

Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 27 June 2022 10:54 AM
To: Admin A; assignments@lkkauto.com
Cc: Wu Tzu Ying; Alvin Tan; Kiam Meng Tan; Frederick Chua
Subject: FW: CTP REF NO. SNM22D204445C02 - PRS FOR ACCIDENT INVOLVING SMB252A & YP5141M ON 23/06/2022 @ 17:17HRS AT ALONG TPE TOWARDS WOODLANDS NEAR EXIT 5
Attachments: SMB252A GIA REPORT.pdf; Insurer Enquiry — GEARS.pdf; SMB252A ESTIMATE.pdf

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with TOWER TRANSIT to conduct survey.

Regards,

Irene Tay

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Sent: Monday, 27 June 2022 9:10 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Summer (LKK Auto)' <admin-d@lkkauto.com>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Frederick Chua <Frederick.Chua@towertransit.sg>
Subject: RE: CTP REF NO. SNM22D204445C02 - PRS FOR ACCIDENT INVOLVING SMB252A & YP5141M ON 23/06/2022 @ 17:17HRS AT ALONG TPE TOWARDS WOODLANDS NEAR EXIT 5

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Hi Irene

Kindly arrange for LKK Auto Consultants to conduct the survey.

Aside to LKK

Please conduct survey today as bus is in our premises and please provide your surveyor's details for security clearance.

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims

Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg

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From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Monday, June 27, 2022 8:56 AM

To: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Frederick Chua <Frederick.Chua@towertransit.sg>; Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Subject: CTP REF NO. SNM22D204445C02 - PRS FOR ACCIDENT INVOLVING SMB252A & YP5141M ON 23/06/2022 @ 17:17HRS AT ALONG TPE TOWARDS WOODLANDS NEAR EXIT 5

[EXTERNAL EMAIL]

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Sent: Monday, 27 June 2022 7:12 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Frederick Chua <Frederick.Chua@towertransit.sg>

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WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like to notify you of a road accident on **23/06/2022** at about **17:17hrs** along **TPE Towards Woodlands near Exit 5** involving our bus, **SMB252A** & your insured vehicle **YP5141M**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Survey Location : Tower Transit Singapore Pte Ltd

MANDAI DEPOT

Address : 310 Mandai Rd, Singapore 779404

Contact Person : Lynn Ahmad @ 9199 0025

- *Body & Paint* : Sam @ 9762 9168
- *Manager* : Fredrick @ 9073 6389
- *Workshop Manager* : - Alvin @ 8498 1515

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims

Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg



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