

Our Ref : SGU9403T / TP#1659
Your Ref : GBH2182D / CC6/AIG22006123/Kga3

WITHOUT PREJUDICE

Date : 18TH JULY 2022

AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SGU9403T & GBH2182D ON 23/06/2022
ALONG PIE TOWARDS TUAS NEAR STEVEN ROAD EXIT**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 4,761.50
- Loss of Use	S\$ 720.00 (\$120.00 x 06 Days)
- LTA / GIA Search Fee	S\$ 2.00
Grand Total	S\$ 5,483.50

If you have any enquiries, please contact our representative, Mr. Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD
Encl.

This is a computer generated printout and no signature is required.

AUTHORISATION TO ACT

I/We, Xin Ye ("the third party claimant") of BK 464 A
Bkt Batok West Ave 8 #06-918 SG51464 (address), owner of SGU 9403 T (vehicle
no.) hereby authorize Optima Werkz Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use
("claim") for my vehicle no. SGU 9403 T that was damaged pursuant to the accident which
occurred on 23/06/2022 (date) along PIE n Tuas nearby Exit Steven Rd
(location) involving vehicle no/s GBH 2182 D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 24 (day) of June (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **OPTIMA WERKZ PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,761.50** (Repair Cost), **S\$600.00** (Loss of Use/~~Rental~~), **S\$2.00** (Disbursement) for vehicle no. **SGU 9403T** that was damaged pursuant to the accident which occurred on **23/06/2022** (date) along **PIE TOWARDS TUAS NEARBY EXIT STEVEN ROAD** (location) involving vehicle no/s **GBH 2182D**. This is pursuant to the inspection conducted on **27/06/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **XIN YE** (the third party claimant”) of vehicle no. **SGU 9403T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGU 9403T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of OCTOBER (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322200797
INVOICE DATE : 18/07/2022
REF : TP#1659
VEH NO. : SGU9403T
MAKE : TOYOTA
CAR MODEL : VELLFIRE 2.5Z CVT
CURRENT MILEAGE:
ADVISOR : TING AN
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	4,450.00	4,450.00

Remarks: DOA: 23/06/2022 @ 18:00HRS
CLAIMANT: XIN YE
TP VEHICLE: GBH2182D

Singapore Dollars: Four Thousand Seven Hundred Sixty-One And Cent Fifty Only

SUB TOTAL	SGD	4,450.00
GST 7.00%	SGD	311.50
TOTAL	SGD	4,761.50
OUTSTANDING	SGD	4,761.50

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	4,450.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

Customer Name and Signature

For Optima Werkz Pte Ltd

Authorised Signature

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBH2182D

Date of Accident

23/06/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **15/03/2022 - 14/03/2023**

Requested By **KAITLYN CHIO (OPTIMA WERK...**

Requested Date **24/06/2022 09:48**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 30 June 2022 9:12 am
To: shikuanjing@gmail.com
Subject: <STANDARD LETTER> ACCIDENT INVOLVING GBH 2182D & SGU 9403T ON 23/06/2022

Importance: High

Our Ref: CC6/AIG22006123/Kga3

30 JUNE 2022

Dana Citta Services Pte Ltd
DRIVER: Wu Haifeng

Dear Sir/Madam,

ACCIDENT INVOLVING GBH 2182D & SGU 9403T ON 23/06/2022

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SGU 9403T**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Jun 2022 23:40	Clim Dtl Modified	Claimant's Name: -> XIN YE. Claimant's ID: -> SXXXX854H.	[A] HOW MEI KWAN
2	27 Jun 2022 23:40	Clim Veh Model Changed	(206002) TOYOTA VELLFIRE 2.5 Z (A).	[A] HOW MEI KWAN
3	27 Jun 2022 23:40	Clim Created	Reg No: SGU9403T. Acct Date: 2022/06/23. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	27 Jun 2022 23:40	Clim Existing Check Notice		[A] HOW MEI KWAN
5	27 Jun 2022 23:40	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
6	27 Jun 2022 23:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/07/06	[A] HOW MEI KWAN
7	27 Jun 2022 23:40	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
8	27 Jun 2022 23:40	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
9	27 Jun 2022 23:40	Label Added	(20224):Field Survey.	[A] Merimen Administrator
10	27 Jun 2022 23:40	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
11	27 Jun 2022 23:40	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
12	30 Aug 2022 17:01	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	30 Aug 2022 17:01	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	30 Aug 2022 17:01	Clim Dtl Modified	JPJ Reg. Date: -> 2016/11/22.	[A] JOANNE LEE KHANG MIN
15	30 Aug 2022 17:01	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	04 Oct 2022 08:34	Adj Mandate Request	Cur Req:5363.50:Liability 100% B 27 Quantum : \$5,363.50	[A] CHEW HSIAO TONG
17	10 Oct 2022 13:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/07/06	[I] MdNoor, Norsiah
18	10 Oct 2022 13:45	Adj Mandate Set	Approved:5363.50.	[I] MdNoor, Norsiah

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2810266	29 Jun 2022 11:23:19	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGU9403T	GBH2182D	11.00
2836573	30 Aug 2022 17:01:21	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGU9403T	GBH2182D	11.00

