

Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, 27 June 2022 4:15 PM
To: csongauto csongauto; SUR; assignments
Subject: RE: SNM22D204287/C02/YN2799X/TANCHC / RE: PRI ARRANGEMENT SLQ3528T | ACC ON 29/05/2022 INV VEH NO. SLQ3528T (OUR REF) & YN2799X (YOUR REF)

WITHOUT PREJUDICE

Dear Ms. Ong,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: csongauto csongauto <csongauto.claims@yahoo.com>
Sent: Monday, 27 June 2022 4:01 PM
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: Re: SNM22D204287/C02/YN2799X/TANCHC / RE: PRI ARRANGEMENT SLQ3528T | ACC ON 29/05/2022 INV VEH NO. SLQ3528T (OUR REF) & YN2799X (YOUR REF)

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Dear Jacqueline,

We would like to appoint LKK to conduct the survey.

Thank you

Warmest Regards,

Ms Ong

C.S.ONG AUTO PTE LTD

7030, Ang Mo Kio Ave 5

#B1-01 Northstar @ AMK Singapore 569880

Tel: 6484 1933 | Fax: 6481 1916

E-Mail: csongauto.claims@yahoo.com

On Monday, 27 June 2022, 02:53:14 pm SGT, Jacqueline Tan <jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D204287/C02/YN2799X/TANCHC

Your reference: SLQ3528T

Dear Sirs,

ACCIDENT INVOLVING YN2799X & SLQ3528T ON 29/05/2022

We refer to your email of 24/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 27 June 2022 2:48 PM

To: 'csongauto csongauto' <csongauto.claims@yahoo.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D204287/C02/YN2799X/TANCHC / RE: PRI ARRANGEMENT SLQ3528T | ACC ON 29/05/2022
INV VEH NO. SLQ3528T (OUR REF) & YN2799X (YOUR REF)

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SLQ3528T.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: csongauto csongauto <csongauto.claims@yahoo.com>

Sent: Friday, 24 June 2022 6:19 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI ARRANGEMENT SLQ3528T | ACC ON 29/05/2022 INV VEH NO. SLQ3528T (OUR REF) & YN2799X (YOUR REF)

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RE: ACCIDENT INVOLVING SLQ3528T ALONG BRICKLAND RD TOWARDS KJE JUNCTION ON 29/05/2022 @ 1300HRS.

We refer to the above matter.

We are instructed to notify you of a road accident on **29-MAY-2022** at about **1300** hours along **BRICKLAND RD TOWARDS KJE JUNCTION** involving our client's vehicle registration number **SLQ3528T** and vehicle registration number **YN2799X** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

Thank you.

We are requested to inform you that our client's vehicle is available for pre-repair inspection at the following address:

10 Ang Mo Kio Ind Park 2A, #03-08
AMK Autopoint
Singapore 568047

Warmest Regards,

Ms Ong

C.S.ONG AUTO PTE LTD

7030, Ang Mo Kio Ave 5
#B1-01 Northstar @ AMK Singapore 569880
Tel: 6484 1933 | Fax: 6481 1916
E-Mail: csongauto.claims@yahoo.com