

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 27 June 2022 9:43 AM  
**To:** Assessment Department; assignments  
**Cc:** claims@jewmotors.com; admin@jewmotors.com; Olivia Lau (LKKAuto)  
**Subject:** RE: FW: Accident involving SJT 7133 E & 21706 MID on 24/06/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Hi John,

Noted.  
We will arrange.

Hi Assign Team,

Kindly assist to arrange for survey. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Assessment Department <assessment@jewmotors.com>

**Sent:** Friday, 24 June 2022 4:04 PM

**To:** Irene ANG (AGC) <Irene\_ANG@agc.gov.sg>

**Cc:** claims@jewmotors.com; admin@jewmotors.com; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Kenny GOH (AGC) <Kenny\_GOH@agc.gov.sg>; AGC CIVIL (AGC) <AGC\_CIVIL@agc.gov.sg>

**Subject:** Re: FW: Accident involving SJT 7133 E & 21706 MID on 24/06/2022 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK to conduct the survey.

Thank you.

Regards,

JOHN  
Motor Claims Department  
Tel: 9199 7483

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

On Fri, 24 Jun 2022 at 15:52, Irene ANG (AGC) <[Irene\\_ANG@agc.gov.sg](mailto:Irene_ANG@agc.gov.sg)> wrote:

**Message Classification: *Restricted***

Our ref: AG/CIV/MISC/MID/2022/3  
Your ref: NA

Dear Sirs,

We refer to your email dated 24 June 2022 with attachment (attached herein).

2 With effect from 1 December 2021, MINDEF has engaged M/s LKK Auto Consultants Pte Ltd as its representative to process accident cases with property damages involving MID vehicles. You may wish to contact Ms Olivia Lau or Ms Hsiao Tong:

LKK Auto Consultant Pte Ltd  
51 Ubi Avenue 1, #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Telephone: 6256 3561  
Facsimile: 6256 4315

3 We have copied Ms Olivia Lau and Ms Hsiao Tong so that you may liaise with them on your claim.

Best regards

**Irene Ang**

Assistant Manager | Civil Cluster Litigation | Legal Operations Group

Attorney-General's Chambers

**T** (65) 6908 9371 **W** [www.agc.gov.sg](http://www.agc.gov.sg)

Requests for legal advice/assistance, feedback and queries to the Civil Division may be sent to [AGC\\_CIVIL@agc.gov.sg](mailto:AGC_CIVIL@agc.gov.sg). Emails sent to this address will be retrieved during office hours. If you would like an update on the status of your request (including any sent directly to a legal officer) for legal advice/assistance, please send us an email to [AGC\\_CIVIL@agc.gov.sg](mailto:AGC_CIVIL@agc.gov.sg).

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[Taxonomy](#)

[3S-id=46c4d28f-edf5-4850-9b4d-bc6eb4b9a274:895c999b]

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**From:** Assessment Department <[assessment@jewmotors.com](mailto:assessment@jewmotors.com)>  
**Sent:** Friday, 24 June 2022 1:54 PM  
**To:** AGC CIVIL (AGC) <[AGC\\_CIVIL@agc.gov.sg](mailto:AGC_CIVIL@agc.gov.sg)>  
**Cc:** Claims Department <[claims@jewmotors.com](mailto:claims@jewmotors.com)>; Admin Department <[admin@jewmotors.com](mailto:admin@jewmotors.com)>  
**Subject:** Accident involving SJT 7133 E & 21706 MID on 24/06/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,.

We refer to the above matter.

We represent our client, MUTHUSAMY ANUREKA to notify you of the aforesaid accident involving our client's vehicle SJT7133E and your insured's vehicle 21706MID on 24/06/2022 at 1040HRS along WOODLANDS AVE 12 TWDS SLE .

This serves as a **NOTICE** that we are claiming against 21706MID for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 60 Jalan Lam Huat #03-72 Carros Centre Singapore 737869

**Contact Person:** JOHN ( 9199 7483 )

**Contact Email:** [assessment@jewmotors.com](mailto:assessment@jewmotors.com)

VEH IN (Date & Time) : 24/06/2022

PRS ARRANGEMENT (Date & Time) : 27/06/2022 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

JOHN

Motor Claims Department  
Tel: 9199 7483