

Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Monday, 27 June 2022 3:00 PM
To: Admin A; Summer Lee (LKK Auto)
Subject: FW: OUR REF: SNM22D204299/C02/YN6686L/CHEESC & YOUR REF: 1AS-202206-02, SLF4962Z TO CONDUCT PRS

Hi team

Please conduct survey.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Christina 1AS <christina@1as.com.sg>
Sent: Monday, June 27, 2022 12:10 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D204299/C02/YN6686L/CHEESC & YOUR REF: 1AS-202206-02, SLF4962Z TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We agreed with your list of surveyors and our choice is:-

LKK AUTO

Please facilitate the assignment and get them to call us for the survey.

Thanks and best regards,

Christina Tan
Business Development Manager
1st Automotive Services Pte Ltd
8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit
Office @ #01-49 | Ws @ #01-51 & 52
Singapore 415875 | DID: 8718 6767

On 24 Jun 2022, at 6:33 PM, Chee So Chow <sochow.chee@sg.cntaiping.com> wrote:

Dear Team

We refer to your email of 24.06.2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

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From: Claims Dept of CTI

Sent: Friday, June 24, 2022 12:44 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; 'christina@1as.com.sg' <christina@1as.com.sg>

Subject: OUR REF: SNM22D204299/C02/YN6686L/CHEESC & YOUR REF: 1AS-202206-03,SLF4962Z TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear So Chow,

Please refer to the below email.

Kindly **conduct PRS SLF4962Z** soonest possible.

Please contact our claims department **Ms Chee So Chow 6389 6176** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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-----Original Message-----

From: Christina 1AS <christina@1as.com.sg>

Sent: Thursday, June 23, 2022 11:01 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI SURVEY FOR SLF4962Z TOYOTA HARRIER | DOA : 18 JUNE 2022 | OUR REFERENCE : 1AS-202206-03 | YOUR REFERENCE : YN6686L

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Refer to the above reference.

We'd like to call for a pre-repair inspection. As per new protocol, please let us have your list of surveyors / surveyor companies.

Kindly respond within the next 2 working days otherwise we'll deem that you do not wish to proceed with the PRI survey and we'll arrange for our own.

Thanks and best regards,
Christina Tan
Business Development Manager
1st Automotive Services Pte Ltd
8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit
Office @ #01-49 | Ws @ #01-51 & 52
Singapore 415875 | DID: 8718 6767