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	24 Sep 2022 20:34	<b>Adj Mandate Request</b>	Cur.Req:13649.00:Liability: 100%(OID made U-turn) *Quantum: (a)CORw/GST: \$12,947.00 + (b)LOU(7days x \$100.00): \$700.00 + (c)Search fee: \$2.00 = Total: \$13,649.00 *5 recommendation repair days + 1Sunday +1PRS =7days *For your approval please.	[A] CHEW HSIAO TONG
18	08 Nov 2022 16:12	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Goh, Jeremy-CX
19	08 Nov 2022 16:15	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/07/07. Mandate Remarks: mandate approved. subject to documents in order. settle at best	[I] Goh, Jeremy-CX
20	08 Nov 2022 16:15	<b>Adj Mandate Set</b>	Approved:13449.00:mandate approved. subject to documents in order. settle at best	[I] Goh, Jeremy-CX
21	09 Nov 2022 08:51	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Khoo, Kay-Eng
22	02 Dec 2022 11:56	<b>Adj Mandate Request</b>	Cur.Req:13550.00:Hi, 3rd party proposed g/s \$13,550.00(all-in). Pls advise. Thanks.	[A] CHEW HSIAO TONG
23	06 Dec 2022 16:12	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/07/07. Mandate Remarks: provide justification. otherwise mandate maintain.	[I] Goh, Jeremy-CX
24	06 Dec 2022 16:12	<b>Adj Mandate Set</b>	Maintained:provide justification. otherwise mandate maintain.	[I] Goh, Jeremy-CX
25	10 Dec 2022 21:36	<b>Adj Mandate Request</b>	Cur.Req:13599.00:For LOU, 3rd party proposed 6.5days(5repair days + 1Sunday + 0.5 PRI) which we are of the view that reasonable. For your review, Thanks.	[A] CHEW HSIAO TONG
26	17 Jan 2023 14:13	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/07/07. Mandate Remarks: mandate approved for 5 days. settle at best.	[I] Goh, Jeremy-CX

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	17 Jan 2023 14:13	Adj Mandate Set	Approved:13549.00:mandate approved for 5 days. settle at best.	[I] Goh, Jeremy-CX

Date From

Date To

Audit Type

None

Go

ACTIVITY				
No record				

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2813152	01 Jul 2022 22:11:03	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMR9277K	SLQ8778E	11.00
2816035	11 Jul 2022 16:56:13	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMR9277K	Goh, Jeremy-CX	xx.xx
2845943	21 Sep 2022 14:45:43	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMR9277K	SLQ8778E	11.00