

## Yan (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Monday, 27 June 2022 12:29 PM  
**To:** Motor Claims; 'assignments'  
**Cc:** Claims Dept of CTI; jiapei; Billy Tan; sur@lkkauto.com  
**Subject:** RE: OUR REF: SNM22D204437/C02/YQ2522L/TANKL & YOUR REF: JP/SL/22/SMK 9538U/CHH, SMK9538U TO CONDUCT PRS  
**Attachments:** 2nd PRS (reject).pdf; P GIA\_Redacted.pdf

[Confidential]

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Sharon,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Motor Claims <motorclaims@kscgp.com>

**Sent:** Friday, June 24, 2022 5:27 PM

**To:** Billy Tan <billy.tan@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; jiapei <jiapei@kscgp.com>

**Subject:** Re: OUR REF: SNM22D204437/C02/YQ2522L/TANKL & YOUR REF: JP/SL/22/SMK 9538U/CHH, SMK9538U TO CONDUCT PRS

[Confidential]

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Dear Billy,

We refer to your email of even date.

Please find enclosed our 2nd Notice to Conduct Pre-Repair Survey for your necessary action.

Thank you.

*In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.*

Best Regards,

Sharon

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: [motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)

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**From:** Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Sent:** 24 June 2022 17:10

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Motor Claims <[motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM22D204437/C02/YQ2522L/TANKL & YOUR REF: JP/SL/22/SMK 9538U/CHH, SMK9538U TO CONDUCT PRS

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

## **ACCIDENT INVOLVING YQ2522L & SMK9538U on 19/06/2022**

We refer to your email of 24/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks and Best Regards

**Billy Tan**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896175 | F: (65) 62247175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 24 June 2022 5:06 PM

**To:** Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>;

[motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)

**Subject:** OUR REF: SNM22D204437/C02/YQ2522L/TANKL & YOUR REF: JP/SL/22/SMK 9538U/CHH, SMK9538U TO CONDUCT PRS

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Billy,

Please refer to the below email.

Kindly **conduct PRS SMK9538J** soonest possible on behalf of Kah Leong.

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Motor Claims <[motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)>

**Sent:** Friday, June 24, 2022 12:16 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** jiapei <[jiapei@kscgp.com](mailto:jiapei@kscgp.com)>

**Subject:** SL - 1st Notice to Conduct Pre-Repair Survey - Your insured: YQ 2522L; Our Ref; JP/SL/22/SMK 9538U/CHH - accident involving SMK 9538U and YQ 2522L behind 314 Sembawang Drive on 19.06.2022

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Dear Sirs,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

Thank you.

*In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.*

Best Regards,

Sharon

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

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